

## Hi-Performance. Hi-Speed.

The Team at Hi-Tech Plating are closely monitoring the impact of Wuhan Coronavirus Disease (COVID-19). Our thoughts and prayers go out to those who have been impacted by this virus. We hope for the safety, good health and well-being of all of our Partners and their families.

We remind and encourage everyone to follow the recommendations of the Centers for Disease Control and Presentation to prevent infection and/or transmission of coronavirus. We direct you to their website for specific recommendations:

## https://www.cdc.gov/coronavirus/2019-ncov/index.html

Our Team wants you, our loyal Customer, to know that we are here, in Erie, Pennsylvania USA, and our Team is healthy and we are open for business! As I write this to you, our Team is serving our Customers, as we have for over three decades, with Hi-Performance and Hi-Speed. Our turn-around times are Hi-Speed -- over 80% of orders ship within 24 hours of receipt and over 90% of orders ship within 48 hours of receipt!

Our Hi-Performance services include:

- Nickel Plating
- Nickel Boron Plating
- Chrome Plating
- Techalloy Plating
- Stripping Plating
- Cleaning Parts
- Polishing Parts
- Texturing Parts

We love to Solve our Customers' challenging Problems! – that's what we do! If there is anything we can do for you, whether mentioned above or not, please reach out to us at <u>customersuccess@hi-techplating.com</u> any time or at +1 814-455-4231, Monday through Friday, 6 am to 4 pm.

Please be healthy and safe.

The Hi-Tech Plating Team