



A Message from Jason Feuerman

As we enter the summer months, we welcome a return to our “new normal.” As our communities re-open following continued immunization campaigns, the return of safe social activities and happy reunions with family and friends have resulted in the most anticipated springtime – and importantly, for long term care residents, the opportunity to emerge from isolation and re-connect with family - and one another - *in their homes*.

By now, all LTC ACO Practitioner and Facility participants have received their first full monthly Cost, Utilization and Quality Reporting packages (see article below). As you review these and future reports, please reach out to your Performance Enhancement Manager to answer any questions or to request additional support in understanding trends and strategies to impact your results.

While we are seeing significant improvements in certain utilization areas, we continue to struggle in others, all of which is due to the pandemic. We are confident and remain bullish on 2021 and beyond. We thank you for your continued support, cooperation and interest in the LTC ACO.

We all wish you and your families a safe and healthy summer.
Jason Feuerman - *President*

Physicians: Please ensure that your physician visits are completed as soon as possible, so that your practice has the benefit of Cost and Utilization Reporting for all of your potentially attributed beneficiaries.

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LTC ACO Cost and Utilization Reporting

In May 2021, LTC ACO participants received their first monthly, claims-based utilization reports for services rendered in the first quarter of 2021.

This report provides summary and detailed information on all costs and utilization rates for key Medicare service categories for your practice's/facilities' LTC ACO potentially attributed patients. For perspective on your performance, the report presents historical LTC ACO performance by category against the projected LTC ACO benchmark, as well as current year aggregate LTC ACO results for the current performance year.

An important reminder regarding the monthly Cost and Utilization Reports: Only beneficiaries that have received a physician visit (or those who were attributed in the prior performance year) are included on these reports.

LTC ACO's **Performance Enhancement Management Team** or “**PEM Team**” conducts monthly meetings and calls to review these results and provide insights on your practices' performance. Please feel free to reach out to your **PEM** at any time with questions.

If you are unsure of who to contact, please reach out to Laura Lowe at laura.lowe@ltcaco.com or 410-218-8920 or, who can put you in touch with your assigned **PEM**. We are here to support you!



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2021 Performance Year Quality Requirements

For the 2021 ACO Performance Year there are three (3) CMS quality metrics that must be appropriately documented within the medical record. Performance rates for these metrics directly impact the percentage of savings the ACO receives. Regular reports will be provided by LTC ACO to monitor progress throughout the year.

2021 ACO Measures:

- Hemoglobin A1c Control
- Hypertension: Controlling High Blood Pressure
- Screening for Depression and Follow-up Plan

Important Notes & Key Quality Measure Changes:

- Only screenings completed during the 2021 Performance Year (1/1/2021 - 12/31/2021) will count towards a patient's compliance. For example, an A1c completed on **12/30/2020** and billed on **1/2/2021** will not count towards a patient's compliance for the **2021** Performance Year.
 - Palliative Care is no longer an accepted denominator exclusion for any of the three (3) quality measures.
 - Hospice is only an accepted denominator exclusion for HbA1c and Controlling High Blood Pressure.
 - Deceased patients are no longer excluded from a measure's denominator.
 - Eligible HbA1c and Controlling High Blood Pressure Screening patients must have an AWV completed during the 2021 Performance Year (1/1/2021 - 12/31/2021) in order to be included in the measures' denominator.
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Clinical Staff Additions and Changes?

Provider groups that participate with LTC ACO via one of the ACO's PAI practices that are interested in having new practitioners credentialed and enrolled can forward new application requests to our new e-mailbox at credentialing@ltcaaco.com.



To apply for a new provider's enrollment, please include the following information:

- Group Name
- State
- Provider Name and Degree
- Supervising Provider and NPI # (If applicable)
- NPI Number
- Credentialing Contact Information (Name and Email Address)

It is important to advise LTC ACO of any practitioner changes; terminations can also be submitted via this credentialing email, or to your Performance Enhancement Manager.

LTC ACO provider groups that participate via their own practice TINs should continue to send additions and changes via the monthly submission process.



Questions, Concerns?
Just ask!

We hope you enjoyed the LTC ACO Newsletter and would love to hear your feedback. Just click below to get started.

[CONTACT US](#)