



# Indigenous Health Systems: Tribal Performance Improvement Model

PASCUA YAQUI TRIBE OF ARIZONA

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FOREST COUNTY POTAWATOMI, WI

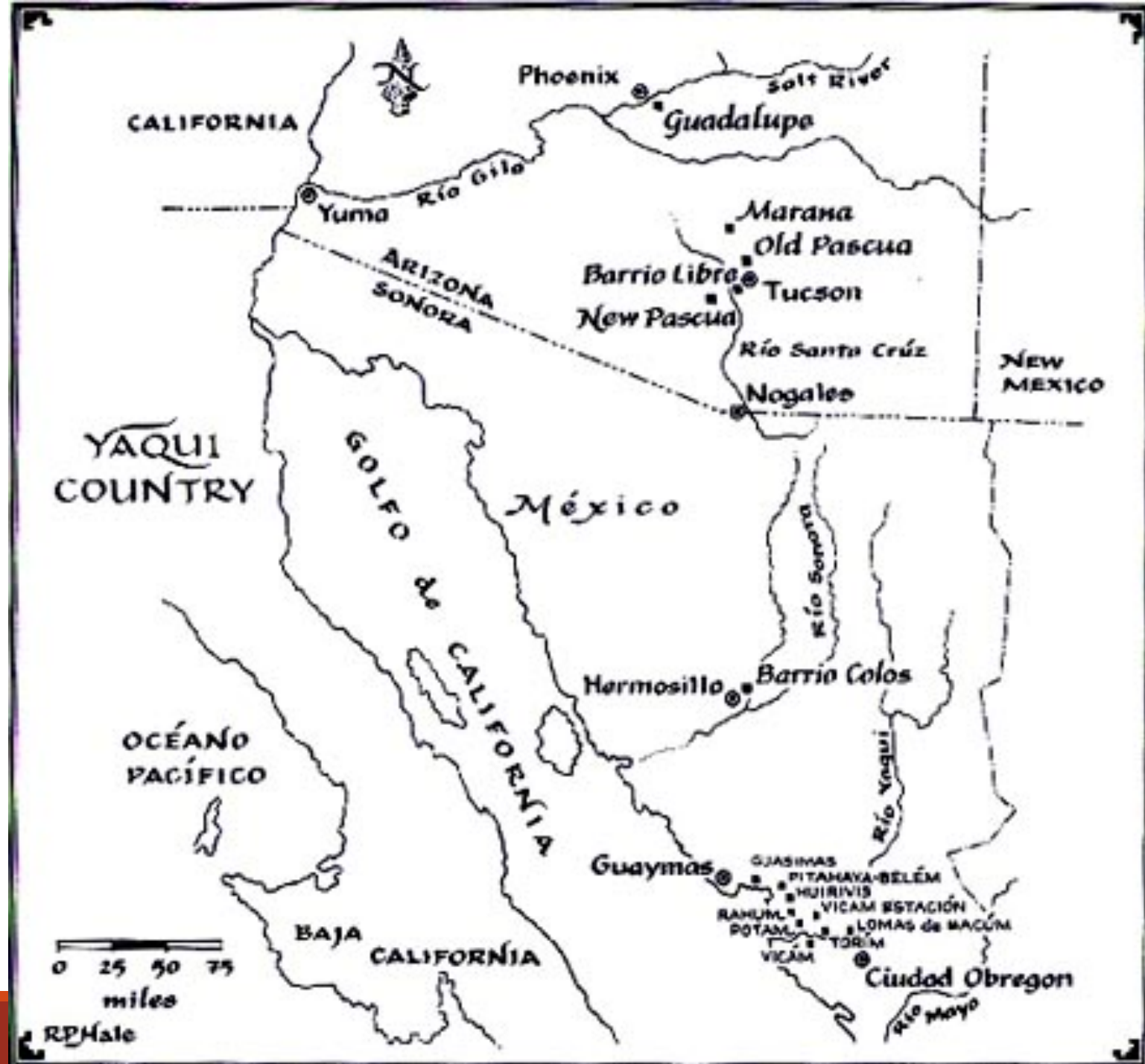
APRIL 20, 2018

# Workshop\*

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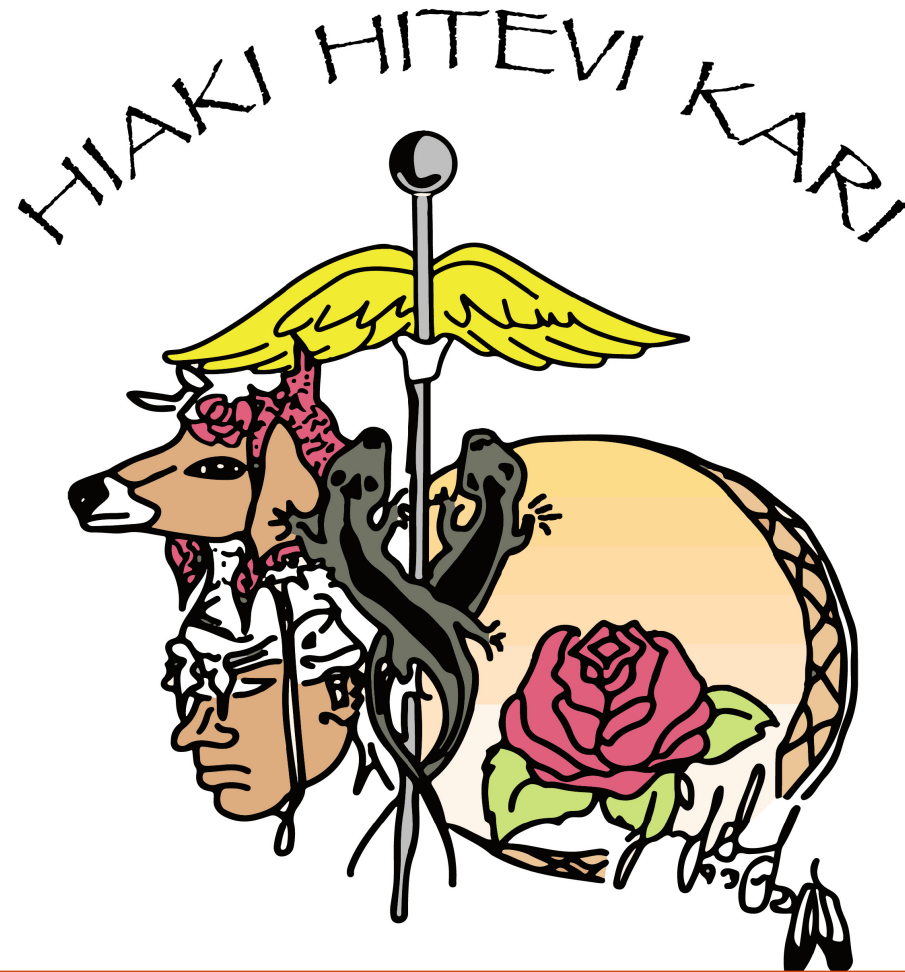
To share our performance improvement pathway

