Our Mission

DEAF, Inc. inspires people to achieve personal and professional goals through accessible programs and services. We build bridges across communities by increasing communication access and awareness.

Access, Awareness, and Achievement for Deaf, DeafBlind, Hard of Hearing and Late-Deafened People

Underlying all our programs is our commitment to our mission and the needs of our constituent community. Our core programs include:

- Deaf and Hard of Hearing Independent Living Services (DHILS):
  - Health Information and Access to Care and Basic Services
  - Senior Independent Living Services
  - Assistive Equipment Program
  - Deaf Parents Support Group
- DeafBlind Community Access Network (DBCAN)
- ASL Program
Letter From The Executive Director

Dear Friends,

It’s with particular pleasure that I present to you DEAF, Inc.’s fiscal year 2020 Annual Report. I’m delighted to be here and sharing with you the remarkable changes we’ve made at DEAF, Inc. and the great work of our staff, in the face of unprecedented challenges.

Our Deaf community has an abiding interest in information about the impact of the novel coronavirus and to quality, respectful health care from providers they can trust. We address the need for appropriate information and for services that can keep them and others safe during the ongoing coronavirus crisis. On March 12th, with our Board, we announced the first ever closure of DEAF, Inc.’s offices for an unspecified length of time. In response, we quickly developed a plan to transition our traditionally face-to-face services to an online delivery. We identified and acquired new technologies and trainings so our staff could continue to work and provide services from home safely, and distributed technology to those in need in our community so they could reach us, and also order critical food and medications online during the shutdown. And we’ve developed reopening procedures, which we began implementing in stages in July, including setting guidelines for safe in-person meetings. We also added professional supports to address the unique stresses our staff faces working during the pandemic.

DEAF, Inc. staff came up to speed quickly, learning as much as possible about the novel coronavirus and COVID-19, including risks; prevention strategies; symptoms; testing; treatment options; and how to address the ongoing issues of homelessness, food insecurity; fear; isolation; financial insecurity; mental health risks; and more. Through it all, we continued to provide the best access to information and planning support for our community. Our transition has been a success. Here are a few of our achievements as we addressed the impact of the novel coronavirus:

- We applied for and received emergency COVID-19 funding to acquire and distribute Personal Protective Equipment (PPE) and technology, to make needed adjustments to our offices for a safe reopening, including scheduled deep cleanings and ongoing supports for our staff.
- Our monthly IL newsletter is weekly during the pandemic, to keep the community on top of news and the changes throughout the pandemic.
- DBCAN Providers worked with many DBCAN users to transition to remote services, and some continue to in-person supports for those in critical need. All DBCAN Providers and users who worked in person were given PPE; including masks, gloves, and hand sanitizers.
- In response to the Black Lives Matter movement, we set up a Diversity Committee to define and direct changes so all members of our community feel genuinely welcome and served at DEAF, Inc. We need to increase racial diversity on our staff and Board to ensure all perspectives contribute to our governance and program development.

DEAF, Inc. had many successes this year, before and during the pandemic, so I encourage you to please read on!

Thank you for your past, current, and ongoing support. We are all truly in this together and together we will come out on the other side.

Sharon L. Applegate  
Executive Director
Hello!

2020 has been a challenging year. At DEAF, Inc., the commitment and compassion of our partner agencies, our financial supporters, our volunteers, and most of all our staff have helped us through. We have continued to provide services that have been even more critical during the coronavirus pandemic.

DEAF, Inc. has been providing services online that used to be available only in-person. We’ve invested in the health and safety of our staff and community. We applied for and received funds to help us make important changes and protect our staff’s health and their jobs, and kept services accessible for our community. We are grateful to all our funders and donors.

DEAF, Inc.’s Board has always sought diversity in our membership in terms of hearing loss, race, economic, equity, and skills, and we care also about diversity at DEAF, Inc. overall. With the aim of 100% of Board participation, we have begun Board Diversity Dialogues to identify our own institutionalized issues around race and racism, and make recommendations to improve our diversity and inclusion. These Board Diversity Dialogues embody our vision for DEAF, Inc. as a place in which all of us in the Deaf community of Massachusetts are empowered and have access to services we need to achieve our personal and our professional goals. For the time being, as the Board meets virtually, we also extend an open invitation to anyone interested in joining our Board. If interested, please fill out the inquiry form at www.deafinconline.org/contact with attention to the Boston Office under the Administration & Finance department. We know that vision is attainable when we all work together (especially if you express your interest in joining the Board).

