

### **Astro Trial Programme Terms & Conditions**

1. As a participant of the Astro Trial Programme, you agree to the following terms and conditions.
2. The Astro Trial Programme is a platform where Astro makes available to you the opportunity to try out pre-release products and services.
3. You agree that the pre-release products and services which you are trying out is provided on as is basis and it may not function as well as commercially released products & services.
4. You are invited to provide feedback on the quality and usability of the pre-release products and services as required by Astro to assist Astro to identify issues, fix them and make Astro's products & services to serve you better.
5. You agree to receive additional communications from Astro's 3rd party survey provider for the purpose of participating in the Trial Programme survey.
6. You may experience minimal interruption to your Astro Service during your participation in this Astro Trial Programme. If this happens please contact Astro via the Feedback Form on the Trial Website to resolve this issue.
7. You acknowledge, agree and accept that once you have downloaded and/or received any pre-release products and services you are not able to revert to the previous versions of the same. However, you may opt out from future participations in this Astro Trial Programme by clicking on <http://product.astro.com.my/trial-connecthd/unenroll> and filling in the necessary details.
8. The processing of your personal data under Astro Trial Programme shall be subject to Astro's Privacy Notice available at <https://www.astro.com.my/privacy-notice>
9. If there is any inconsistency between the English version of these Terms & Conditions and the Bahasa Melayu version, these English Terms & Conditions shall prevail.

## **Connected HD Box Trial Terms & Conditions**

10. As a participant of the Connected HD Box Trial under the Astro Trial Programme, you agree to the following terms and conditions.
11. To be eligible for participation in the Astro Trial Programme as a Connected HD Box tester, you are required to:
  - a. be an active regular customer (IPTV, NJOI and Astro Broadband customers are not eligible);
  - b. have an existing byond HD box or Personal Video Recorder (PVR). A new decoder yet to be introduced to the market ("New Box") will be provided during the Connected HD Box Trial. *Please note that customers with non-HD or Ultra box are not eligible for this Connected HD Box Trial;*
  - c. have an existing Astro primary subscription worth less than RM100 per month;
  - d. have an existing subscription to the HD+ Recording (PVR) service or have an existing subscription to Family Pack and above;
  - e. reside in and to install the New Box in Klang Valley areas; and
  - f. have a minimum broadband speed of 10Mbps/decoder.
12. If you are currently under a contract, you agree that the terms and condition of this Connected HD Box Trial will replace your existing contract and the associated entitlements. This means your previous contract period and associated penalties will be nullified, and you will forfeit all entitlements, including but not limited to bill rebates, discounts, and channel free previews.
13. You agree to allow an Astro authorized installer to perform installation of the New Box in your home. Your existing decoder in the house will be permanently swapped out with a New Box under Connected HD Box Trial and you accept this New Box as the replacement to your existing decoder during and post-Connected HD Box Trial.
14. **You agree that Astro shall not be held responsible or liable for any losses and/or damage incurred by you during the aforesaid period including but not limited to any loss or damage to your premises, loss of functionality of your existing Astro Decoder(s) or the New Box or loss of any recordings and historical data of past viewing.**
15. During the Connected HD Box Trial period, you will continue to pay the usual rate for your package subscription. However, you will gain access to a minimum of 500GB of Astro Cloud storage to be utilized on the device at no additional cost to your monthly subscription during the Connected HD Box Trial period.
16. Upon the completion of Connected HD Box Trial, you will continue to utilize the New Box that has been used during the Connected HD Box Trial as your primary decoder and you can opt to either maintain your existing package subscription or change your package subscription. In addition, you will continue to gain access to 500GB of Astro Cloud storage **at no additional charges to your monthly subscription fee.**
17. The New Box used for Connected HD Box Trial comes with a 12-month warranty upon first date of activation for all equipment and accessories provided under standard installation.
18. The New Box used for Connected HD Box Trial comes with a 6-month installation workmanship warranty upon activation.
19. In the event you choose to terminate your Astro subscription during or after the Connected HD Box Trial period, you agree to allow Astro to collect all equipment provided by Astro.
20. The start date and end date of the Connected HD Box Trial is subject to changes by Astro from time to time and will be communicated on the FAQ page of <http://product.astro.com.my/trial-connecthd>.

21. Astro at its absolute discretion reserves the right to reject the application to participate in the Connected HD Box Trial or discontinue a Connected HD Box Trial participant without assigning any reason whatsoever.
22. If there is any inconsistency between the English version of these Terms & Conditions and the Bahasa Melayu version, these English Terms & Conditions shall prevail.