



Faith over Fear

**FEATURING FINANCIAL REPORTS
FROM JULY 1, 2019 – JUNE 30, 2020**

and stories from the frontlines of PMMA
communities during the pandemic.



PMMA

Presbyterian
Manors Of
Mid-America®

Stay the Course

Covid Response Timeline

MID-JANUARY 2020

PMMA began having dialogue with our teams and communities about the COVID-19 virus. We looked at our infection control practices and policies, reviewed hand hygiene education with staff and residents, and began the process of preparation for this pandemic.

**March 7, 2020**

First cases of COVID-19 are announced in Sedgwick and St. Louis counties. PMMA moves all communities to LIMITED ACCESS in response to Center for Medicare and Medicaid guidance. Community websites are updated to explain LIMITED ACCESS.

MARCH 23, 2020

Parsons Presbyterian Manor notified a non-direct care staff member tested positive for COVID-19 in a neighboring county. The employee had not had a temperature and was not displaying other symptoms of COVID-19. The community acted swiftly to ensure the safety of residents and other staff members.

APRIL 1, 2020

Aberdeen Heights notified an independent living resident receiving treatment at a local hospital tested positive for COVID-19.

SEPTEMBER 8, 2020

PMMA's communities began their first round of employee surveillance testing mandated by the Centers for Medicare and Medicaid Services (CMS) for all skilled nursing facilities.

DECEMBER 28, 2020

Manor of the Plains hosted its first COVID-19 vaccine clinic for residents and staff with 74 people participating. The campus is participating in the Pharmacy Partnership for Long-Term Care with Walgreens.

**MARCH 11, 2021**

PMMA releases new guidance for all campuses for visitation based on the Centers for Medicare and Medicaid Services (CMS) guidance released on March 10, 2021. Guidance opened up visitation to residents in every level of living no matter what the county positivity rate is for COVID-19 testing. Outdoor visitation remains preferred for all residents. Surveillance testing requires all employees, agency employees, volunteers, hospice, lab and therapy providers at a campus to be tested on a frequency determined by that county's COVID-19 testing positivity rate.

**MARCH 6, 2020**

PMMA distributes a family letter regarding COVID-19 to all of its 16 communities for residents, families, volunteers and guests. Posters warning against visiting campuses if displaying signs of COVID-19 or having recent international travel are distributed to PMMA communities and hung at entrances prior to weekend visits beginning. Additional COVID-19 resources are sent to communities as well to help teams in efforts to prevent COVID-19 from entering the buildings.



Dear Friends,

I would like to thank all of our residents, families and employees for your unwavering commitment to PMMA's mission of **"providing quality senior services guided by Christian values."**

More than a year ago on March 20, 2020, I sent out what is now the first of 16 letters to residents, families and employees to **"Stay the Course"** and shared our initial COVID-19 protocols for each PMMA community. Every additional letter updated information on new guidance, regulations, positivity rates, but most notably, affirmation of our faith in Christ to carry us through the pandemic.

The 2020 Annual Report honors the many heroes who showed up and showed extraordinary courage, compassion and love during the pandemic. The meaning of hero is "a person who is admired or idealized for courage, outstanding achievements, or noble qualities."

Hero is the term to describe our executive directors who have led their communities through these unprecedented times. I personally would like to thank each executive director for their patience, leadership, and sacrifice. Hero also describes every employee working on the front lines caring for our residents, and your family member. Many of our employees worked overtime, took extra shifts, filled in for sick teammates, grew closer to residents when family could not visit. Smiles shone through each mask worn and caring touches were still felt despite the personal protective equipment worn by our staff.

In addition, I would like to thank the 2,375 donors and volunteers who stepped up in heroic ways. Your prayers, gifts, window visits, letters and deliveries provided hope



and comfort. We could not have done it without you! It remains our duty and responsibility to our colleagues, families, and most of all, our residents to keep everyone safe. As of the date of this letter, I am proud to report that nearly all of our residents have received the vaccination and we are experiencing a significant decrease in the positivity rates within our communities' residents.

Finally, because of all of you, faith prevailed over fear. We are grateful for you. So, on a final note and as I ended my first **Stay the Course** letter with one of my favorite scriptures, I think it is just as fitting today.

"I can do all things through Christ who strengthens me."
Phillippians 4:13

God's Blessings,

Bruce H. Shogren
PMMA President/CEO



EXECUTIVE DIRECTORS

Aberdeen Heights, **CHRISTIE WOLFF**
Aberdeen Village, **TIM ALLIN**
Arkansas City Presbyterian Manor, **SARAH GRIGGS**
Clay Center Presbyterian Manor, **MORGAN BURTON**
Emporia Presbyterian Manor, **SUSAN SIEPELMEIER**
Farmington Presbyterian Manor, **JANE HULL**
Fort Scott Presbyterian Village, **GINGER NANCE**
Lawrence Presbyterian Manor, **CHRISTIE PATRICK**
Manor of the Plains, **JOHN VANHOOK**
Newton Presbyterian Manor, **MARC KESSINGER**
Parsons Presbyterian Manor, **MAEGEN PEGUES**
Rolla Presbyterian Manor, **ANN CAUDILL**
Salina Presbyterian Manor, **CHRISTIAN GILBERT**
Topeka Presbyterian Manor, **HEATHER PILKINTON**

Wichita Presbyterian Manor, **COURTNEY WOLFE**
Heart & Soul Hospice
RODNEY QUINTON, TRAERY NOUBARIAN, JENNIE JOHNSON

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Trust

At PMMA, it is a business of trust.