We all still face unforeseen challenges in the year ahead. Where do we go from here? With your support, DEAF, Inc. will continue to grow and support the community. How can you help make this happen? Join me by donating today to support Deaf accessible services; host a fundraising event (when it is safe to do so), challenge your friends to a match. Together, we will ensure that top-notch services are available to our community and bridges are built to bind the greater community through our ASL Program expansion and increasing communication across communities for all Deaf, DeafBlind, Hard of Hearing, Late Deafened and Hearing people in Massachusetts. So, please, go to our website and make your donation, www.deafinconline.org, or mail in a check to DEAF, Inc., and be a part of DEAF, Inc.’s strong, healthy future.

Wishing you all a healthy, happy 2021!

Wesley J. Ireland
Board President
Board of Directors 2020

Wes Ireland
President

Blair Sinsimer
Vice President

John Sullivan
Treasurer

Diana Goldfarb
Clerk

Katie Anderson
Member

Hannah DeFelice
Member

Michael Gardener
Member

Kelly Kim
Member

Shaun Levine
Member

Parinay Malik
Member

Drake Richey
Member

Lu Traina
Member

Sheryl Spera
Member

Sharon Applegate
Executive Director
Non-Voting Member
Independent Living During COVID-19 Pandemic

During the first part of the fiscal year, DEAF, Inc.’s offices were open and our Independent Living Services (IL) program offered services and a variety classes and events in person. Trainings included fuel assistance and how to apply for it, a “Recycle Smart” workshop, how to create iPad folders for applications, and health information classes, including Understanding Medicare. The Southeast area had their annual Halloween social in October. In November we hosted our annual CommUNITY dinner in Boston for all the areas we serve. It was, as always, well attended. And in December, the Southeast, Merrimack Valley, and Boston areas hosted their annual community holiday parties.

Then in March 2020, for the first time ever, DEAF, Inc.’s offices closed due to the COVID-19 pandemic. We quickly transitioned all our services online, to virtual meetings. With emergency funds and donations, we got Person Protective Equipment, bought computers, internet access, and applications for staff and community members to connect from home. Staff received training to develop their skills and to train the community.

Surprisingly, we found there are many benefits from virtual meetings! First-time requests for services increased. More people are able take advantage of our online services. We offered outreach and training that helped people to increase their computer skills. We continued 1:1 services and group trainings online. We taught first time computer users how to order food, medications, and other critical supplies during the height of the shutdown; and provided referrals to address housing, health, and other critical needs. We provided accessible, timely news, including a weekly newsletter available online.

As always, DEAF, Inc. staff and community came through, supporting each other through this completely new challenge!

Community Member Spotlight: Vera Bournazian

I had an appointment over Videophone on my iPhone with Tabatha, the Lead Independent Living Specialist. We also used Zoom on my Mac laptop so we could share our screens with each other.

With Tabatha’s support I was able to use the “chat” function online to request that a Deaf Tax Representative contact me to answer my questions.

I was thrilled to learn this new technology approach and that we were able to accomplish my goals through a remote appointment. I can’t wait to get more skills training to use my iPad and iPhone.
Independent Living Statistics

**IL Cases**

<table>
<thead>
<tr>
<th>Category</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>New Cases</td>
<td>55</td>
</tr>
<tr>
<td>Active Cases</td>
<td>758</td>
</tr>
<tr>
<td>Closed Cases</td>
<td>54</td>
</tr>
</tbody>
</table>

**Reason for Case Closure:**

- Completed Case: 2
- Not Eligible: 2
- Moved outside of program coverage area: 12
- Deceased: 9
- Other: 29

**IL Services**

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Direct services hours</td>
<td>9,552</td>
</tr>
<tr>
<td>People receiving parenting skills supports</td>
<td>10</td>
</tr>
<tr>
<td>People receiving literacy supports</td>
<td>104</td>
</tr>
<tr>
<td>SBIRT* screenings</td>
<td></td>
</tr>
<tr>
<td>Number of SBIRT Screenings Provided</td>
<td>97</td>
</tr>
<tr>
<td>Number of individuals at substance use</td>
<td>16</td>
</tr>
</tbody>
</table>

---

**Diversity by Communication Mode**

- ASL: 44%
- Other/Unknown: 4%
- Oral/non-signer: 36%
- Sign Language: 12%
- Close Vision: 2%

