



*We are back and ready to serve You!*

*All precautions have been taken by Space Optical Ltd., to assure our customers and staff are safe.*

*While complying with our Regulatory Colleges and all levels of Government, you will experience many changes to ensure **EVERYONE is SAFE DAILY.***

## ***ALL IN STORE VISITS REQUIRE AN APPOINTMENT Until Further Notice!***

***You Must CALL AHEAD TO CONFIRM YOUR BOOKING!***

***To save time for all.***

***Please Read More***

- ***Only Two People***, will be allowed in the store at one time, that number will change when approved.
- All Visitors are required to use ***our Sanitizing stations*** in store, no exceptions.
- Masks are required by all. Real simple {remove only to have on face viewing of frames}.
- Our staff will guide you to a new buying experience, with the selection of frame and lenses in store with everyone's ***SAFETY*** in mind.
- This experience will make your shopping enjoyable and exciting with our new ***Spring Collection now in stock. Luckily it was shipped March 5<sup>th</sup>, this makes a fitting session special as you will have a private viewing. Please understand there may be time limits.***
- All points of contact will be sanitized regularly though out the day.
- Our store has been updated and ***all Dispensing Tables*** and Fixtures have organized to maintain a 2-meter safe distances rule while visiting Space Optical.
- Acyclic Barriers are installed at all desks. Along with 3 Cleaning stations one in the front and 2 in the lab, including ***two Ultra Sonic Sanitizing machine, using only frame/lenses friendly disinfectant.***
- ***ALL FRAMES*** are sanitized after anyone touches them. They are confined to special trays until they return to the boards. All staff have been trained in disinfecting protocols ***with guidance of OCO, OOA and our College.***
- All staff will wear PPE masks at all time. All staff will undergo a Health screening each day before starting work with other staff or customers.

To all our customers, please note that during our current struggles we are in an industry that is global. Your products can and do come from INTERNATIONAL Company and from within Canada. Production and shipping may encounter problems in the beginning. ***Warranties will be a big concern with our industry suppliers***, with their offices coming back online at different times and protocol. We will do everything possible to sort out issues.

**Expect Delays and Back Orders from our Suppliers. So, lets work together and look forward in the meantime. Please be Patient in the early days as we get up to speed.**

***We are Glad to be Back!***  
***Your Team at Space Optical Ltd.***