



Thank you for contacting our dental practice, and thank you for taking the time to review the documents accompanying this letter and completing each of the forms as accurately as you are able. Please return your completed forms before the day of your first visit with us. You may also view and complete our patient documentation online, at www.drryandds.com.

Our goal is to demonstrate our commitment to your health from this moment onward. We will review the information you provide to us thoroughly before you arrive for your first appointment. With your permission, we will communicate with your previous dentist or your physician, when indicated. And, we will try to answer questions you have for us before you arrive, or certainly before you leave your first meeting with Dr. Ryan.

Our mission is simple: we set out to be helpful. For us, that means having a conversation about healthy habits to minimize risk of diseases affecting the mouth. We want to see you for preventive care at an interval appropriate for you, which always lowers the incidence of needing the kind of dental treatment that few people wish to receive. When dental treatment is necessary, we prefer to treat you before you are in pain, or inconvenienced, or left with limited options. When advanced problems arise or emergencies occur, we will always address them promptly, including referring you to dental specialists that Dr. Ryan knows individually and recommends exclusively.

Your first visit with Dr. Ryan will last up to 80 minutes. It is an easy visit even for people who are anxious about seeing a dentist. If you've made it this far, it will be OK. Your first professional cleaning, typically lasting up to an hour, will follow your initial evaluation. These appointments are scheduled separately but may certainly occur consecutively, if your schedule allows.

Our practice has been serving our community for three generations. Dr. Joseph Phelan, a leader in dentistry during his professional lifetime, founded the practice long before Dr. Ryan was born. Dr. Herb Jensen, who transitioned into retirement in 2009, followed Dr. Phelan and is still regarded fondly by longtime patients, some of whom joined our patient family as children and now have grandchildren. Dr. Ryan took over operations from there. We are an old practice! However, we will care for you in a stunning, modern facility; Dr. Ryan will always invest in current, high-quality training for himself and for his team, and we take nothing for granted when it comes to serving our mission on your behalf.

Thank you, again, for contacting us, and for completing and promptly submitting the documents provided. We look forward to meeting you soon.