

### Camp Frequently Asked Questions:

#### Q: What happens if I sign up for a camp then need to cancel?

A: If your plans change and you can no longer attend the camp you registered for, we offer a full refund, minus a \$50 administrative fee for week long camps (\$20 for Single Day), if notified 2 weeks prior to the camp start date. Within two weeks of the camp start date we will attempt to reschedule to another camp but are unable to offer refunds unless a doctor's note is provided. Please email us at <a href="mailto:camps@childsci.org">camps@childsci.org</a> to request a refund.

## Q: My child will be in kindergarten next year but is advanced. Can they still sign up for camps?

**A:** Our camps are geared towards the age ranges listed above and depend on campers coming to camp having been in a Kindergarten classroom setting beforehand. Therefore, we do not make exceptions.

### Q: Will all children registered for camp be together? Is there any way to request my child is with a friend?

**A:** Each week, campers will be split up into two groups of 15-17 kids based on age. When you register for camp, you can request for your camper to be grouped with a friend or family member.

#### Q: Is lunch provided during camp?

**A:** Lunch is not provided. We ask that campers bring their own snack and packed lunch that will not be shared with others. We also require that lunches and snacks are nut-free.

#### Q: Do you have any camp discounts?

**A:** We offer a 10% discount to members, which will be automatically applied when you log into your account. If you'd like to become a member, visit us at <a href="https://www.childsci.org/membership">https://www.childsci.org/membership</a>

#### Q: What is your staff to camper ratio?

A: Camps will have 2 staff members and 1-3 interns for each group of 15-17 campers.

#### Q: Will the Lab be open to the public during camp?

A: No. The Lab will be closed to the public Monday through Friday while camps are in session.

# Q: Do you offer a pro-rated charge if I want my camper in only 3 of 5 days of a summer camp?

**A:** We do not offer pro-rated camps.

#### Q: The camp we want to register for is sold out. Do you offer a waitlist?

**A:** Yes. If you'd like to be added to a waitlist, please email us at <u>camps@childsci.org</u> with your first and last name, the child's first and last name, the camp theme(s) and date(s) you are interested in, and an email address and phone number where you can be reached. If a spot becomes available, we will contact interested parties in the order they inquired.

For further questions, contact us at camps@childsci.org.