



## ENTERPRISE INFRASTRUCTURE MANAGED SERVICES

### BUILD AND MAINTAIN STRONG, STABLE DATA SYSTEMS

#### HIGHLIGHTS

- i Reduce costs through efficient use of expensive resources
- i Ensure your enterprise system is scalable to accommodate future growth
- i Manage and monitor your system to prevent unnecessary downtime and outages
- i Optimize enterprise systems for new technologies, such as cloud

Enterprise systems are intricate webs of server, storage, and networking services that make business happen. Technological advancements now let you consolidate your infrastructure to reduce costs, but this also means that your entire business is riding on fewer systems. It also means system administrators face enormous pressure trying to keep these systems available and performing, and doing it with stretched budgets and limited resources.

ESS Enterprise Infrastructure Services (EIS) experts excel at building and managing these highly complex systems. We combine our extensive experience with advanced technologies to deliver consistency, repeatability, and predictability. The result is maximum uptime, fast connections, high throughput rates, and scalable systems.

#### POWER UP YOUR ENTERPRISE INFRASTRUCTURE

Ensuring your enterprise systems are continuously running smoothly is no small feat. You need the right people with the right mix of skills to ensure your infrastructure is strong and stable. ESS's EIS managed services team of technical experts has more than 215 years of combined experience. We offer a full range of specialized and general services that cover all your enterprise system needs, including monitoring, disaster recovery, configuration management, and platform migration.

## SERVICES

### SYSTEM ARCHITECTURE

ESS works with many of the top cloud and virtualization providers and develops migration strategies to and from the cloud, as well as security, disaster recovery, and high availability solutions that keep your data safe and available. Our certified consultants will develop a comprehensive cloud map that identifies providers and different architectures, and create a data management solution tailored specifically to your business requirements.

### SECURITY AND COMPLIANCE

Following the most common compliance standards, such as PCI-DSS, SOX, NERC-CIP, and HIPAA, ESS will harden servers, perform all system updates, and conduct in-depth server reviews, minimizing the potential for security threats.

### AUTOMATION AND CONFIGURATION MANAGEMENT

ESS's EIS team can create a semi-automated, self-healing network using industry-leading system management tools that tie together provisioning, patch management, configuration management, network monitoring, and backup and restore. This solution will allow your systems to run smoothly, update quickly, and reduce the potential for human error.

### MONITORING AND MAINTENANCE

Our services include network mapping, metrics, server health, and documentation to ensure all common failure points are monitored and reviewed daily, keeping your systems in ideal operating condition. If there is an issue, we will know it before you do.

### PERFORMANCE OPTIMIZATION

Our experience with complex systems and multiple technologies means we can diagnose and resolve performance issues quickly and long before they impact users. We will tune all aspects of your enterprise infrastructure to ensure it's operating at its peak performance—always.

## NOT YOUR ORDINARY OUTSOURCING PARTNER

### UNPARALLELED EXPERTISE

We only hire the top 5 percent—so you can be confident that your critical data resources are being managed by the industry's best.

### FLEXIBLE CONTRACTS

Flexible, month-to-month contracts so you are not locked in long-term. Increase, reduce, or cancel your contract with only 30 days' notice.

### DEDICATED TEAM

Your team is available to you 24x7x365, assuring you quick, easy access to a senior resource at any time, for any reason.

### COMPLETE TRANSPARENCY

Transparent processes and up-to-the-minute reporting ensure you are kept informed about your systems' health at all times.

### SECURE FRAMEWORK

Our expertise combined with best practices, ongoing monitoring, and security reviews of your infrastructure help us proactively identify and fix weak spots.

## ABOUT ESS

ESS is a global leader in data consulting and managed services. Since 1996, we have specialized in planning, deploying, and managing business-critical data systems for large and mid-market enterprises. Learn more about ESS and its elite teams of data experts at [www.essit.com](http://www.essit.com)

### HEAD OFFICE

New Jersey, USA

### REGIONAL OFFICES

Sao Paulo, Brazil      Andhra Pradesh, India