

er



Volunteer Job Description

Position Title: Senior Friendship Callers

Location: North / South County

Department: Senior Services

Background Check Required: Yes No

Position Description: Working remotely, schedule and place casual, friendly phone calls to homebound seniors on a weekly basis. This provides socialization for seniors and reduces feelings of isolation.

Key Responsibilities: Complete onboarding process, and using program materials, call a pre-assigned list of homebound seniors on a weekly basis. Pay attention to their needs and report any type of activity that impedes their health and wellness.

Time Commitment: Six-month minimum commitment calling 2 or more seniors per week. Approximately 1- 2 hours per week, depending on the length of calls. Must have a personal telephone (landline or cell) and service to make calls.

Qualifications and/or Physical Requirements: Must be 18 or older.

Dress Code: None

Training and Orientation Plan: Volunteer to complete necessary items on checklist, then meet with and shadow Supervisor at site prior to service. Supervisor will review documentation required and training process, and will provide a sample of discussion points for phone calls. Must complete all onboarding requirements including online trainings (and accompanying quizzes/certificates), pass background check, and get a Live Scan (*paid for by CommUnify*).

Benefits to Volunteer: Providing companionship and social interaction to our community's most vulnerable citizens is a noble gift and educating the public about the needs of seniors and about the isolation they face in Santa Barbara County.

Comments: Please help spread the word about this opportunity and advertise this volunteer position on websites and on any other community bulletin boards, newsletters, or eBlasts as appropriate.

FOR MORE INFORMATION

Contact: Joni Kelly, Volunteer Coordinator
805.964.8857 ext. #1109 ♦ jkelly@CommUnifySB.org