



Bondura Technology AS

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STATEMENT OF QUALITY

Bondura Technology AS was established in 1986 to provide design, construction, and assembly of bolting solutions to the general industry. We are based at Bryne, Norway.

Quality is important to our business because we value our customers. Every day we aim to provide our customers with products and services which meet, and even exceed, their expectations.

We are committed to continuous improvement and have established a Quality Management System in accordance with International quality standards – ISO 9001:2015. This system provides a consistent framework for work processes and is a record of all our quality-related activities.

We have the following systems and procedures in place to support us in our goal of full customer satisfaction and continuous improvement throughout our business:

- regular gathering and monitoring of customer feedback
- a customer complaints procedure
- selection and performance monitoring of suppliers
- training and development for our employees
- measurable quality objectives which reflect our business aims
- management reviews of audit results, customer feedback and complaints

Our internal procedures are reviewed regularly and are stored in a Quality Manual which is made available to all employees.

Although the CEO has ultimate responsibility for Quality, all employees have a responsibility within their own areas of work to help ensure that Quality is embedded within the whole of the company.

The policy review date is January 3rd, 2021.



Einar Johannes Bakka
Chief Executive Officer