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Survey results						
Reader Score	Provider	Value	Customer support	Data	Reception	Telemarketing call frequency
READER SCORE 89	Consumer Cellular	⬆️	⬆️	⬆️	⬇️	⬇️
READER SCORE 87	Ting	⬆️	⬆️	⬆️	⬇️	⬇️
READER SCORE 86	Google Fi	⬆️	⬆️	⬆️	⬇️	⬆️
READER SCORE 85	Republic Wireless	⬆️	-	⬇️	⬆️	⬇️
READER SCORE 85	Mint Mobile	⬆️	-	⬆️	⬇️	⬇️
READER SCORE 85	Total Wireless	⬆️	-	⬆️	⬇️	⬇️
READER SCORE 84	Spectrum Mobile	⬆️	⬇️	⬆️	⬇️	⬇️
READER SCORE 84	TracFone	⬆️	⬇️	⬇️	⬇️	⬆️
READER SCORE 83	MetroPCS	⬆️	⬇️	⬆️	⬇️	⬇️

READER SCORE 83	Cricket					
READER SCORE 83	Page Plus Cellular		-	-		
READER SCORE 82	Straight Talk					
READER SCORE 81	Credo Mobile					
READER SCORE 81	T-Mobile					
READER SCORE 80	Cellcom		-	-		
READER SCORE 80	Boost Mobile		-			
READER SCORE 78	Virgin Mobile					
READER SCORE 77	Net10		-	-		
READER SCORE 77	U.S. Cellular					
READER SCORE 75	GreatCall (Jitterbug)					
READER SCORE 73	Verizon Wireless					
READER SCORE 70	Sprint					
READER SCORE 69	AT&T					

Ratings are based on Consumer Reports' 2019 Fall Survey of 103,435 CR members in the United States reporting on their current cell phone service provider. Reader Score represents members' overall satisfaction with their cell phone service. If all respondents are completely satisfied with a particular provider, the reader score would be 100; a score of 80 indicates that respondents are "very satisfied," on average; 60, "somewhat satisfied." Differences of less than 4 points are not meaningful. Data Service, Value, and Customer Service reflect average scores on a scale from "very poor" to "excellent". Reception reflects the percentage of respondents who report having adequate cell phone reception both inside and outside their home. Telemarketing Call Frequency reflects the proportion of members who didn't report receiving at least one phone call from a telemarketer in the seven days prior to taking this survey. Ratings are based on the experiences of CR members, who may not be representative of the general US population. Dashes ("-") indicate insufficient sample size to provide a rating.

