

# Technology Alliance Program

## Solution Brief

## Automate your Blue Prism RPA operations with RPA Supervisor

*RPA Supervisor has ranked high on the Blue Prism Digital Exchange (DX) since it was launched. We are therefore proud to be among the first solutions which are made available for direct purchase from the DX. The RPA Supervisor helps enterprises scale their RPA initiatives and increase ROI by automating RPA operations, optimizing utilization and dynamic prioritization based on business requirements.*

*RPA Supervisor adds Planning & Sequencing capabilities to Blue Prism RPA – part of Blue Prism’s Six Skills for Intelligent Automation. Automating and optimizing RPA operations based on the real business needs of your organization. Together, Blue Prism and RPA Supervisor help customers accelerate digital transformation by automating mission critical business processes and securing a highly responsive digital workforce based on business requirements and actual workload.*

### Optimize and automate your RPA operations

Organizations everywhere have implemented Blue Prism RPA to create an intelligent digital workforce. This workforce has proven critical in driving the digital transformation in many organizations. However, the management of these digital workforces has remained a largely manual task.

The RPA Supervisor optimizes and automates the management of your digital workforce. This is achieved by monitoring all aspects of your RPA operation, providing SLA based dynamic prioritization, fixing operational issues and providing live dashboards and notifications. Giving organizations a much more efficient, responsive and stable digital workforce. The customizable dashboard and notifications centre give organizations full control and insight into the work and operations of the digital workforce.

### RPA Supervisor and Blue Prism RPA

As the pioneer of Robotic Process Automation, Blue Prism delivers a robust, secure, agile, and highly scalable digital workforce that follows rules-based business processes with built-in compliance capabilities and governance. Digital Workers integrate easily with legacy and new IT systems, automating tasks, increasing efficiencies, reducing errors, and boosting productivity.

RPA Supervisor is the leading RPA operations management solution on the market. Providing superior orchestration and prioritization, monitoring and issue handling with live and customizable dashboard and notifications capabilities. By implementing the RPA Supervisor for Blue Prism, companies will quickly optimize their RPA operations, making sure that the digital workforce is always operating at full capacity and prioritizing the most important work.

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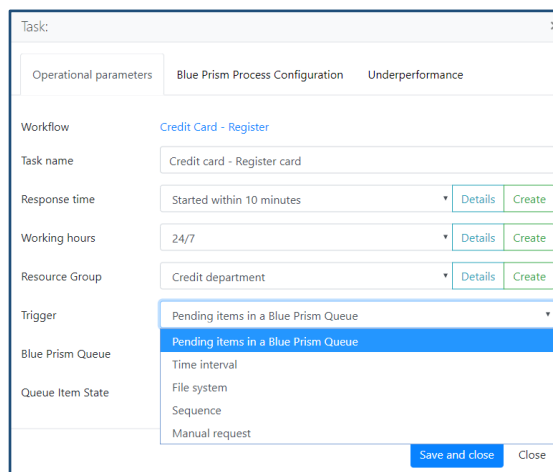
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### RPA Supervisor - How it works

#### *SLA based prioritization*

No more manual scheduling! SLA based prioritization means you simply enter the business requirements of each process and they will be dynamically prioritized based on the actual workload. If work with a higher priority comes in, the RPA Supervisor moves workers from lower priority processes to higher priority processes to make sure that higher priority work gets done first.

Onboarding a process in RPA Supervisor to manage only takes a few minutes. Enter required response time, allowed working hours, user and resource group. In addition, each process can be triggered in several ways, such as items in a queue, time-based alternatives, changes to files or folders, manually or by API.