1. Describe the approach taken
2. Recognize public health components
3. Identify action steps for own pathway



# PASCUA YAQUI HEALTH SERVICES DIVISION

## PERFORMANCE IMPROVEMENT



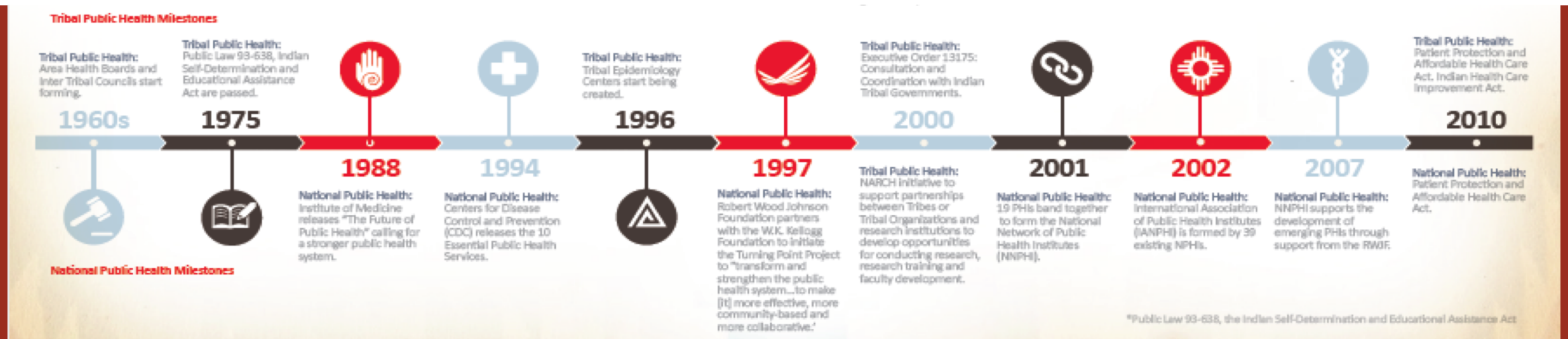
### **Purpose Statement:**

***to achieve quality and consistency in our processes, while facilitating collaboration communication, community engagement and understanding across all programs***



# Approach

- History – Milestones - Context
- Shared Indigenous / Yaqui principles and value
- Public Health Functions – Domains



# Milestones

1980's – 2010's

Increased tribal control over health programs

Increased infrastructure, capacity, and capability

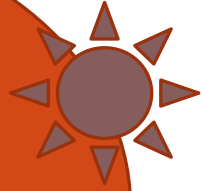
# Yoeme Approach



# Public Health Alignment - Connection

## Assessments

- Relationships
- Identify and prioritize
- Document



## Assurance

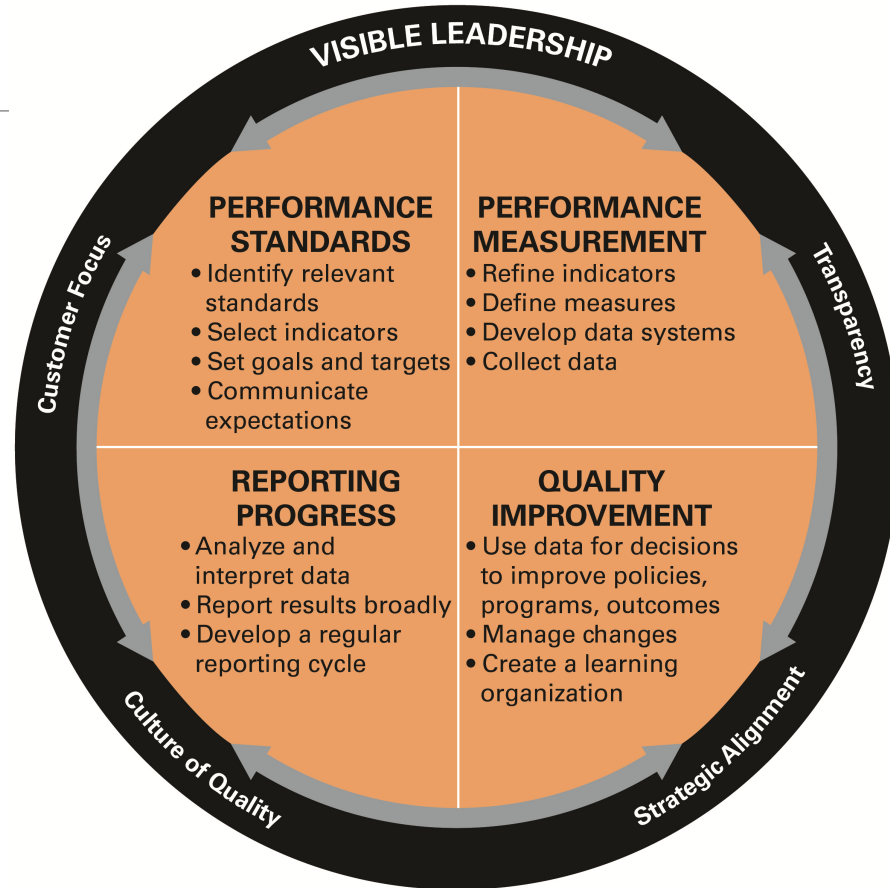
- Strategic Plans
- Performance Management System