**Diversity by Age**

- 70+: 29%
- 60-69: 15%
- 45-59: 30%
- 25-44: 23%
- 18-24: 3%

**Diversity by Race**

- White: 57%
- Asian: 3%
- Black: 14%
- Hispanic (any race): 22%
- Other/Unknown: 4%

**Distribution by Region**

- Southeast: 37%
- North Shore: 12%
- Cape Cod & Islands: 6%
- Metro Boston: 36%
- Northeast: 9%
DeafBlind DBCAN participants made good use of their monthly DBCAN Provider hours during the year, and many took advantage of the additional hours available. They were also able to use these additional hours for approved reasons, such as medical appointments; attending DEAF, Inc.’s October 19th CommUNITY Dinner; the September 4th Deaf and Hard of Hearing Night at Fenway; DEAF, Inc. regional events; as well as important personal events, such as a funeral.

To build capacity to meet demand, particularly for regional Providers and much-needed male Providers, recruitment and training of new DBCAN Providers continues across the Commonwealth. Staff reached out to Bristol Community College, Northern Essex Community College ASL Dept., and the Gallaudet Regional Center, providing recruitment information and applications. Before the COVID-19 shutdown in March, trainings were in-person, including some 1:1, with a DBCAN user training a new candidate. Sometimes these 1:1 trainings lead to an on-going working relationship.

Since March 2020, DBCAN provider services moved online as much as possible. Providers and DBCAN users found safe ways to work together, including Providers placing online orders for necessities (food, medications, and other) delivered to a DBCAN user’s home. For critical in-person work, DBCAN provided PPE to DBCAN users and their Providers as needed. We initiated Zoom, text, and email support groups for Providers to clarifying DBCAN policies, best practices, and the like. We also initiated online support groups and social events for DBCAN users to keep our community connected, so no one feels alone and isolation during the pandemic. The support groups have provided a safe place for people to share their worries, get support and suggestions.

In May, DBCAN successfully recruited DeafBlind and other volunteers to make masks for DBCAN users and Providers. Thank you to everyone who participated! In June, we celebrated DeafBlind awareness week with a YouTube video from our own Elaine Ducharme.

DBCAN User/Provider teams continue to find creative ways to meet essential needs while staying safe during the Time of COVID.

**DBCAN User Spotlight:**
Ona Stewart
https://youtu.be/QQrWtX7e5WE

**DBCAN User Spotlight:**
Brian Copola
https://youtu.be/6X9ZY56tZs0
DBCAN Statistics

DBCAN Consumer Services

<table>
<thead>
<tr>
<th>Service</th>
<th>Hours/Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of provider services hours</td>
<td>12,131.75</td>
</tr>
<tr>
<td>Number of mileage</td>
<td>53,835</td>
</tr>
<tr>
<td>Number of staff support services</td>
<td>275.50</td>
</tr>
<tr>
<td>Number of Providers</td>
<td>60</td>
</tr>
<tr>
<td>Number of New Active Providers</td>
<td>5</td>
</tr>
<tr>
<td>Number of Providers who quit</td>
<td>0</td>
</tr>
</tbody>
</table>

DBCAN Cases

<table>
<thead>
<tr>
<th>Category</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of New Consumers</td>
<td>2</td>
</tr>
<tr>
<td>Number of Active Consumers</td>
<td>84</td>
</tr>
<tr>
<td>Number of Closed Cases</td>
<td>5</td>
</tr>
<tr>
<td>Number of Individuals on Wait List</td>
<td>7</td>
</tr>
</tbody>
</table>

DBCAN Goals/Outcomes

<table>
<thead>
<tr>
<th>Goal/Outcome</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community, Culture, Recreation</td>
<td>1,196</td>
</tr>
<tr>
<td>Maintain Independence</td>
<td>10,145</td>
</tr>
<tr>
<td>Social Support</td>
<td>606</td>
</tr>
<tr>
<td>Cancelled Hours</td>
<td>185</td>
</tr>
</tbody>
</table>
Building Bridges Through American Sign Language (ASL)

Our popular ASL Program is growing! Thanks to a grant from the Latzer-Keydel Foundation, we offered ASL classes in the Greater Boston, Southeast, and Greater Lawrence areas with a tuition discount for the new classes. We began offering on-site ASL classes at several businesses, so their employees with frequent contact with Deaf people can begin to communicate more effectively.

With the FY20 summer session, we introduced monthly ASL social events for students and members of our community, also made possible by the Latzer-Keydel Foundation grant. These social events have remained very popular.