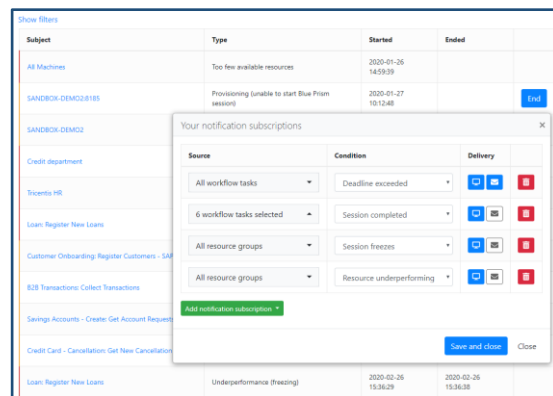


#### *Handling operational issues*

RPA operations are vulnerable to a series of operational issues. The RPA Supervisor handles a wide range of these issues by:

- ✓ Restarting terminated processes
- ✓ Rebooting digital workers
- ✓ Handling frozen sessions
- ✓ Logging in and out users
- ✓ Unlocking lock-screen issues

Detecting and fixing RPA operational issues minimizes interruptions to business-critical processes and increases the value of the digital workforce. Even if issues should require human intervention, the RPA Supervisor minimizes the impact of such issues by being able to redirect work to other digital workers based on the SLA based prioritization. Based on actual workload and resource availability all processes are prioritized based on SLA's. This optimizes license utilization and work item prioritization.



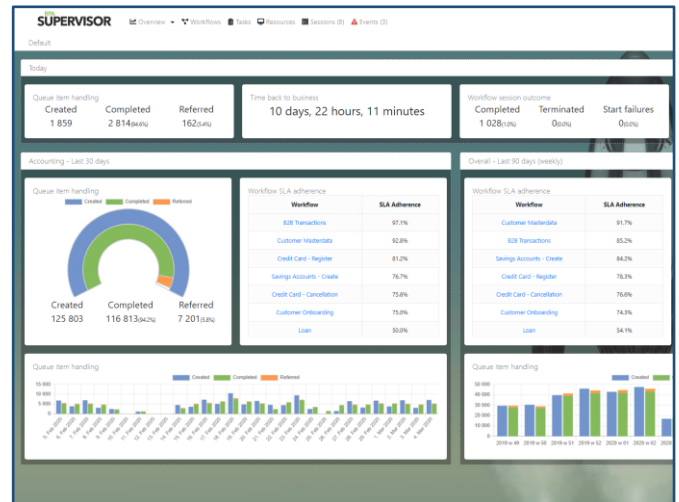
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### Live dashboard and notifications

The performance of the digital workers are monitored 24/7. This information is made available in a live and customizable dashboard. With more than 40 widgets to choose from, users get personalized information about all aspects of RPA operations such as:

- ✓ Infrastructure status
- ✓ License utilization
- ✓ Queue and item status
- ✓ SLA adherence
- ✓ Process status
- ✓ Value creation



In addition to the dashboard all events affecting operations as well as process status updates are available for users to subscribe to. Notifications can be delivered in the RPA Supervisor interface and as emails. With the RPA Supervisor at work both the RPA team and process owners can be assured that their RPA operations are managed and optimized around the clock.

### Customer benefits

Managing a digital workforce, scheduling work, monitoring workloads and performance, fixing issues and providing management information efficiently is a 24/7 job. This is work people dislike and are ill equipped for, but the RPA Supervisor loves. All day, every day! The main benefits RPA Supervisor delivers are:

- 50% increased capacity of existing digital workforce
- 75% reduction in manual RPA management effort
- A stable and responsive digital workforce
- Easy and fast cloud based or on-premise installation
- Onboarding automated processes only takes a few days
- No amendments to existing processes required

### About Blue Prism

In this digital era where start-ups are constantly disrupting markets, only the most agile and innovative enterprises survive and thrive. At Blue Prism, we pioneered Robotic Process Automation (RPA), emerging as the trusted and secure intelligent automation choice for the Fortune 500 and public-sector market. Now we bring you connected-RPA supported by the Digital Exchange (DX) app store—marrying internal entrepreneurship with the power of crowdsourced innovation. Visit [www.blueprism.com](http://www.blueprism.com) to learn more about Blue Prism (AIM: PRSM)).

### About RPA Supervisor

With experience from more than 100 RPA enterprise implementations the RPA Supervisor team understand the importance of stable and optimized RPA operations. The RPA Supervisor has been through several iterations over the last few years. Building and amending features together with our customers to solve the real problems enterprises face with their RPA operations. For more information about RPA Supervisor, visit: [www.rpasupervisor.com](http://www.rpasupervisor.com).