



Total hosting and support for your web presence.



Full service hosting and support packages

End-to-end managed hosting and support for your Revolution CMS website.

PACKAGE 1

Lite

\$95 +GST per month

Host your basic website with help at hand.

- Lite website hosting with 25,000 visitors and 500 form submissions, static sites only, no editor access
- Support ticketing system with local Aussie team
- Level 2 support with 3-day response time
- One email address

PACKAGE 2

Standard

\$145 +GST per month

Faster response, more emails, and editor access.

- Same as lite plus:
- Upgrade to standard hosting with 100,000 visitors, 1,000 form submissions, 2000 CMS items
- Site editor access with two user accounts
- Level 2 support with 3-day response time
- Up to 10 email addresses
- Basic domain hosting
- Monthly report

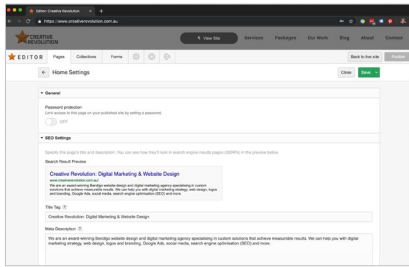
PACKAGE 3

Premium

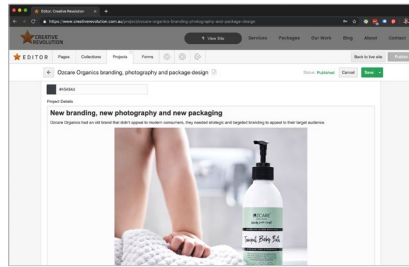
\$255 +GST per month

Priority development and max hosting resources.

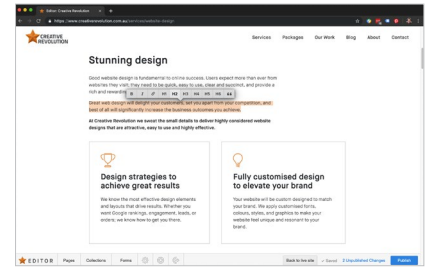
- Same as standard plus:
- Upgrade to premium hosting with 1 Million visitors, unlimited form submissions, 10,000 CMS items, 8 editors
- Level 3 support with 1-day response time and priority development
- Unlimited email addresses
- Premium domain hosting



Edit site settings and SEO



Simple content updates with custom fields



Live editing and instant publishing

Now let's take care of the finer details...

Revolution CMS

Creative Revolution's premium lightweight content management system (CMS) uses an integrated CMS and server platform infrastructure that provides an extremely reliable, high performance website. These packages are only compatible with sites built by Creative Revolution in our Revolution CMS.

Hosting tiers

Lite website hosting

25,000 visitors, 500 form submissions, SSL (for https:// secure URL), content delivery network (CDN) for faster performance, static sites only (no CMS collections), no content editor access. Lite is good for small scale sites when you're happy for us to manage it all.

Standard website hosting

100,000 visitors, 1,000 form submissions, 2000 CMS items, 2 content editor accounts, site search compatible, SSL, CDN.

Premium website hosting

1,000,000 visitors, unlimited form submissions, 10,000 CMS items, 8 content editor accounts, site search compatible, SSL, advanced global CDN, file upload (10GB storage, +\$1 per GB after that).

Website support desk

As a hosting and support customer you have access to our easy-to-use website support desk ticketing system that makes it simple to ask for assistance, request updates, log issues, and track existing requests from all members of your team.

Support services

Website updates and changes can be requested via our website support desk ticketing system. All updates and changes requested are managed by our local Australian team and charged at our hourly rate of \$135+GST per hour. You'll always deal with a local and we are just a phone call away in case of an emergency.

Support tiers

Level 1 support

Level 1 support is our entry level support service including 5 working days response time for support requests.

Level 2 support

Level 2 support gives you a faster 3 working days response time and priority development over level one support requests.

Level 3 support

Level 3 support is our top level of support including 1 working day support request response time and priority over all level one and two support requests.

Email hosting

All of our managed hosting and support packages include email hosting. One email address and 5GB of storage is included in the lite package, 10 emails and 25GB of storage in standard, and unlimited emails and storage in premium.

Domain hosting

Standard and premium packages include domain hosting, with basic hosting and domain records in standard and advanced domain records and an expanded nameserver network in premium.

Monthly report

Standard and premium packages include monthly website performance report of onsite statistics.

Code export

You own your site: if at any time you want to take over your site, we will provide you with a full code export.

Custom packages

Have unique support requirements? Need an allowance for development? Any other special requirements? We're more than happy to work out a custom package to meet your needs.