



3/29/2020

## 2020 FRP TRACKSIDE SERVICE BILLING POLICIES & PROCEDURES

To all participants,

We have revised our trackside billing policies and procedures to improve the efficiency and simplify the process.

- Hoosier Trackside Service will accept credit cards only for transactions engaged at events.
- Customers will need to provide their credit card info. and a cell phone number to enable text communication, to the Hoosier Event Manager at the beginning of the weekend before they can access their first order.
- When a customer engages in a work order for tires, a text message will be sent to inform them that their order is complete.
- When a customer has completed his procurement of tires for that event, their order will be settled and a paid receipt will be provided.
- Starting this season any “contingency” or “payout” tires earned during an event will be credited on your order at the next event.

Once again, these changes are intended to simplify and enhance the trackside service experience provided by your partners in the series, Hoosier. We look forward to a successful gratifying season for all.

The Hoosier Trackside Support Team

All inquiries should be directed to Terry Borsodi II, 574-993-1189 or [borsodit1@hoosiertire.com](mailto:borsodit1@hoosiertire.com)