



To Our Valued Partners

Rapid Rivet is monitoring the COVID-19 situation closely and is responding to the rapidly evolving recommendations and directives as published by the Centers for Disease Control and Prevention (CDC).

The supply and distribution of hardware has been determined by the government to be an essential industry. As a hardware distributor, Rapid Rivet is currently open for business and continuing to receive and ship orders to the best of our ability throughout the current emergency.

To protect the health of our employees, our customers, and our community, as well as to help ensure our continued support our customers' operations, Rapid Rivet has issued to all employees, a best practices list of how to navigate this temporary threat safely. We are following local, state, and federal, health official's guidance regarding personal spacing, telecommuting when possible, and limitation of onsite staffing to personnel essential to carry out our commitment and responsibility to support our customers' needs. Rapid Rivet has paused all business-related travel. For the duration of the emergency, we are encouraging virtual and phone meetings. We continue to evaluate ways to keep our employees safe and slow the spread of the virus and continue to promote best practice guidelines from public health officials.

At this time, COVID-19 has only impacted our ability to support our customers with product in two ways:

- 1 - Our building is closed to outside individuals; any pickups or deliveries will require advanced notice.
- 2 - Our response time may be delayed during this period as we adapt to these special circumstances.

Otherwise, we remain fully operational. We will continue to monitor the situation and adjust our approach as needed. If you have any questions, concerns, or please contact us.

Please stay safe!

The Rapid Rivet Team

121 Toledo Street, Farmingdale, NY 11735 ♦ Tel 631-249-0400 Fax 631-249-0401

www.rapidrivet.com