Our residents trust that we provide the senior living experience they want, with the freedom to live the way they want to live. Residents' loved ones trust that we provide the best of care in a safe and secure environment.

And you, the valued families, friends, employees and companies that donate each year, trust that we'll continue to carry out the good work of the PMMA mission and its unique programs. From our Good Samaritan Program, which provides funding to assist residents who outlive their financial resources through no fault of their own, to our Heart & Soul Hospice, which provides compassionate end-of-life care guided by Christian values, your support—even during this challenging time—has not wavered.

“While I will never know the many people who help make these programs possible so that people like me may benefit,” said a resident, “I am truly grateful for them.”

On behalf of PMMA's leadership and Board of Trustees, thank you for sharing your gifts of time, talent, and treasure so that others may benefit. You are a blessing to our residents and staff, and you are helping us make the PMMA family of senior living communities and hospices better.

Each donation provided to PMMA stays within the community to which it is given, or one specified by its benefactor. With your gift, you are creating a legacy that will live on for years to come—and we couldn't do it without you.

There are amazing stories of joy and hope coming from our residents as they live and thrive during these unique circumstances. You trusted us with your gifts, and your gifts will enrich the lives of seniors. That's our promise to you.





One More Time

| WICHITA |

While on hospice, Mildred Holmdahl was the recipient of a "One More Time" event. Mildred loved her Swedish heritage and longed for the traditional birthday celebration that included Swedish food, music and decorations. Heart & Soul Hospice worked with close family to surprise Mildred. Gifts to this special program underwrite the cost of making "One More Time" dreams come true.

Heart & Soul
HOSPICE®



| FARMINGTON |

FRANK SANDERS

began volunteering with Heart & Soul Hospice in February 2019. Frank is an exceptional volunteer. He enjoys spending time with our patients, meeting new people and listening to their life stories. Frank also does a great job at doing small home projects to help our patients and families out.



| FARMINGTON |

MIKE SCHOELHAMER

joined the Heart & Soul Hospice family as a volunteer in March 2018. Mike is an Army Veteran and has a very active role in our #WeHonorVeterans program. He leads our pinning ceremonies and presents our veteran patients with their certificates while honoring their military service. Mike volunteers with Heart & Soul Hospice because he enjoys spending time, listening and keeping people company when they need it the most. Thank you Mike for all you do and for your service to our patients, our country and our team.



Compassion

Our mission calls us to provide quality senior services guided by Christian values. In doing so, we cherish individual spirituality in all its varieties and forms.



At no time has this been more important than during the challenging global events of the past year. It has been an inspiration to witness the ways in which the faith community, staff members and volunteers have provided compassionate spiritual support to residents. They have truly been a light in the darkness during this unprecedented time.



Worship Finds a Way

| EMPORIA |

Everything, from the way residents enjoyed their dining experience to the way they worshipped, required flexibility in 2020. One thing that didn't change, however, was the high level of pastoral and spiritual support they received.

Dedicated clergy members and volunteers stayed deeply involved, all while helping residents and staff practice safe physical distancing measures. At Emporia Presbyterian Manor, "many call residents routinely, some may Zoom or do virtual chats, and they send prayer cards," said Crystal Stock, marketing director. "They have worked hard to ensure the people who belong to their churches continue to feel connected, even if it's in a different way. They are amazing."

From delivering adult coloring books so residents could de-stress to providing helpful verses and conversations, PMMA's spiritual support never wavered—and will not waver, even as pandemic restrictions begin to ease.

"My hope is that our PMMA friends know we are here for them during these hard days," said Rev. Phyl Stuzman of Emporia Presbyterian Church, who also is a member of Emporia Presbyterian Manor's Mission Committee. "We're online or a quick call or a slightly-less-quick letter away. Collective trauma, stress and grief is precisely that—collective. Whether we can be together in-person or not, we are in this together. It's important to maintain connections to see each other through this dark valley to the bright light of hope and promise."



For Good Friday, we went to all six halls, serving communion, singing hymns and enjoying the day. Thank you to Jerry Elliott for playing the piano for each hall and making the service so special for everyone.



Acts of Compassion

| ABERDEEN HEIGHTS AND TOPEKA |

Sometimes compassionate acts encompass the “little things” because, as Topeka Presbyterian Manor Executive Director Heather Pilkinton likes to say, “the small stuff really is the big stuff.”

These compassionate acts included the service of talented employees who volunteered to cut men's and women's hair when the campus beautician wasn't available during long stretches of pandemic precautions.



The Rev. Julie Berger, Aberdeen Heights' chaplain, recalls employees who supported residents through personal matters, even as they contemplated DIY-hair color.

“They would pray with residents who needed extra reassurance their hair color would turn out okay,” Rev. Julie said, adding that residents were appreciative of other ways to stay in touch with their faith, such as receiving Communion by special delivery.



Signs of Love

| CLAY CENTER |

Heartfelt, handmade gifts safely delivered by local 4-H children to employees who daily donned layers of protective gear, continued to be a source of solace, support and spiritual guidance through examples of kindness.





Friday Inspirations

| ROLLA |

While PMMA employees were busy caring for residents as the pandemic began, many were also experiencing changing events in their own lives. And this prompted Rolla's Dining Services Director Carmen Payne to share a story of her own with other managers at her PMMA campus.

One Friday after the pandemic began, Carmen decided to email an inspirational message that featured one of her daughter's holding the niece to whom she had given

birth. "One daughter, because of a birth defect, could not have children, so her sister offered to be a gestational surrogate," said Carmen. "The baby was born in February and lockdown began in March. I shared that, 'when you are feeling hopeless, remember that this woman carried her sister's baby for nine months while she raised three boys so her sister could know the joy of motherhood. There is always hope.'"

