

A Strong Partnership

Esslie Hughes, Chief of Finance and Operations of the Diocese of New York, and Akina Warner, Account Specialist, Integrated Benefits Account Management Services at CPG, describe the strong partnership they developed in helping the diocese respond to the impacts of COVID-19.

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| Esslie Hughes | <p>The Episcopal Diocese of New York is extremely large and diverse. Our 192 congregations comprise more than 48,000 members across seven different counties. The Diocese of New York has been impacted by the pandemic in a number of ways — firstly, loss of life and illness.</p> <p>The times we're in are really challenging, and they're probably going to continue to be challenging. Ultimately, I think a lot of good is going to come out of this. CPG's response to the diocese during this pandemic has been exceptional. Akina Warner, our account representative, has been professional, responsive, patient, terrific on follow up, and answered our numerous questions.</p> |
| Akina Warner | <p>At CPG, we always aim to serve the diocese and congregations we support with the utmost care, compassion, and respect. The pandemic has only elevated this philosophy.</p> |
| Esslie Hughes | <p>We've been delighted that CPG has offered the two-month waiver of the pension payments, which has been and will be a huge help.</p> |
| Akina Warner | <p>I've really marveled at the way the diocese has been resilient, and they've really adapted swiftly in order to protect and provide for those we serve. CPG's core values of compassion, professionalism, and trustworthiness have really guided the way I function on a day-to-day basis, and it's really become the foundation for what I aspire to be for the groups that we serve.</p> |
| Esslie Hughes | <p>While this has been a very challenging time, and challenging times will probably continue with such an uncertain future, I am very hopeful that ultimately the Church will emerge from this in a healthier and stronger place.</p> |
| Akina Warner | <p>Being here for the Church, especially in times like these, is really CPG's reason for being. And I'm honored to be a part of that.</p> |