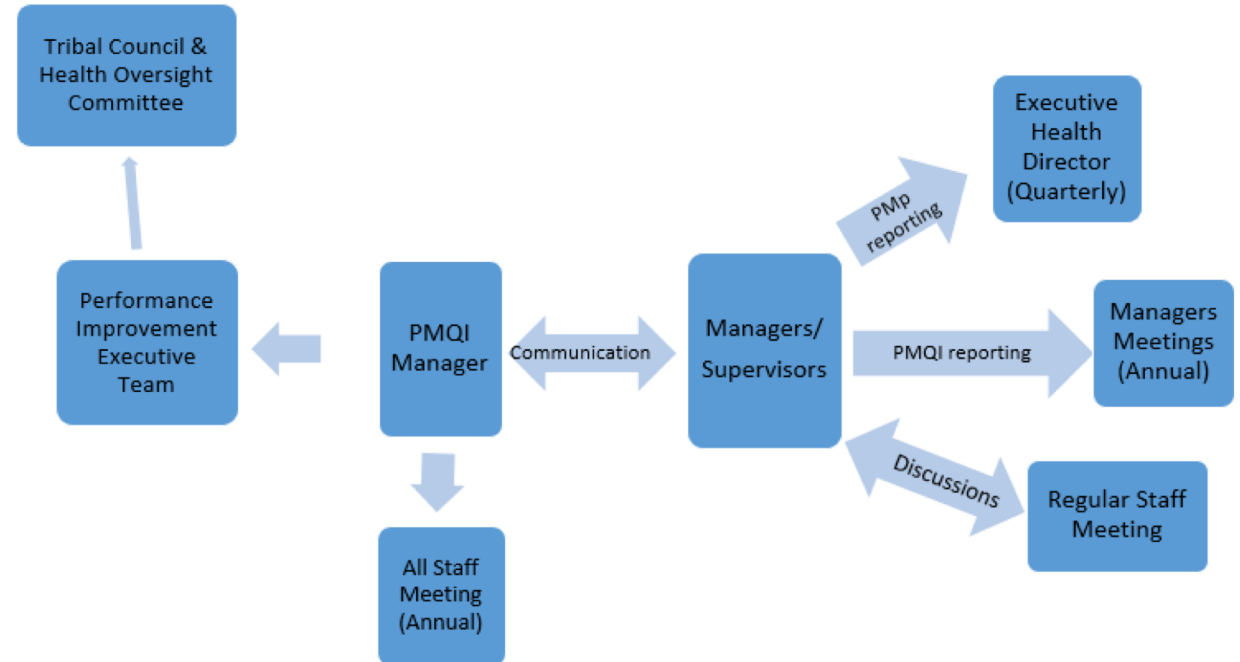
## Policy/Program Development

- Internal and external
- Informed decision-making

## PUBLIC HEALTH PERFORMANCE MANAGEMENT SYSTEM



## PYHSD Performance Management and Quality Improvement Internal Reporting Flow Chart





# Considerations

- Everyone's pathway will be their own
- Recognize your history, ways of being, culture
  - Identify your approach and relationships
- **Start where you are**
  - non linear and systems thinking
- Identify where want to go and keep on the path



# Where we want to go

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- Continue implementing Res Cafes
- Develop training curriculum for PYHSD strategic plans
- Prepare next cycle of TPI
- Prepare capacity and capability

# RES CAFÉ & PATHWAY

R = Respectful

E = Engaging

S = Safe



# R.E.S. Café

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1. Draw out your path to date (spiral)
  - Milestones
  - Challenges/Barriers
  - Overcame
2. Draw your own performance improvement model
  - Assessments
  - Assurances
  - Policy /Program Development

# Contact Information

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