

# Safety Check

## A faster way to account for your team in a crisis

When the 2017 Borough Market terrorist incidents occurred in London near the offices of eg+, their HR team began looking for a solution to help them better communicate with and account for their team in times of crisis. Little did they know that two years later they would be using that tool in a disconcertingly similar scenario.

*“During the 2017 Borough Market attacks we had no way to quickly contact everyone to let them know what was going on and work out who was ok and who was not. Our only option was to initiate our full business continuity plan which was time consuming and required heads of department to spend hours managing a phone cascade.”*

*- Anna Beynon, HR Manager at eg+ London*

### An add-on to Names & Faces

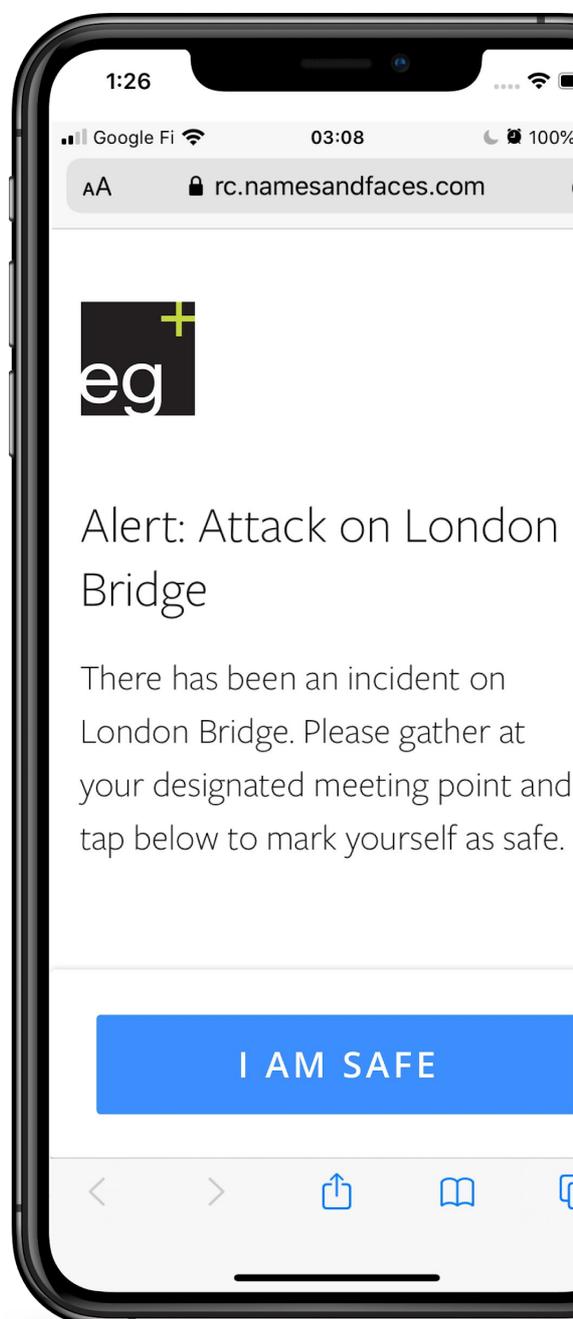
In their search, eg+ discovered and adopted *Safety Check* by Names & Faces, an add-on service within their existing Names & Faces directory, designed to rapidly account for the people in their organisation in emergency situations.

### Set up in minutes and easy to test

After activating the Safety Check add-on, the eg+ HR team ran a company wide drill to test the service and educate the team. With one click from within Names & Faces they can broadcast an email, sms and in-app message to all employees, describing a situation and asking each employee say whether they're OK by tapping 'I am safe'.

