Signing up is simple.

1 **Call 3-1-1** or go to **specialneeds.nola.gov**. You can also call on behalf of a family member or neighbor.

2 Someone from the Health Department will **talk to you** about your needs.

3 You will receive a **letter** verifying your membership and your evacuation plan.

4 We will **contact you during emergencies** to see if you need help.

SPECIAL NEEDS REGISTRY

ARE YOU READY?

- ☐ Prescriptions & Medications
- ☐ Copy of Medical Records & Important Documents
- ☐ 3 Gallons of Water for each person
- ☐ Food for 3 Days
- ☐ Emergency Contact Information
- ☐ Medical Equipment
- ☐ Glasses & Contacts

NEED TO UPDATE YOUR INFORMATION?

Call (504) 658-2558 // ready.nola.gov

NOLA READY

THE CITY OF NEW ORLEANS

SPECIAL NEEDS REGISTRY

Due to medical or mobility needs, you might require extra help during an emergency.

The City of New Orleans created the Special Needs Registry. It is a list of residents who have special needs that make it harder to respond during an emergency. The registry is mostly used for a hurricane evacuation. We might also use it during a power outage or boil water advisory to check on you and provide specific information based on your need.

Once you sign up, the New Orleans Health Department will work with you to create an evacuation plan. Based on your need, you might need to be picked up from your home in a bus. Or you might need an ambulance or other accommodation.

Remember, the first line of defense against a disaster is personal preparedness. The Special Needs Registry is not a guarantee of help during an emergency. Learn more about preparing for disasters at **ready.nola.gov** or call **3-1-1**.

Helping you stay ready year-round,

- THE TEAM AT NOLA READY

Sign up for the Special Needs Registry if you:

Use life support systems, like oxygen, a respirator, a ventilator, a pacemaker, or are insulin dependent

Have trouble walking, moving around, or have a prosthesis

Are blind, deaf, hard of hearing, or have trouble seeing

Are on dialysis

Have speech, intellectual, or mental health disabilities

Use service animals

SIGN UP NOW →