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**Value Added**

# MAINTENANCE AGREEMENT

## FEATURES

- CHOOSE 1 YR, 2 YR, or 3 YR AGREEMENT PLANS.
- TWO INSPECTIONS PER YEAR (HEATING & COOLING).
- CLEANING AND SAFETY CHECKS.
- TRANSFERABLE IF YOU SELL YOUR HOME.
- PRIORITY STATUS ON FUTURE SERVICE CALLS.
- VALUE PRICING IS AUTOMATIC.

## ADVANTAGES

- YOU CHOOSE THE LENGTH OF TIME TO INVEST IN YOUR HOME'S SAFETY AND COMFORT.
- REGULARLY MAINTAINED EQUIPMENT LASTS LONGER AND IS MORE RELIABLE.
- REGULAR SERVICE MEANS A SAFER HOME! CLEAN EQUIPMENT MEANS CLEANER AIR AND A HEALTHIER HOME.
- THE TERMS OF THE SERVICE AGREEMENT WILL STAY IN EFFECT, EVEN IF YOU SELL YOUR HOME.
- YOU BECOME A MEMBER OF OUR "PREFERRED CUSTOMER" NETWORK.
- HVAC AND PLUMBING 15% DISCOUNT FOR NON-CONTRACT RELATED SERVICE.

## BENEFITS

- BIGGER DISCOUNTS
- PEACE OF MIND
- SAFETY & RELIABILITY
- ADDS VALUE TO YOUR HOME
- PRIORITY SERVICE GUARANTEED
- SAVES YOU MONEY

3 Years  
Platinum Protection

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**BEST BUY**

**\$481**

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Save 15%

2 Years  
Gold Protection

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**BETTER BUY**

**\$340**

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Save 10%

1 Year  
Silver Protection

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**GOOD BUY**

**\$189**

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Great Value

\*Additional system \$139/system

\*\$139 per system for a one time service

\*Filter isn't included in pricing and can be provided for an additional fee

\* Add \$89 for Rinnai tankless water heater



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## DID YOU KNOW?

- Some HVAC problems can **DOUBLE** your operating costs without reducing your comfort level.
- Up to 80% of all HVAC compressor failures could be eliminated if the problems that led to the failure were found and eliminated in a timely manner.
- Freon should never need to be replaced. It has no known shelf life. If it must be added every year, there is an expensive leak which should be found and repaired.
- A dirty evaporator, condenser, and blower wheel could increase electrical usage by 50% or more. Just a 100th of an inch of dirt or film on an evaporator coil can reduce efficiency by as much as 15%.
- Undetected and un-repaired small problems often lead to expensive major repairs. Preventative maintenance inspections can find and repair dangerous problems.
- Properly maintaining your HVAC system can save on utility costs.
- The CALMAC Study ID SCE0293.01 dated 12/29/10 concluded that proper HVAC maintenance can:
  - Increase comfort
  - Lower operating costs
  - Increase system capacity
  - Ensure longer equipment life

## WHAT IS INCLUDED IN THE MAINTENANCE AGREEMENT?

- Your equipment will be serviced twice a year, once in the Spring (after heating season) and once in the Fall (after cooling season). This ensures your unit will be operating correctly for heating or cooling before you need it. If you included a Rinnai tankless water heater in your agreement, that will be serviced once a year at the Spring service visit.
- A thorough safety inspection will be done on all the components of your equipment. All operations will be checked and the unit will be cleaned. Depending on what type of equipment you have, this will include:
  - Making sure wires/connections are tight
  - Oiling the motor and testing the capacitors/contactors
  - Checking the thermostat and calibrating if needed
  - Verifying the air return and supply temperatures
  - Check condenser coils and sensors
  - Checking the blower wheel, belt, fan, burner, heat exchanger, flue pipe, electrodes, bearings, and safeties
  - Checking all drains and overflow switches
  - Checking Amp draws
  - If you included a Rinnai tankless water heater, it will be flushed and thoroughly inspected for any leaks or other malfunctions.