In the fall, we introduced a new technology-driven curriculum, the TRUE+WAY ASL (TWA). It provides online videos and interactive activities. When the pandemic shutdown in-person classes in March, this was invaluable for transiting to virtual classes. Registrations for online classes remained strong through the transition, including from out of state and international first-time students. The number of students rose 406% over the past 5 years, and revenue rose 131%. We have tripled our instructors.

[Photo1: 2 men in t-shirts walking along the ocean and signing. Photo2: 6 women and men in shorts and t-shirts walking and signing outdoors.]

One of the ASL Program’s early social events was featured in a New Bedford newspaper. You can read the article online here.
Events

February 26, 2020, DEAF, Inc. representatives visited the Massachusetts State House to advocate for increased funding for Deaf and Hard of Hearing Independent Living Services and for the DeafBlind Community Access Network (DBCAN). We had meetings with the President of the Senate, Karen Spilka, and Senator Sonia Chang-Diaz, and both seemed receptive to our appeals.

On August 16, 2019 DEAF, Inc. staff and their families, and some Board members, met at Cochituate State Park for Staff Appreciation Day. The event was hosted by DEAF, Inc.’s Board of Directors to thank the staff for the wonderful work they do every day. All who attended had fun playing games, socializing, and going out on the lake. Thank you to everyone who helped make the event a success!
On Thursday, August 22, 2019, DEAF, Inc. gave a tour of the agency to three participants of the Tomodachi Disability Leadership Program; Kasumi Kamizuka, Tomoya Nakanishi, Kaito Toyoda, and Program Coordinator, Miwa Tanabe. All three participants came from Japan to intern in the United States. Kasumi is Deaf and interned at DEAF, Inc. with the ultimate goal of becoming a teacher of the Deaf in Japan.

DEAF, Inc. was thrilled to host Kasumi Kamizuka for a 3 month internship. She came from Japan to learn advocacy skills that she could bring back to her Deaf community. She learned that and so much more, and we also learned some things from her! Her motivation, hard work, and positive attitude inspired many DEAF, Inc. staff. We congratulate Kasumi on the completion of her internship, and wish her the best of luck in Japan, where she hopes to become a teacher of the Deaf.

The 6th annual Deaf and Hard of Hearing Community Night at Historic Fenway Park was celebrated on September 9th, 2019. With our biggest turn out yet, even the brief rain showers didn’t dampen the mood. It was a great night and a fun time was had by all, especially because the Boston Red Sox beat the Minnesota Twins. We are grateful to the Boston Red Sox organization for helping to increase awareness of Deaf, DeafBlind, Hard of Hearing, and Late-Deafened people, and for using the event to raise funds for DEAF, Inc. and Our Deaf Survivors Center.
On October 19, 2019, the community came together to celebrate DEAF, Inc.'s 30th Annual Fall CommUNITY Dinner! It was, as always, a wonderful, joyful event.
FY2020 Financial Overview

DEAF, Inc. receives support from diverse sources: state, city, and special contracts, corporate and private foundation grants, individual donors, in-kind donations, and other gifts of support, as well as revenue generating programs.

To maintain our long-term fiscal stability, DEAF, Inc. follows a strong, conservative fiscal policy. We continue to pursue diverse funding sources. DEAF, Inc. has a strong history of success that speaks to the strength of our programs, services, and fiscal management.

Operating Revenues

Contracts: $1,925,240
Grants: $197,606
Contributions: $25,781
Program Revenues and Other Income: $98,036
Other: $18,454
Total: $2,265,120

Operating Expenses

DHILS: $1,463,131
DBCAN: $542,506
ASL: $120,624
Fundraising: $41,006
Total: $2,167,267
Thanks to our Friends and Funding Partners

State Contracts
MA Commission for the Blind
MA Commission for the Deaf and Hard of Hearing
MA Department of Children and Families
Massachusetts Rehabilitation Commission

Boston City Contracts
Age Strong Commission, Boston Area Agency on Aging
Boston Office of Workforce Development, CDBG

Corporations, Organizations, and Foundations
AmazonSmile
Boston Evening Clinic Foundation
Boston Red Sox
Bushrod H. Campbell and Adah F. Hall Charity Fund
Commonwealth Care Alliance (Contract for Deaf Health)
Cummings Foundation
Latzer-Keydel Foundation
Liberty Mutual Foundation
Peabody Charitable Fund
Sanofi Genzyme Charitable Contributions
The Boston Foundation Open Door
United Way of Greater Attleboro and Taunton