The email had such a positive impact on other employees throughout the Rolla Presbyterian Manor campus that Carmen began an email series called Friday Inspirations.

"The Lord showed me, in my heart, what I could do to encourage others," Carmen said.

Carmen kept up the practice of emailing Friday Inspirations to other employees at Rolla Presbyterian Manor for an entire year. Recently, she put together a year's worth of those inspirational thoughts into individual books and handed them out to other employees.

"God gave me something each week that spoke to my heart and to someone else's. The answer was always there," she said. "It often felt like God spoke to me and maybe someone else could use this, too. It brought us together as we've supported each other and we've cried together; it has made such a difference to be together."

A Joyful Noise

| NEWTON |

In March 2020, a talented group of volunteers dubbed themselves the Corona Carolers and began singing to residents from a safe distance outside their windows.

"They come and they tap on the window, get your attention. And then they just start singing hymns," said resident Eldon Fike. "They change around, they're not always exactly the same hymns unless they know somebody likes a certain hymn. It's great."

"They're just a tremendous group of ladies," said Marc Kessinger, executive director at Newton Presbyterian Manor. "They've got heart, they're compassionate, and we appreciate them."



Virtually Creative

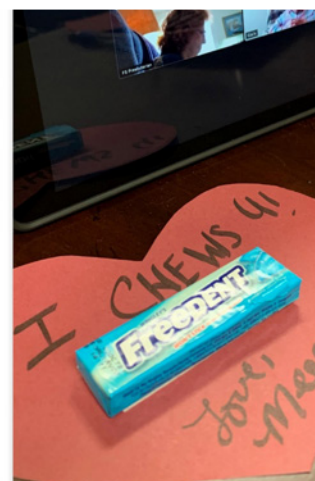
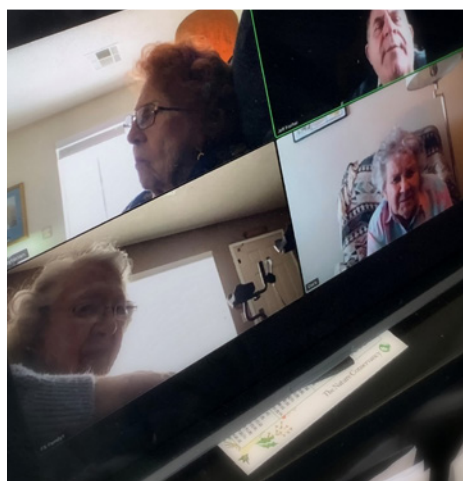


| FORT SCOTT |

The once-open doors of senior living communities had to close to visitors and local volunteers. But that didn't stop dedicated volunteers from helping residents take on their artistic pursuits.

At Fort Scott Presbyterian Village, volunteers used Zoom, FaceTime, WhatsApp and other new ways to bring people together at a safe physical distance during the pandemic. Local Fort Scott volunteer Laura Gulley was able to lead a paint class by Zoom, teaching residents new techniques for painting snowy landscapes.

And, even though he—like other volunteers—couldn't come into the building during pandemic restrictions put in place for the safety of residents, volunteer Jeff Fischer led a Zoom gathering with residents. During this fun event, they made valentines together, which provided an opportunity to engage in a new activity and to socialize with others in a virtual environment.



| EMPORIA |

"Art played an important role in many residents' journeys during the pandemic," said Crystal Stock, marketing director at Emporia Presbyterian Manor. "It makes me think of Barb, one of our resident artists. Every day, she's either working on collages or coloring pages. She loves to send letters, often including her artwork, to her family. She has a remarkable and inspiring take on life."



Creative Expression combats depression and increases well-being

art is 
ageless.

Respect

There are many ways to show respect to others, and all of them are important. Our mission focuses on providing unsurpassed customer experiences to our residents—and delivering these experiences in a way that positively impacts their lives.



An 'Awesome' Intermediary

| PARSONS |

During the pandemic, Ann Charles faced several challenges when it came to communicating with her mother, Alice McNabb, a resident at Parsons Presbyterian Manor.

"Mother doesn't have the capacity to use a telephone on her own and can't see to read a letter," said Ann.

To keep Alice and her daughter connected, Babette Collins, social services director, helped set up an email for Alice and then offered to read aloud to Alice any emails she received from her family.

Ann said, "It has meant so much for us to have this communication. It has been nothing short of a God-send. I give the highest of kudos for being such an awesome intermediary for my family during this COVID-19 challenge."



The challenges of pandemic restrictions required creativity and flexibility in meeting the needs of residents and their families. We appreciate the support of family members as we worked to keep their loved ones safe.



PMMA ALSO HAD AN INCREASE in new donors during 2020, as it became more evident than ever that PMMA employees act as the "hands and feet" of our mission through daily acts of service to residents. As these stories spread throughout the communities we serve, first-time donors felt compelled to honor our residents with their own contributions.

Grateful Family Supports Employee Scholarship Program with \$10,000 Gift

As told by Barb Flesh

Barbara Flesh spoke with admiration and respect for her parents Brant and Jane Houser, who gifted the Employee Scholarship Program at Farmington Presbyterian Manor with \$10,000. Barbara said they are so appreciative for the excellent care her parents received. Her mother spoke so highly of her caregivers, especially Charlene "Charley" the night nurse.

The Scholarship Program gift is a testament to the appreciation of such intimate and loving care. COVID protocol brought challenges for everyone, and while the family was not able to visit their parents, they felt confident they were in good hands.

