

Thank you for purchasing Belgotex Grass we trust that your purchase will provide you with many years of enjoyment whilst adding value to your property and investment.

Whilst Belgotex Grass is regarded as low maintenance the following information will set out how to ensure your Belgotex Grass remains in pristine condition.







Regular Maintenance.

Correct and regular maintenance will increase the lifespan and enhance the appearance of your Belgotex Grass. There are no hard and fast rules when it comes to how often you need to clean your Belgotex Grass as this is very dependent on the area or environment the Belgotex Grass is installed in.

Leaves, rough dirt and other dry debris can be removed with a rubber rake or leaf blower as and when required. Regular brushing of the product with a firm bristle broom will not only get rid of dirt that may have settled on the product but will lift the individual fibres that may have compressed through regular traffic.

Your local Belgotex Grass branch do have access to motorised power brushes which are excellent for giving the grass a good brush bringing it back to life whilst removing debris that may have collected on the surface. You are welcome to give them a call to discuss arranging regular visits or some form of maintenance plan.

Spills

Most day-to-day spills onto your Belgotex Grass product can be cleaned up using water and a mild household detergent such as dishwashing liquid. It is recommended that the spills be cleaned as soon as possible as allowing some liquids to dry first may prove to be more difficult to remove.

Pets

When it comes to Pets, we recommend the following:

- Daily removal of any solid faeces from the surface of the Belgotex Grass.
- Regular rinsing of the product where your pets are active with water.
- The use of an enzyme-based cleaner that will beak down the build up of uric crystals that may accumulate on the Belgotex Grass as well as under the product.
- The drainage holes in the Belgotex Grass will allow for the liquid to drain into the base however the odour causing uric crystals remain behind and will need to be broken down to avoid any unpleasant odour.

Swimming Pools

Around swimming care needs to be taken not to spill chemicals associated with pool maintenance onto your Belgotex Grass. These chlorine and acid-based products will damage the fibres of your Belgotex Grass.

Infill Products

Excessive wear and tear, high traffic areas or occasionally heavy rainfall can cause the silica sand infill to shift. The sand should be brushed back into place using a firm bristle broom or power brush and if necessary, the silica sand infill topped up to ensure the levels comply with the original installation.

Please feel free to contact your local Belgotex Grass branch to purchase additional silica sand or get advice on how to ensure your Belgotex Grass infill product remains in pristine condition.

Repairs

When it comes to repairs to your Belgotex Grass we suggest contacting your local Belgotex Grass branch and sending them a photograph of the affected area. Whilst damage caused by digging pets or "braai" fires can be attempted on a DIY basis we would strongly suggest leaving it to the experts.

Please bear in mind that the old saying of "...a stitch in time saves nine" applies to repairs so please don't leave a repair, over time it will get worse.

Weeds

Whilst Belgotex Grass recommends the use of a weed barrier during installation unwanted plants can grow on the edges of the installation. Should a weed killer be applied to the unwanted plants we suggest care is taken to avoid unnecessary amounts of the weed killer being sprayed onto the Belgotex Grass and the plants removed carefully so as not to damage the product or sub-base.

Do Not!

We do have a few "Don'ts" when it comes to Belgotex Grass:

- X Don't ever use a steel bristle brush to brush the product, this will damage the fibres.
- X Don't allow any activities that may burn the Belgotex Grass. Fires, "Braai" charcoal, briquettes, hot ash, fireworks or any other type of extreme heat will burn the Belgotex Grass causing permanent damage and should not take place on or close to your Belgotex Grass.
- X Don't use any solvents on a Belgotex Grass installation. Harsh chemical spills will also damage the product.
- X Don't park vehicles or place other heavy objects on the Belgotex Grass as this will compact the fibres and damage the grass.
- X Don't use any form of cutting tools such as "weedeaters" or edge trimmers near the edge of the product as the damage caused by these tools will be permanent.

Feel free to visit www.belgotexgrass.co.za or contact your local Belgotex Grass branch for further help and support.