COVID-19 Response Funds
Age Strong Commission, Boston Area Agency on Aging, Title III CARES Act Funding
Allston Brighton-Boston College Community Fund - Essential Services Funding Grant
Boston Resiliency Fund
Citi/National Disability Institute
Liberty Mutual Foundation Emergency Funding Initiative
MA COVID-19 Fund/Essex County Community Foundation
MCDHH COVID-19 Funding
Challenges & Special Contributions
Becca Fracassa
Comcast MyAbilities
Stop and Shop Community Bag Program
Facebook Birthday Fundraisers
Robert Chiaramonte
Marsha Conway
Diana Goldfarb
Sean Havas
Wesley James Ireland
Meg Keegan
Kelly Kim
Sandy Martin
Arelis Pagan Rivera
Ann Thompson

Giving Tuesday in Response to COVID-19
Anonymous (2)
Terrell Clark
Rayne Depukat
Janet Donsky
Catherine Eller
Jorge Gonzalez
Janice Hoffman, In honor of Sharon Applegate
Simone Huval
Cathy Cogen Kaufman
Gina Keating
Michelle Kendall
Deb and Rick Lobsitz
Mary McCarthy
Jonathan Medeiros
Julie Proud Ray
Evelyn Shields
Diane Gilliland Simon
Patrick Tally, In memory of Barbara Daniels Tally
Kirk VanGilder
Robert Walsh
Ann Weston, In honor of Ann Thompson

Mask Donations
Jennifer Baylor
Brianne Beckman
Linda Burns
Kate Dobroski
Marlea Dutt
Jolanta Galloway
Elizabeth LaBorne
Liz Laflamme-Baker
Shelley Lebert
Sandy Lygren
Paula McDonald
Amanda Neal
Jill Owens Brick
Deborah Perry
Boston Area Mask Initiative
Meghan Rezac
Aimee Stevens
Anne Trodella
Juliana Vadala

Facebook Giving Tuesday Fundraisers
Wesley James Ireland
Mary Walsh

Individual Donors
Anonymous (5)
William Allan
Brian Alves
Andira Alves
Kathleen Anderson
Lucy Annett
Sharon Applegate
Iman Aurora
Alexa Bader
Kyle Barcelos
Cathy Bergh
Yana Bloomstein
Charlene Borsack,
In honor of Rachel and Steve's Wedding
Nicole Bort
Travis Botelho
Susan Brock
Anna Brody
Ed and Dena Brody, In honor of Diana Goldfarb
Cathy Bullard
Hannah Burford
Rachel Cane
Courtney Carrington
Valerie Catt
Robert Chiaramonte
Maria Clark
Betty Colonomos, Bilingual Mediation Center Inc.
Michael Conway
Marsha Conway
Hannah DeFelice
Bonnie Denis
Dan Dicenzo
Janet Donsky
Madeleine Eames,
In honor of Rachel and Steve's Wedding
David Emerson
Jacqueline Emmart
Charlie Farison
Kaitlyn Frank
Alice Frederick
Megan Fung
Michael Gardener
Elaine Gifford
Aditi Goel, In honor of Rachel and Steve's Wedding
Diana Goldfarb
Elizabeth Goloboy
Jorge Gonzalez
Jennifer Greenfield
Kevin Hackbarth
Zhaur Asma Hajjar
Sean Havas
Ivette Hebert
Deana Hickey
Lotte Hoffman
Janice Hoffman
Robert Hoffmeister

