

We also have offices at:

CASTLEMILK LAW & MONEY ADVICE CENTRE

155 Castlemilk Drive Glasgow G45 9UG
Tel: 0141 634 0313
Email: mail@castlemilklawcentre.co.uk

GORBALS LAW & MONEY ADVICE CENTRE

6 St Ninian Terrace, Glasgow, G5 0RJ
Tel: 0141 418 1010
Email: mail@gorbalslawcentre.co.uk

SCOTTISH
NATIONAL STANDARDS

www.castlemilklawcentre.co.uk

Buses:
7, 90, M2



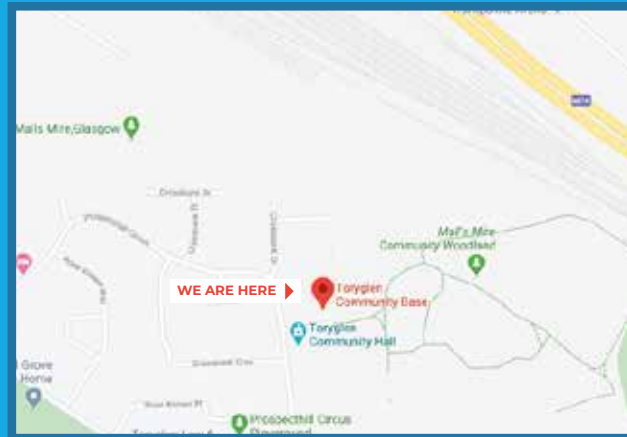
TORYGLEN LAW & MONEY ADVICE CENTRE

You can find us at:

Toryglen Community Base
179 Prospecthill Circu, Glasgow G42 0LA

Tel: 0141 647 4333
Fax: 0141 657 3725
Email: mail@toryglenrightsproject.co.uk

We are open 9am – 5pm.
Please phone for an appointment.



We are Supported by:



Castlemilk Law & Money Advice Centre is a private limited company registered in Scotland with company number 314091.
It is a Scottish registered charity with charity number SC027619.



If you are having to claim Universal Credit

- Get advice
- Get help with claiming
- Get assistance in managing your claim

If you need help with using Universal Credit Online:

- We can help with training and computer IT Skills

www.castlemilklawcentre.co.uk

CLAIMING UNIVERSAL CREDIT



When making a claim for Universal Credit the DWP will ask you to make a claim online.

We can help you create your online Universal Credit account and make your application.

We can advise you as to your entitlement to Universal Credit and make sure you get the correct amount of Universal Credit.

We can advise you about the effects of a Universal Credit Claim on your other benefits, and also help you claim any other benefits you may be entitled to.

MANAGING YOUR CLAIM

We can assist you with the ongoing management of your claim; by

- Helping you communicate with the DWP using your online journal
- Ensuring you understand everything that is required of you by the DWP to ensure you continue to receive your Universal Credit
- Advising you how much Universal Credit you will receive and when.

PROBLEMS WITH UNIVERSAL CREDIT CLAIMS

We can help you with dealing with any problems you have while receiving Universal Credit

We can provide help and representation dealing with challenging Universal Credit decisions including representation at Tribunal Hearings



MANAGING YOUR OWN CLAIM

Ultimately you will be assisted to learn how to navigate your own claim and be able to deal with most matters in relation to your claim yourself.

To assist with this we will also provide training on computers and working online to enable you to deal with the DWP independently, while still being there to advise and assist you if necessary.



DIGITAL TRAINING

We will offer free computer training classes to help you gain the digital skills necessary not just to manage your Universal Credit but to gain the necessary skills and confidence to be able to use the internet.

Training will be provided on

- Accessing and working with computers
- Setting up email accounts
- Using the Internet
- Understanding safety online
- Help with CV'S
- Help registering with Job search websites
- Help accessing financial advice and information online.
- Filling in forms online

Tel: 0141 647 4333

