



SENIOR LIVING TOUR CHECKLIST



PMMA

Presbyterian
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Mid-America®

Take this handy checklist with you every time you visit a senior living community. It will help you ask the right questions, keep your notes together and is an easy way to compare communities side by side. Enjoy your visits!

Community Name _____
Community Contact Person _____
Phone _____ Email _____



COMMUNITY & AMENITIES

- Does the community have amenities in place to compliment your individual hobbies and interests?
- How does the community team ensure a successful transition of a new resident into the community?
- Is the staff friendly and did you notice residents being spoken to by name on the tour?
- What type of transportation is available and how often?



PROGRAMS

- Is there a monthly activities calendar and daily schedule, with a variety of programs available?
- Are the calendars available online for family members to view?
- Does the community offer on-site religious services?
- What type of exercise programs are available?
- What volunteer or learning opportunities are available?



DINING

- Are menus reviewed and approved by a nutritionist?
- How frequently do menus change?
- Are there plenty of options available to accommodate different dietary needs?
- Is an alternative menu always available?
- Does the community offer a flexible meal plan that fits my schedule and needs?



THE COMPANY

- Are systems in place to consistently measure and monitor the community's senior living standards?
- How frequently are residents and families encouraged to provide feedback to the company?
- Has the company received any awards of excellence or distinction over the last year?
- Does the organization have a program to support its employees' educational goals?
- Does the organization have a program to encourage employee wellness?
- Does the organization have a program to assist employees facing hardships?



CARE, SAFETY & MEDICATIONS

- What is the procedure for a medical emergency?
- Are staff members CPR certified?
- Are extensive background checks done on all staff members?
- What type of education do all staff members receive?
- What communication tools are used in the case of storms, power outages or other emergency situations?
- Does the community provide on-site home health services to independent living residents?
Are there preferred providers for this service?
