



# WELCOME BACK!

We are so excited to see you again and want to reaffirm that you are safe in our office. We're taking additional steps to ensure the health and safety of our patients and staff.

As shelter in place regulations begin to lift across the country and we re-enter a post-COVID-19 world, our patients' and staff members' health and safety continue to be top of mind.

We'd also like to be transparent about sanitation standards in the healthcare space in order to ease any concerns you may have about seeing your doctor. Our practice has always adhered to infection prevention protocols set by OSHA, the ADA, and the CDC.

These standards include:



#### Regular hand washing:

- Before and after treating a patient
- Before putting on gloves and immediately after removing them
- After touching any potentially contaminated surfaces or equipment
- Using soap and water for visibly soiled hands instead of alcohol-based hand sanitizer



#### Use of personal protective equipment:

- Wearing gloves, masks and eyewear while treating patients
- Using new gloves for treatment of every patient
- Removing personal protective equipment before leaving the work area



#### Using proper respiratory and cough etiquette:

- Covering mouths and noses when coughing or sneezing
- Coughing or sneezing into the elbow
- Using and disposing of tissues
- Sanitizing hands after exposure to respiratory secretions



#### Use of sterile instruments and devices:

- Disinfecting and sterilizing reusable dental equipment before use on another patient
- Keeping manufacturer's reprocessing instructions readily available for trained team members
- Wearing appropriate PPE when handling and reprocessing equipment
- Using monitors to ensure effectiveness of sterilization
- Maintaining sterilization records in accordance with state and local regulations



#### Cleaning and disinfecting surfaces throughout the operatories and office:

- Establishing policies and procedures for routine cleaning and disinfection of surfaces
- Using barriers for hard-to-clean surfaces
- Cleaning and disinfecting surfaces that are not barrier-protected
- Using EPA-registered disinfectants or detergents that are suitable for health care settings

In addition to adhering to these standards, we have also taken measures to ensure social distancing regulations can be respected while you're in our office and receiving care.

If you have any questions about our sanitation processes, feel free ask our front desk person. We're so happy to see you again! Thanks for being a great patient.