



Form Version: 2024

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# Repair Order Form

Repair Work Order #: \_\_\_\_\_

NAME			
ADDRESS			
CITY			
STATE		ZIP	
PHONE			
EMAIL			

## Equipment Left for Repair

## Description of Problem(s)

1. \_\_\_\_\_

Serial Number: \_\_\_\_\_

2. \_\_\_\_\_

Serial Number: \_\_\_\_\_

3. \_\_\_\_\_

Serial Number: \_\_\_\_\_

4. \_\_\_\_\_

Serial Number: \_\_\_\_\_

The majority of repairs are required to be sent off premises. In doing so, Spartan Photo Center has **NO CONTROL** as to how long the repair facility may take to repair your equipment and send it back. **Normal repair time takes four to eight weeks.** In some cases, repair time could take longer depending on parts availability, age of the equipment, and the complexities of the repair. Spartan Photo Center will not be held liable for the amount of time needed for repairs.

The quote given to you is an estimate. When your item is handled by the repair technicians they make the final evaluation as to how much it will cost. By signing this agreement you understand that repair time is not determined by Spartan Photo Center and that the repair quote given to you is not permanent.

If you need equipment during your repair, Spartan Photo Center has a selection of rental equipment that you can rent from us while your equipment is out for repair. Additional charges will apply.

**Repair Warranty:** Your equipment is entitled to a 90 day warranty on repair(s) performed. If, within 90 days, your equipment has the same problem then it will be fixed at no additional cost to you. The warranty DOES NOT cover other problems that your equipment has or develops that were not repaired on this agreement form. Other problems will be considered a new repair. The 90 day warranty starts the day we receive the equipment, not the day you pick up the equipment. When we receive the equipment back from being repaired, we immediately call to notify you your equipment is ready for pick up. Spartan Photo Center is not responsible for performing warranty repairs that are refused due to delays in picking up your repaired equipment.

By signing below you agree to these terms and conditions.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_