Education was very important to Jane. She studied history, but really wanted a degree in library science. At that time, library science degrees were only offered at Mizzou in Columbia. She had a family to care for, so this was not an option. She attended Jefferson College in Hillsboro, Mo., as the first non-traditional student and where she has a named endowment. She did, in fact, finish her history degree at UMSL.

"An interesting fact about my mother," said Barbara, and goes on to explain that Jane had two brothers. Growing up in the 1940s, young boys were encouraged to go to college and pursue professions. Young women, not so much.



Back, from left to right: Bill and Barb Flesh, Doug and Arlene Houser, Brian and Joy Houser, Jill Houser Malan and Mark DeClue
Front: Brandt and Jane Houser

Her brothers went on to achieve bright careers. One was a Pulitzer Prize winning writer for the LA Times, and the other had a respected job at the U.S. State Department. She loved raising her family, but always wondered "what if" and placed strong importance on education.

While the pandemic ensued around us all, Brant passed in November of 2020. Brant and Jane had celebrated their 72nd anniversary in September 2020. As sometimes happens with long lasting marriages, Jane passed away a month later in December (2020).

A year prior, Barbara had seen a story in Community Matters about the Scholarship Program and it stuck in her mind. As the four siblings discussed combining the appreciation of the care givers and their parent's value of education, they decided the Scholarship Program at Farmington Presbyterian Manor would best honor their parent's lives.



Can't Stop Love

PMMA's staff members helped residents participate in weddings.

| NEWTON |

At Newton Presbyterian Manor, staff members helped arrange a physically distanced visit to celebrate one of life's major milestones. Residents Eldon and Marian Akers were able to have a surprise visit from their granddaughter, Ashley Akers, and her fiance Noah Schmidt before the couple headed off to their wedding ceremony on a beautiful October day last year.

"She was beautiful," said Marian, recalling Ashley in her wedding dress. "It was a surprise, and it was just great to be a part of their wedding day."

Presbyterian Manor employees arranged for Eldon and Marian to meet at the courtyard gate to receive their corsage and boutonniere from the soon-to-be newlyweds. As Ashley later wrote online, the couple was "so thankful to Newton Presbyterian Manor for setting this up last-minute for us. It was a treasured moment on our big day."

Eldon and Marian, who have been married 67 years, even had a piece of advice for the young couple: "Love each other always."

Assist

While PMMA has always supported the use of technology for seniors, 2020 brought extraordinary opportunities for a generation raised with handwritten letters and physical handshakes.



| SALINA |

"It was important that we continue to focus on the mission," said Judy Arpin, a member of the Salina Presbyterian Manor mission committee. **"We turned to Zoom technology as we continued to meet, even during pandemic-induced restrictions, and plan ways to assist employees and residents. We are the hands and feet of PMMA's mission, and the work we do must continue."**

Lewis Automotive Gives Big.



| MANOR OF THE PLAINS |

When Lewis Automotive Group, which was founded in Dodge City and now serves surrounding areas, considered making a year-end donation to Manor of the Plains, thoughts turned to helping residents virtually connect with their families.

"We wanted to do something that could help keep everyone in touch," said Audrey Ackerman, advertising and public relations manager of Lewis Automotive Group. "We researched this idea, discovered "Zoom rooms," and it snowballed from there."

A Zoom room is a term used to describe self-contained online meeting technology and equipment. Using a simple and convenient touchscreen on a dedicated computer paired to a large television screen, residents can easily make video calls to friends and family.

"We even put this dedicated equipment on a rolling cart to make it mobile," Audrey said. "It's all set up, residents just type who they want to call, and the video and audio functions begin working."



Gifts of Technology Brings Residents and Families Together

Even though in-person visits were restricted during the pandemic, PMMA's early adoption of technology made face-to-face time possible, and kept connections safe and meaningful.



| SALINA |

At Salina Presbyterian Manor, for example, it wasn't unusual to see resident Don Lloyd playing a dice game with his daughters via an iPad. Everyone was thrilled to see resident Mary Beth Engleman celebrate her 100th birthday with a window visit from her family. And, independent living resident Bill Grosser melted hearts as he used FaceTime to sing to his wife, Wanda, a resident in the health care center.

"It was the sweetest thing you've ever seen," said Cathy Boos, marketing and sales director, who, along with other PMMA employees, relished witnessing residents make connections using technological tools.



| ABERDEEN HEIGHTS |

At Aberdeen Heights in Kirkwood, Missouri, the Rev. Julie Berger met one-on-one in a dedicated conference room with residents who wished to meet with their families via Zoom. Among the laughter and joyful expressions that were part of these virtual reunions, one resident was able to meet a great-grandchild for the first time who had been born in Japan.

| ARKANSAS CITY |

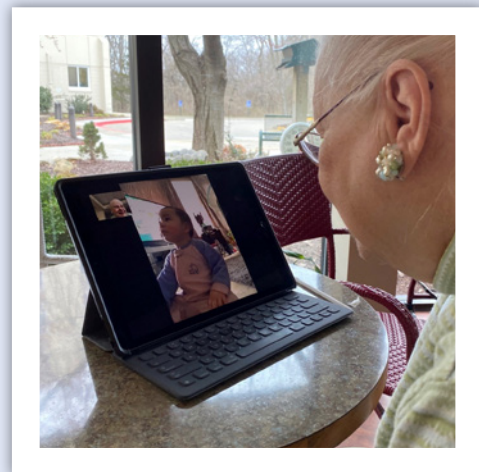
While the visitor restrictions won't last forever, there's a good chance communicating with family via technology will. Residents have adjusted well to this new way of communicating, said Arkansas City Presbyterian Manor Executive Director Sarah Griggs, and many say they will embrace it well into the future.

