



## A Message from Jason Feuerman

I hope that you, your patients and residents are safe and well.

As we begin the last quarter of the most challenging time in our healthcare careers, it should come as no surprise that COVID has fundamentally shifted the environment in which our ACO operates. Relevant, timely communication is vital in navigating times of great change and uncertainty.

In that spirit, I am pleased to introduce the First Edition of the LTC ACO NEWS. This bi-monthly newsletter features updates regarding:

- LTC ACO – our successes, new partnerships, planning and growth;
- ACO environment, trends, and the regulatory horizon;
- Clinical Quality initiatives and outcomes; and
- Practical program operations bulletins.

We are very excited to announce that for the second consecutive year, LTC ACO achieved savings. For 2019 we received **a shared savings payment of approximately \$18.8m**. This outcome was the result of annual gross savings to Medicare of roughly 19.6 percent of costs for Medicare Beneficiaries assigned to our ACO along with a 94.5% quality score. These results further reinforce the effectiveness of the collaborative model to not only save costs but demonstrate improved quality outcomes for our Medicare beneficiaries.

We want to thank you for your on-going partnership with LTC ACO and hope that you find this newsletter informative and helpful.

Stay safe and be well,  
Jason Feuerman  
President



## Introducing the LTC ACO Quality Team

### TONNA DEXTER

Tonna Dexter MSN, RN, MBA, CPHQ, Vice President of Quality and Clinical Performance for the LTC ACO will define and lead strategic initiatives to optimize ACO performance, focusing on clinical quality and utilization management.

### JAN HUGHES

Jan Hughes, Director of Quality and Clinical Performance for the LTC ACO. In this role, Jan will work closely with our LTC ACO providers and office staff to improve quality outcomes.

.....

## Priorities for the Remainder of 2020

As we begin the final quarter of the year, we want to ensure we continue to remain focused on the following key performance drivers:

### Satisfying ACO quality measures

Our first 2020 Quality Reporting Packages were distributed the week of September 28th, and while our initial quality performance is favorable, a few measures require your attention:

- Diabetes HbA1c (DM-2): Ensure all eligible patients receive a screening. Patients without a screening will appear under the No A1c Result status on your reports HbA1c Summary Tab.
- Statin Therapy (PREV-13): Where clinically appropriate, ensure all eligible patients are prescribed a statin medication or if they meet any of the criteria for exclusion, please ensure that documentation of the clinical rationale is entered within ChartPath.
- Palliative/ Hospice Patients – Ensure that hospice and palliative patients are appropriately documented, these patients are not included in the MSSP Quality program.

### Closing Diagnosis Gaps

- Ensure prior year ICD-10 codes are documented in the 2020 performance year.
- When documenting an encounter in ChartPath, the HCC diagnoses from the previous year are presented. Please be sure to code any active diagnosis that is present in the current year, noting that not all diagnoses previously coded will be applicable.

### Review your ACO reports to address performance gaps/necessary provider visits

- Ensure all your patients have received a physician visit by 12/31/20. Please refer to your Monthly Report Package and Patient Detail Report for a listing of those patients requiring a visit.
- Monitor financial performance vs. the agreed upon benchmark target. Please refer to your Monthly Report Package and the Plurality and Financial Reports for your monthly analysis.
- To obtain an additional copy of your Monthly Report Package or for more information, please contact Laura Lowe, Director of ACO Performance at [laura.lowe@ltc.aco.com](mailto:laura.lowe@ltc.aco.com).

.....

## Preparing for 2021

As we near the end of 2020, the LTC ACO Operations Team is preparing for a seamless transition into 2021. A few key items that we'll be discussing with you over the coming month:



### Data Refresh

To ensure the appropriate patients are identified for the ACO in 2021 we will be working with you to refresh your current patient list.



### Credentialed Providers

If any providers have been removed or added to your practice and are seeing ACO patients, please ensure that you provide this information to the LTC ACO Performance Team as soon as possible. For a current listing of all credentialed providers, please refer to your Monthly Report Package, specifically the Billed by Provider Report, which lists your current credentialed providers.

## Questions, Concerns? Just ask!

We hope you enjoyed the LTC ACO Newsletter and would love to hear your feedback. Just click below to get started.

[CONTACT US](#)