

Susan D. Diehl QPA, CPC, ERPA

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Susan D. Diehl is a preeminent retirement plan and benefits expert. During her career Susan has served on renowned committees at the Internal Revenue Service (IRS) including the Advisory Committee on Tax Exempt and Government Entities ("ACT"), where she contributed to the formation of the IRS' 403(b) Liaison Group that provides support to employers and financial institutions dealing with 403(b) plans. In addition, Susan has been appointed to and proudly participated in various committees at the Department of Labor ("DOL") including the ERISA Advisory Council, and the Information Reporting Program Advisory Committee. As an authority on retirement plans, Susan continues to testify before the IRS and DOL on retirement plan regulatory issues.

Currently, in addition to being a member of The American Society of Pension Professionals and Actuaries ("ASPPA") and National Tax Sheltered Accounts Association ("NTSAA"), Susan serves on the Leadership Council of the NTSAA, and is the President elect of that Council. Her term will begin in 2014. In addition, she divides up her time as Co-Chair of the Government Affairs Committee ("GAC") at ASPPA, and as an active member on the following committees: Tax-Exempt / Governmental Entities Committee ("NTSAA"), and the Legislative Relations Committee ("ASPPA"). Susan also serves on the editorial team of the 403(b) Advisor Magazine.

While Susan is in high demand by the industry, her commitment and devotion to PenServ's clients, keep her in direct contact and conversation with them on a daily basis. She draws her inspiration from clients, and deeply values their input. Despite her status in the industry as a premiere authority in all things retirement, she remains dedicated to complex plan design, and consulting in highly intricate matters.

Susan has earned the prestigious IRS designation of Enrolled Retirement Plans Agent, (ERPA), enabling her to appear on behalf of clients before the IRS. In 2012, Susan was honored with the Bob Schiller Meritorious Service Award for her years of service to and support of NTSAA. As a leader among women, she was awarded the Athena Award for promoting women in business and was inducted to the Athena Hall of Fame in Michigan. Sue was also awarded the 2013 Outstanding Citizen Award at the Upper Dublin Medals Reception and Ceremony for her exemplary charitable service, volunteer work and long-term community involvement.

In her spare time she volunteers as a host coordinator with the Interfaith Housing Alliance, sheltering and assisting homeless and displaced families find permanent housing.