"Nothing can replace hugging, but technology, letters, window visits and hope filled the space in an unusual time" added Griggs. "The community of donors, volunteers and even strangers helped us find hope and unique solutions."

| WICHITA |

"A lot of our residents didn't know how to use FaceTime or Skype, so we've shown them how to use these tools with multiple family members. They really think that's cool," said Amy Watson, Wichita Presbyterian Manor's director of life enrichment. "It is an honor to help them learn new technology and experience such special moments."

Gifts from private individuals, churches and foundations were instrumental in providing funds to purchase technology and life enrichment tools. Because of social distancing guidelines, communal activities ceased, making the supply and logistics of activity resources very challenging.



| EMPORIA |

Jen Moran at Emporia Presbyterian Manor emphasized the urgency, "We needed more supplies than ever so they could remain with the resident. We went from a few puzzles, books and iPads for a group to needing individual ones."

Grant funds awarded through the Cares Act made it possible for many PMMA campuses to purchase additional iPads to bring residents and their families close together.

Advocate

Going the Extra Mile



During most of 2020 Jeanne Gerstenkorn, a PMMA senior vice president and chief infection specialist, and her team were in daily contact with the Centers for Disease Control in Missouri and Kansas, as well as the Centers for Medicare and Medicaid Services. These and other regional and national calls were in addition to a volley of local calls, all with the purpose of ensuring PMMA residents and employees had

high-quality care and the resources they needed during an unprecedented time.

"We wanted to make sure we were staying informed and up-to-date and that we weren't missing anything, in terms of our response to COVID-19," said Jeanne. "Our system-wide response required a ton of policy changes. There for a while, every week was a new piece of education, or a change in a form was implemented to our communities across the board."

Although Jeanne says PMMA employees had not experienced anything like the response that was required during 2020, they rose to the occasion.



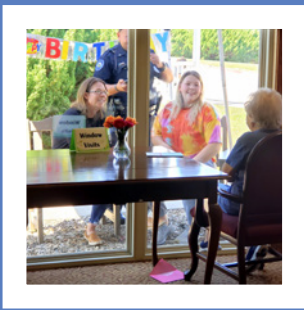
↑ Corporate Clinical Team suggested a "return to sender" for COVID as their Christmas message.

Center: Jeanne Gerstenkorn, Senior Vice President Health & Wellness Services



"I know that, as a team, we spent extra time with our residents to help fill the gap," said Jordan Mitchell, an employee at Fort Scott Presbyterian Village.

"Lots of love and compassion have been shared. I cannot count the times I have heard someone say, 'I'll pray for you.' People have 100 percent connected on a closer spiritual level."



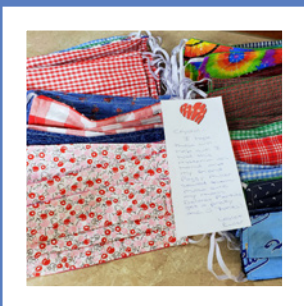
Emporia Presbyterian Manor hosted "window" birthday parties



Wichita Presbyterian Manor was surprised with door-to-door ice cream deliveries provided by LeadingAge Kansas.



Resident' families donated hundreds of individually packaged snacks and treats throughout the past year.



Volunteers made and delivered more than 1,000 donated cloth masks to Parsons Presbyterian Manor

Thank you Community Friends

Although for much of 2020, volunteers and family members couldn't come into our communities, that didn't stop people from making a difference.

"So many have reached out and donated craft supplies, books, DVDs, masks and much more," said Ginger Nance, executive director of Fort Scott Presbyterian Village. "It meant so much to see so many people contribute their time and donations, which helped us immensely during the past year. And, we had many residents who stepped-up this past year, from distributing mail and decorating to leading and organizing safely distanced activities; they did so much!"

Like all of our PMMA campuses, Parsons Presbyterian Manor hosted "window" birthday parties, as well as a few anniversaries. Employees helped coordinate these surprises, ensuring residents were near a window when their families arrived to surprise them. The fun continued through the holidays, with local school children decorating windows with Valentine's Day hearts and messages for residents.

We were touched by these thoughtful pick-me-ups, including a sweet surprise from Debra Zehr, who serves as the president and CEO of LeadingAge Kansas, an association of 160 not-for-profit aging services providers. Not only were LeadingAge Kansas and its national counterpart, LeadingAge, instrumental in helping PMMA stay abreast of the sometimes daily changes to recommended COVID-19 responses, but Debra surprised residents at Lawrence Presbyterian Manor with door-to-door ice cream deliveries from a local ice cream parlour.



| NEWTON |

"Newton Presbyterian Manor was a grant recipient of nearly \$60,000 in 2020. This vibrant senior serving organization is helping Central Kansas Community Foundation and its affiliates build stronger communities! Funding that was provided by the Women's Community Foundation, Halstead Community Foundation, Newton Community Foundation and the Harvey County CARES Act grant cycle, helped to ensure jobs were maintained for operations, a safe environment was provided for residents and staff; all while, expanding technology resources to help lift the spirits of residents during periods of isolation", said Angie Tatro, Executive Director of Central Kansas Community Foundation.



IN LOVING Memory

We remember and honor the life of
every resident that passed in 2020.

