

Published on *Washington Department of Revenue* (<https://dor.wa.gov>)

2019 Novel Coronavirus Outbreak (COVID-19) Update

Find up to date information about the [2019 Novel Coronavirus \(COVID-19\) outbreak](#) [1] in Washington State.

COVID-19 Related Relief for Taxpayers

We recognize the COVID-19 crisis is having a profound impact on many Washington businesses and we will do everything we can to help businesses stay in business. Governor Inslee declared a state of emergency on February 29, 2020, which provides the agency greater flexibility.

On March 16, the Governor issued an emergency proclamation that bans gatherings of 50 people or more and shuts down restaurants (other than to-go or delivery), bars, entertainment and recreational facilities, and other businesses in response to the COVID-19 crisis. See the [Governor's page](#) [2] for a full list of impacted businesses.

We are taking the following measures to provide relief to any impacted businesses.

Upon request, we will:

- Provide extensions for filing and paying tax returns, tax assessments, and billings that come due during the state of emergency.
- Work with taxpayers that have payment plan agreements to extend payment dates.
- Reschedule a planned audit (contact the auditor).

Requesting Relief

Businesses can request the relief above by sending a secure email in their [My DOR account](#) [3] or by calling Revenue's customer service staff at 360-705-6705, Monday through Friday 8 a.m. to 5 p.m.

Temporary Business Registrations

Businesses with a temporary registration that have had their event cancelled should notify the Department by replying to the original email they received when they received their temporary certificate. If they no longer have the original email, they may email communications@dor.wa.gov [4] to cancel their temporary registration.

Temporary Office Closures

Beginning March 18, our public offices are temporarily closed to support the state's efforts to fight the spread of the novel coronavirus. All of the in-person services provided at DOR offices are available online at dor.wa.gov [5].

Online Filing and Call Center Assistance

All of our services are available remotely. My DOR is up and running and available 24/7 for online filing. Our call center agents are ready to offer their assistance at 360-705-6705, Monday through Friday 8 a.m. to 5 p.m.

If you recently received something from us and need special assistance, please contact us. We are here to help!

[Resources for Washington businesses & workers impacted by COVID-19](#) [6]

Source URL: <https://dor.wa.gov/about/business-relief-during-covid-19-pandemic>

Links

[1] <https://www.doh.wa.gov/Emergencies/Coronavirus>

[2] <https://medium.com/wagovernor/inslee-announces-statewide-shutdown-of-restaurants-bars-and-expanded-social-gathering-limits-bb19095b2251>

[3] <https://secure.dor.wa.gov/home/Login>

[4] <mailto:communications@dor.wa.gov>

[5] <https://dor.wa.gov>

[6] <http://business.wa.gov/covid-19>