DBm-Health™

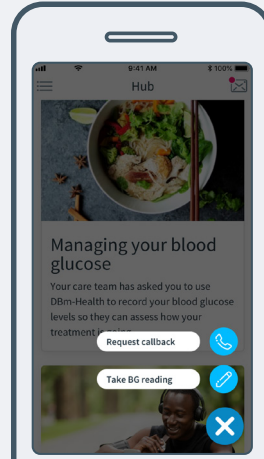**Task:** Request a callback from the **+** button   **Previous actions taken:** Activate DBm-Health app / Open the app

Step 1

In the **Hub** page, click on the **+** button in the bottom right hand side of the screen.
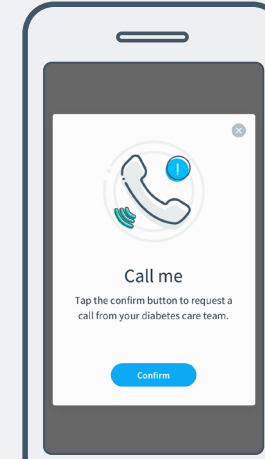
Step 2

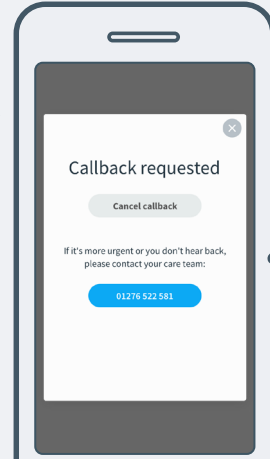Tap on **Request callback**.

Step 3

A confirmation message will appear, tap **Confirm**.

Step 4

Tap **Cancel callback** to cancel the request.

You will be asked to confirm your choice.

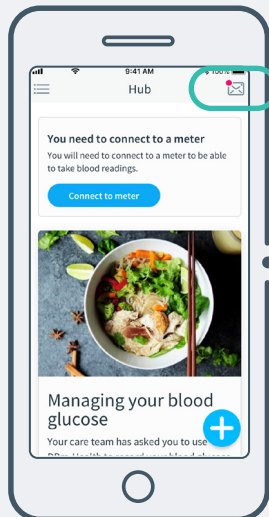Tap **Yes** to cancel or **No** to access the previous screen.

Task: Request a callback from an in-app message   **Previous actions taken:** Activate DBm-Health app / Open the app
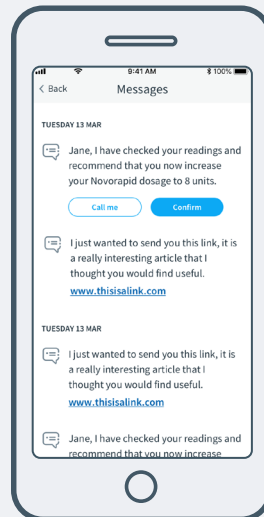
Step 1

Access the messages screen by tapping on the **Envelope** icon in the top right-hand corner of the **Hub** screen.
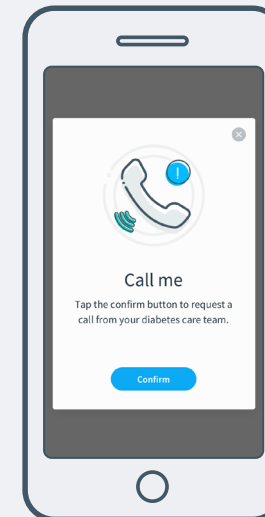
Step 2

Click on the **Call me** option located next to a message.

If you started the process by mistake then tap **Back** at any point to go back to the Hub screen.

Step 3

A confirmation message will appear, tap **Confirm**.

Step 4

Tap **Cancel callback** to cancel the request.

You will be asked to confirm your choice.

Tap **Yes** to cancel or **No** to access the previous screen.