



Certification is conditional on maintaining the required performance standards throughout the certified period of registration
The British Assessment Bureau, 30 Tower View, Kings Hill, Kent, ME19 4UY

The management system of Certificate Number **200416**

Feedback Ferret Limited

22 Wycombe End, Beaconsfield, HP9 1NB

has been assessed and certified as meeting the requirements of

BS EN ISO/IEC 27001:2017

for the following activities

A customer feedback end-to-end management solution, with a primary competency in text analytics, to gather, analyse, report and act on customer feedback and provide actionable insight driving business performance for the private & public sector clients across various industry sectors within UK & Europe.

This is in accordance with the Statement of Applicability **Version 2 dated November 2020**.

Further clarifications regarding the scope of this certificate and the applicability of requirements may be obtained by consulting the certifier.



8289

Valid from

Initial Certification: 20 August 2014

Latest Issue: 08 December 2020

Expiry Date: 19 August 2023

subject to annual assessments

Authorised by

A handwritten signature in black ink, appearing to read 'Mike Tims', with a horizontal line extending to the right.

Mike Tims
Chief Executive Officer

www.british-assessment.co.uk

To confirm the 'Live Status' of this certificate please use the 'Certificate Verification' tool located at www.british-assessment.co.uk