Continued on Next Page
Paul and Marlene Hostovsky
Bruce Houghton
Pam Houlihan-Sprenger
Paul Ingemi
Laura Inkpen
Simone Huval and James Ireland
Wesley Ireland
Nashtajia Jeanniton
Chelsea Johnson
Harry Jones
Matt Jones
Meghan Jones
Kirk Joslin
Bonnie Kaplan
Arvel Kendall
Kelly Kim
Timothy Kinsella
Elissa Kleinman
Elizabeth Labone
April Lanord
David Goldfarb and Lena Lax
Steven Le
Ruth Leher
Richard Lennon
Elisa Lewis
Diana Ligocki
Janine Lipsky
Nigel Long
Angela Lou
Cy Lynn
Susan Mancuso
Tereza Marinho
Carli Masia, In honor of Rachel and Steve’s Wedding
Sarah Maust
Virginia Mazur
Brianna McDermott
Davida Fox Melanson,
   In honor of Alan Tickotsky's Birthday
Mary Beth Mendoza
Nicholas Miller
Susan Minnicks
Kathleen Monahan
Leah Monson
Kalimah Mustafa
Carl Nist-Lund
Linda and Kevin Nolan
Dale Noll
Jessica O'Hearn
Cole Papadopoulos
Marcus Pearce
Deborah Perry
John Petrowsky
Sue Philips
Kylie Pigeon
Ellen Pigott
Robert R. Popeo
Amy Prange
Julie Proud-Ray
Alanna Raffel,
   In honor of Rachel and Steve's Wedding
Pauline Raiche
Heidi Reed
Laura Richards
Drake Richey
Sarah Robinson
Flo Rossi
Mike Rossi
Asya Rossi
Molly Saldo
Judith Saryan
Reid Savage
Evelyn Savitz
Ileen Schwartz,
   In honor of Rachel and Steve’s Wedding
Mark Schwartz
   In honor of Rachel and Steve’s Wedding
Judith Schwartz
   In honor of Rachel and Steve's Wedding
Michael Schwartz
   In honor of Rachel and Steve’s Wedding
Robert Sharrett
Rebekah Shippy
Diane Simon
Irene Sullivan
John Sullivan
Cody Sullivan
Allie Talarico
Patrick Tally
Ally Taylor
Ann Thompson
Aerin Thomson
Heather Tibbetts
Sam Todd
Lu Traina and Carol Zurek
Kathy Vesey
Sue Ward
Barbara Weber
Elias Medina Wefler
Nancy-Lyn Wilson and David Westmark
Ann Weston
Clare Williams
Sarah Williams
Kimberly Wilson
Candy Winters
Isabel Wolfer
Brent Woo
Jamie L. Wood,
   In honor of Janice Hoffman's Birthday
Eddie Woodin
Kimberly Yulfo
Vera Zanker
Jesse Zapata
Nancy Zurek
Special Thanks to Volunteers and Interns
Anonymous (3)
Cheryl Allen
Marie Beaudoin
Verna Bournazian
Tanysha Brewster
Joyce Bruno
Emelin Canals
Elizabeth Crocker
Randy Dor
James Gosson
Danielle Grassia
Natalie Hwang
Kasumi Kamizuka
Tao Kai Lam
Shelley Lebert
Caroline Liberman
Rebecca Mendenhall
Claudia McKernan
Brian McKernan
Sydney Peters
Ian Rumsey
Anastasia Sereda
Nini Silver
Robyn Spigner
Aiden Suffreti
Ariana Suffreti
Peter Thompson
Gina Travasso
Ann B. Weston
Kevin Wilson
Rachel Windreich

DBCAN Advisory Council
Tara Brown-Ogilvie
Linda Burns
Jonathan LeJeune
Nina Livingstone
Janet K. Marcous
Cathy Mylotte
Carl Richardson
Brian Sweitzer
DEAF, Inc. is grateful for our professional partner organizations across the Commonwealth. Together we make change!

AARP
Boston Mayor’s Commission for Persons with Disabilities
Boston Tax Help Coalition
Boston University
Center for Living and Working
City of Boston Office of Financial Empowerment
City of Boston Office of Workforce Development
Commonwealth Care Alliance
Freedom Trail Clinic
Health and Disability Partnership
Horace Mann School for the Deaf
Institute of Health Professions at MA General Hospital (Boston)
The Learning Center for the Deaf
Lurie Institute for Disability Policy at Brandeis University
MA Commission for the Deaf & Hard of Hearing
MA State Association of the Deaf
MassHealth Disability Advisory Group
Museum of Fine Arts
National Disability Institute
New England Homes for the Deaf and Thompson House
Northeastern University
Our Deaf Survivors Center
Perkins School for the Blind
Quincy Council on Aging
VIABILITY
DEAF, Inc.
Access, Awareness, and Achievement

BOSTON: 215 BRIGHTON AVE..
           ALLSTON, MA 02134

CAPE COD AND ISLANDS: 106 BASSETT LANE
                       HYANNIS, MA 02601

NORTHEAST: RIVERWALK
           370 MERRIMACK, BLDG. 5, 2ND FL.
           LAWRENCE, MA 01843

NORTH SHORE: 35 CONGRESS ST., #220
              SALEM, MA 01970

SOUTHEAST: 888 PURCHASE STREET BAY 1
            NEW BEDFORD, MA 02740

VP: 617-505-4823
PHONE: 617-254-4041
FAX: 617-254-7091
WWW.DEAFINCONLINE.ORG
VISIT US ON FACEBOOK

© DEAF, INC.