

## F.A.Q.

- **SSN or EIN Not Working:** Be sure to use the TIN associated with the business, not a personal TIN.
- **Page Not Loading:** Due to the high volume of applications being processed you may experience a loading lag, please be patient as the system will load applications in the order they are received.
- **Error Message:** If you receive an error message when selecting “Save and Continue”, please exit the browser and use your unique link to get back in.
- **I selected the wrong PPP Draw option:** Please contact your Blue Sky Banker to re-set the system.
- **It is not accepting my mailing address:** Please use the address validator link to find the correct input. [ZIP Code™ Lookup | USPS](#)
- **How do I add an “owner”:** Select the **New** button, located on the right side of the menu bar.

Name	Title	Ownership %	New
No data to display			