### Real time responses

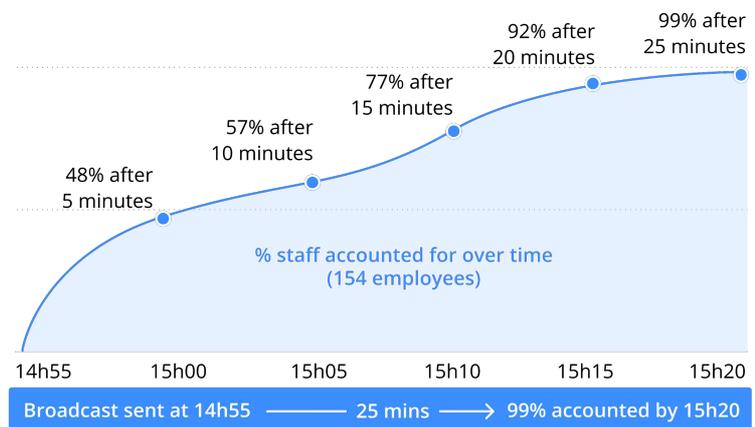
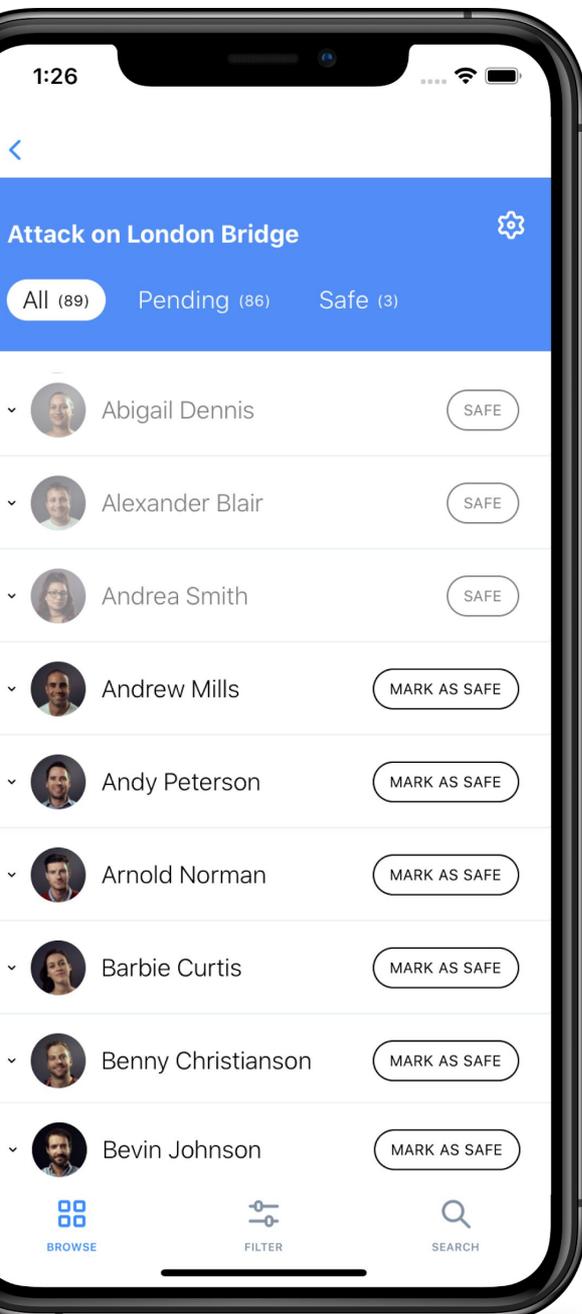
The HR team sees real time responses within the app showing how many people are accounted for and how many are outstanding. They are able to send live reports to team members, the police or anyone who needs them, saving everyone time by having clarity on who they should be pursuing or reaching out to and who is OK.



## NAMES & FACES

# The eg+ HR team accounted for 99% of their staff within 25 mins of sending their broadcast message

When the second London Bridge attack took place on 29 November 2019 eg+ were far better prepared. Using Safety Check to broadcast their message via email, sms and in-app notification, their HR team ran a seamless process.



*"The app was so easy to use – I literally activated the check as I was running out of London Bridge getting evacuated. It's easy to launch, easy for people to mark themselves as safe and easy for safety officers to mark other people as safe. And best of all I was able to send live reports to members of my team during the Check so they could follow up on anyone outstanding."*

*"We had a number of employees in restaurants and bars near London Bridge. Having this tool meant we could immediately reach out to all of our employees, no matter where they were or what they were doing at the time, to ask if they were safe. It was absolutely invaluable."*

### Get Safety Check today

See a demo and find out how to set up Safety Check for your team by emailing us at [hello@namesandfaces.com](mailto:hello@namesandfaces.com).