Aberdeen Heights

Margaret Baker
Ann Bauer
Donald Behrens
Virginia Binzel
Marsha Canfield
William Combs
Joanne Curran
Anthony Daus
Mary Ann Druhe
Arden Fisher
Rita Glastris
Gordon Grundmann
Kenneth Hammer
Sarah Higginbotham
Gerald Hollenbeck
Janice Hovda-Grant
Raymond Karpowicz
Shelley Kirkland
Mary Knickmeyer
Donald Koettker
Donald Lavin
Adelaide Luecke
Nancy Lumpkin
John Macke
James Mannion
Julie Mayer
Robert McCoy
Margaret McWilliams
Jean Miller
Robert Murphy
Hazel Noyes
Yvonne Owens
Nancy Pasek
Gloria Prince
Apostolos Raptis
Mary Riegel
Ruth Rocchio
Dorothy Roper
Louise Schatz
Dudley Shearburn
Janice Smith
Floyd Sweeney
John Theiss
Edmonia Thielmeier
Sandra Thompson
Doris Voertman
Robert Weddell
Marjorie Weisenfels-Green

Aberdeen Village

Alma Barron
Elden Beebe
Glenn Bergmann
Betty Blevins
Mariam Buseman
Robert Butler
Alta Chipley
Doyle Dixon
Carl Erwin
Dorothy Hicks
Eva Hicks
Marcella Hussong
Lushrie Jarden
Mary Johnson
Harold Keeling
Ambrose Kelly
Eloise Kipp
Mary Koehler
Margaret Landis
Virginia Manning
Carolyn McCaul
Warren Morse
James Quinn
Derek Shafer
Carolyn Simmons
Wendell Sisk
Nancy Smith
Mitchell Tola
Wilda Vogel
Paul Wasinger
Vera Williamson
Aleta Witt
Curtis Wohlford
Mary Zillhart

Arkansas City Presbyterian Manor

Robert Anstine
Doris Bazil
Doris Brentlinger
Charles Carver
Joanne Cary
Dorothy Collins
Helen Cox
Melinda Dierks
Teddy Doyle
Carrie Elbrader

Minnie Gildhouse
Doris Gilmore-Rogers
Ruth Harris
Jerald Hooley
Esther Hutchinson
Humbert Kincaid
Viola Lauck
Lemenar Linnell
Edith Marlow
Arthur McClure
Betty McGehan
Frances Munroe
Jo Newman
Jerry Pappan
Dorothea Pearman
Perry Pearman
Delbert Peters
Margaret Piel
Lawrence Pike
Pearl Powell
Dorothy Rahn
Richard Reed
L. Riley
Betty Ross
Wesley Rozell
Peggy Shanks
Betty Shurts
Asa Stevens
Mildred Taylor
Sidney Testerman
Bobby Tipton
Marjorie Trexler
Patricia Ward
Warren Wing

Clay Center Presbyterian Manor

Winifred Barker
Norma Bollig
Ruth Butterfield
Mary Chestnut
Anne Clack
Roberta Eichenberger
Leota Fowles
John James
Elizabeth Lee
Walter Lips
Ruth McNish
Leanna Partridge

Caroline Peterson
Roy Rau
Eileen Regier
Edith Scriptor
Leah Wall

Emporia Presbyterian Manor

Mildred Albrecht
Charles Bowlin
Howard Cain
James Calvert
Thelma Crawford
Robert Doudican
Lola Farr
Anna Goetz
Mary House
Eunice Jasper
William Jones
Lois Kelly
Joyce Kennedy
John Leihnsing
Lyla McCoy
Phyllis McNabb
Helen Mossman
Gladys Newkirk
Merle Peterson
Barbara Pontius
Doris Prior
Olga Romano
Rose Mary Senn
Margaret Stolfus
Darleen Trimble

Farmington Presbyterian Manor

Eunice Becknell
Frances Bohn
Glen Broombaugh
Bettie Carleton
Robert Carroll
Barbara Cortor
James Cunningham
Doris Deidiker
Lenore Foney
Zola Francis
Virginia Franklin
Joette Fryman
Dorothy Gibson
Kenneth Hambrick
Arvada Helena
Dolores Houser
Branton Houser
James Hughes
Mary Johnson
James Johnstone
Norma Kennon
Richard Layne
Jane Leek
Otto Lerche
Hazel Lockridge
Antonina Marsh
Mildred McGuire
George McGuire
George Neckermann
Patricia O'Brien

Rosemary Richardson
Anna Rion
Rose Sikes
Mae Thomasson
Robert Voss
Ethel White
Carol Willman
Dorothy Wolfe
Harold Worley
Frances Zgonc

Fort Scott Presbyterian Village

Varrell Forgey
Mary Irvin
JoAnn Mayhugh
Wilbur Mowen
Esther Sewell
James Streeter
Marjorie Stringer

Lawrence Presbyterian Manor

Ramona Arnold
Anna Bricker
Vernon Chamberlin
Charles Chapman
Bernadine Daniels
William Dann
Ruby Freels
Alma Godfrey
Marianne Gowen
Nora Hulse
Claire Jennings
Paul Kincaid
Mary Laird
Mildred Luckan
Lorene Mosser
Earl Nehring
Lawrence Penny
Glen Sanderson
Richard Schiefelbusch
Stella Walker

Manor of the Plains

Linda Burk
Donna Butchers
Elizabeth Delzeit
Dennis Duesing
Louise Feldt
Barbara Gladman
Margaret Graff
Robert Guliford
Dalbert Holman
Anthony Indiek
Gertrude Jones
Marvin Konrade
Lorene Lais
Vernice Lutz
Eugene McAdam
Dennis Minet
Peggy Molitor
Ida Murray
Ruanne Pennington
Marvin Phillips

Agnes Rabe
Bonnie Rall
Raymond Schriener
Edna Schuette
Judith Scott
Patricia Stanley
Annette Stein
LaVera Strecker
Shirlene Walters
Donald Webb
Don Wiles

