



January 16, 2020 – Ottawa

RE : Registration for Bingham Cup Ottawa 2020 – Database clean-up

Dear IGR community:

Over the last several weeks several incomplete records have been created in our registration system. Those records are created when users start the registration process and, for whatever reason, do not finish it. In most cases that is not an issue as the process is interrupted after a name and an email address has been provided, so we can easily reach out to those potential registrants to ask them to complete their records.

There are, however, over 100 records for which we don't have a name and email address (or anything else for that matter). We are communicating this publicly since have we no way to contact the users who initiated those registrations. By posting this here we are notifying those potential registrants that there might be something wrong with their record.

If you think you signed up for the 2020 Bingham Cup but you did not receive a confirmation email with your registration key, **you are not registered**. If that is the case you will need to go back to the registration portal and start your registration anew and complete the process in its entirety.

If you believe you **did** register, make sure to look for that email as it might have ended up in your spam folder. Using the registration key in that email will allow you to complete the purchase of your registration package (if you have not finalised it yet), to complete your registration record, and to purchase meal vouchers and excursions.

If you have questions regarding registration please contact Carl Pilon, vptournament@binghamcup.com.

With you.