**Newton
Presbyterian Manor**

Carmen Alvarado
Teresa Bachman
John Balthrop
Bertha Born
Virginia Bullard
Helen Busenitz
Martha Sue Cupit
John Davis
Pauline Delmez
Diana Desmond
Willard Entz
Mary Ann Fox
Homer Friesen
Eldena Friesen
Robert Gaede
Leona Griffith
Gail Habluetzel
James Hampton
Henry Heidebrecht
Nona Henderson
Ingeborg Henry
William Hoebener
Marvin Holck
Dana Johnson
Edith Johnson
Barbara Jones
Eunice Kinser
Wilber Koehn
Joyce Kyle
Betty Life
Glenn Murphy
James Nuss
Albert Platt
Carol Pratt
Ruth Preston
Sara Quinones
Evelyn Reed
Alice Regehr
William Regier
Margaret Rivera
Marvin Sauerwein
Carol Saunders
Virginia Schierling
John Schmidt
Lora Simmons
Sharon Story
Ellen Sullivan
Alice TenEyck
Carl Thieszen
Lana Voss
Dean Walker
Alice Walker

Rozella Warhurst
Henry Wedel
Willard Weide
Myrial Wiebe

**Parsons
Presbyterian Manor**

Charles Arb
Loretta Ball
Evelyn Bogner
Doris Brenner
James Clemens
May Coop
Donald Fields
Rex Hammer
Margaret Harlin
Dorothy Jacobs
Elaine Jefferson
Donna Keller
Ray Lafalier
Helen Lafalier
Nola Lester
Betty Marlin
Marjorie Nally
Betty Olmsted
Bertha Proffitt
Norma Reed
Glendora Shaw
Jack Stice
Charlene Taylor
Ethel Tucker

**Rolla
Presbyterian Manor**

Mildred Benne
Mary Butts
Irene Campbell
Virginia Dale
Jennie Dicks
Walter Dye
Phyllis Hutchison
Irene Kendall
Glenda Knight
Betty Lemp
Lyla McGinnis
Patricia Rinehart
Peggy Risbeck
Bernice White
Mark Williams

**Salina Presbyterian
Manor**

Mary Abernathy
Beverly Ahlstedt
Gail Aills
Robert Baier
William Barr
Floyd Bernhardt
Darrel Brax
John Chaney
Donald Cunningham
Roberta Dreese
Carolyn Ferson
Bernita Ginther
John Graves
Robert Hamilton

Dennis Hanson
Glenn Headley
Thomas Heis
Jerry Hillyard
Teddy Hodges
Larry Holt
Wilma Janousek
Barbara Johnson
Lois Kaufman
Nancy King
Mary Krah
Gerhard Lamfers
Karen Larsen
Kenneth Livengood
Nicholas Marchand
Marcella Martin
Elizabeth Mitchell
Rowena Montgomery
Paul Mugler
Carol Muller
Ruth Pickrell
John Reh
Harlan Ritter
Maxine Strawn
Phyllis Sundgren
Marshall Voll
Kathryn Weckel
Zelpha Wilson
Jason Zook

**Topeka
Presbyterian Manor**

Ann Bain
Hazel Bohannon
William Button
Dorothy Coder
Sharon Contardi
Harold Cordry
Emma Cress
John Culbertson
L. Joanne Edmonds
Alexander Grieves
Nancy Hollomon
John Hurla
Bobbie Inman
Agnes Lively
Gloria May
Sue McPherson
Sarah Merrill
Betty Merryman
Walter Michaelis
Yvonne Moore
Carlyn Murphy
Brigitte Nelson
Patsy Nix
Frances Oblander
Shirley O'Roke
Vada Peerenboom
Kenneth Ridder
Carol Rodgers
Donald Shrewsbury
Dot Taylor
Mary Ann Weaver
Lloyd Weaver
Sarah Zweyer

**Wichita
Presbyterian Manor**
Seldon Anderson
William Baker
William Baumgardner
John Bottema
Jean Brewer
Billie Crossland
Melda Dimick
Lois Fisher
Manfred Fuchs
Wanda Glassburner
Ruth Gray
Mary Greenen
Helen Hadley
Dorothy Hall
Bonnie Hanson
David Hartman
Nancy Hinman
John Hunter
Alice Kelley
John Klassen
Doris Korber
Ruth Larimore
Marguerite Lindstrom
Evelyn Lowe
Betty McElhaney
Velma McKinney
LaVonne Murphy
Philip Nagley
Nancy O'Harra
Wendell Parks
Daniel Phelan
Howard Roark
Gayle Roose
Arnold Schnieders
Melvin Siemens
Marjorie Siler
Janis Swafford
Robert Van Huss
Allison Whitaker
Barbara Works
Paul Works
Evelyn Zielke

As We Remember

By Allen Teal, *Rolla Presbyterian Manor*

As we reflect on those who have left our sight,
They departed darkness to walk in the light.
May God bless our days with much joy and hope
As without them, we live life and work to cope.
With God, may they now be alive and be blessed;
Awaiting the day when we join them in rest.

As we recall how a life recently passed,
Memories stream by as the years moved so fast;
How do we rise to face the challenge of grief;
As our breaking hearts summon faith and belief?
Only knowing reunion someday will come
Gives us the strength to keep marching toward home.

As we remember those who have gone before,
Knowing they have left the less to gain the more.
One by one, did our loved ones walk through the gate;
To wonders beyond, too glorious to state.
When we meet in Heaven, our grief will allay;
Forever with the Lord together to stay.



In loving memory of the patients served by Heart and Soul Hospice in 2020.

*"But those who hope in the LORD will renew their strength.
They will soar on wings like eagles; they will run and not grow
weary, they will walk and not be faint" (Isaiah 40:31)."*

Heart & Soul
HOSPICE®

Heart & Soul Hospice of Farmington

Timmy Alcorn	Lyle Longworth
Judy Aubuchon	Lynn Marler
Robert Barton	Antonina Marsh
Barbara Bennett	George McGuire
Rose Mary Blum	Mildred McGuire
Frances Bohn	Betty Miller
Jo Cambron	Verneil Nations
Kenneth Charboneau	George Neckermann
Carroll Cooper	Minnie Norem
Barbara Cortor	Loretta Ortega
Shelby Crank	Milton Peek
James Cunningham	Alma Peek
Grace DeGonia	Jonathan Price
John Dennis	Marjorie Propst
Tommie Emily	Judith Randolph
Larry Firebaugh	Rosemary Richardson
Lenore Foney	Kathleen Richardson
Mary Fowler	Arlene Roberts
Zola Francis	Bonnie Robinson
Virginia Franklin	Joseph Shepard
Joette Fryman	Gale Sikes
Dorothy Gibson	Rose Sikes
Alice Hall	Andrea Simmons
Kenneth Hambrick	Doris Stacy
Branton Houser	Lanore Taylor
Dolores Houser	Marie Thomason
James Hughes	Bessie Thomure
Virginia Hulsey	Lindell Tucker
Preston Hunt	Mary Ward
Mary Johnson	Shirley Ann Watkins
Darrell Johnston	Clifford White
James Johnstone	Carol Willman
Ronald Klein	Dorothy Wolfe
Doyle Lance	Melba Woods
Hazel Lockridge	Harold Worley
Robert Logan	Frances Zgonc

Heart & Soul Hospice of Wichita

Diana Desmond	Velma McKinney
Dorothy Hall	Paul Melvin
William Baker	Martha Moore
John Balthrop	LaVonne June Murphy
Bertha Born	Phil Nagley
Helen Busenitz	James Nuss
Marie Cooley	Nancy O'Harra
Billie Crossland	Wendell Parks, II
Martha Cupit	Albert Platt
John Davis	Verla Pope
Melda Dimick	Carol Pratt
Willard Entz	William "Bill" Regier
Mary Ann Fox	Margaret Rivera
Eldena Friesen	Gayle Roose
Manfred "Fred" Fuchs	Marvin Sauerwein
Robert Gaede	Arnold Schnieders
Wanda Glassburner	Melvin Siemens
Mary Lou Greenen	Marjorie Siler
Leona Griffith	Ellen Sullivan
Gail Habluetzel	Mary Taylor
Helen Hadley	Carl Thieszen
James Hampton	Lana Voss
Bonnie Hanson	Dean Walker
Henry "Hank" Heidebrecht	Alice Walker
Nona Henderson	Delois Warren
Ingeborg Henry	Henry Wedel
William Hoebener	Myrial Wiebe
John Hunter	Barbara Works
Dana Johnson	
Barbara Jones	
John Klassen	
Ruth Larimore	
Virginia Lawson	
Betty Life	
Evelyn Lowe	
Clarence Martinez	

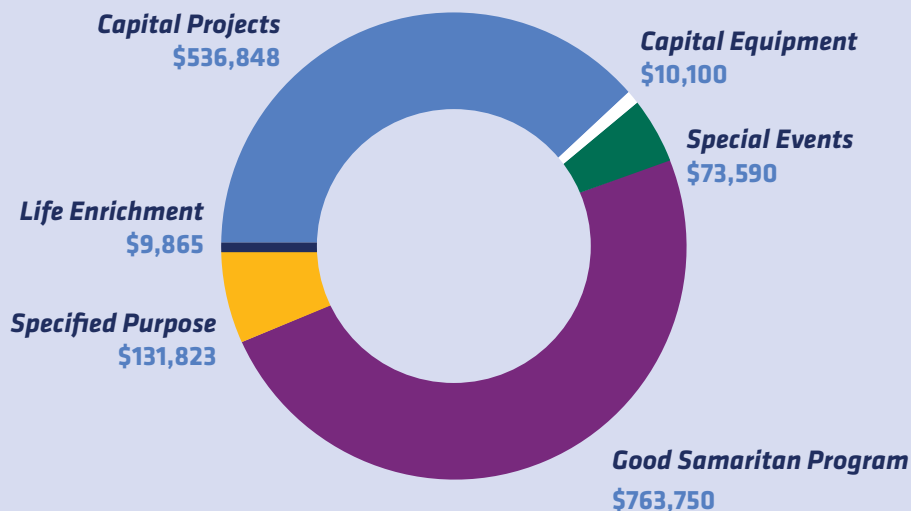
PMMA Consolidated

Statement Of Operations

	2020	2019
Revenues		
Net Resident Service Revenue	\$126,417,273	\$128,165,761
Contributions and Support	\$1,440,693	\$2,041,617
Net Investment Revenue	\$3,709,007	\$4,481,676
	\$131,566,973	\$134,689,054
Expenses		
Salaries and Wages	\$60,970,272	\$60,676,876
Supplies and Other	\$53,426,945	\$55,327,394
Interest	\$14,154,185	\$13,984,207
	\$128,551,402	\$129,988,477
Cash Net Operating Income	\$3,015,571	\$4,700,577

Years ended June 30

Donation Revenue



FY 2020 presented many unique opportunities for donors and friends of PMMA to share support. We are forever grateful for the 2,375 donors that invested \$1,757,472 into resident programs.

Figures are based on calculations collected and managed by the Department of Giving.



PMMA

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