

General Use & Care Guide

PoliLam® laminates are manufactured to create a durable and aesthetically pleasing high pressure laminate products. Our laminates are durable, abrasion and impact resistant, as long as conditioned under normal use. When our laminates are used as recommend and with appropriate care, they will last throughout the years. With the proper care they are easy to maintain.

Please note:

- Cleaning of the laminate should be done with water and a clean, non-abrasive cloth.
- For stubborn stains, use mild household reagents, cleaners, or detergents, and gently wipe with a non-abrasive cloth.
- AVOID the use of abrasive liquid cleansers, bleaching compounds or solutions as they could damage the surface of the laminate.
- DO NOT place hot cookware directly on the laminate.
- Extended exposure to temperatures above 140 degrees Fahrenheit can lead to damage of the laminate surface and cause the laminate to separate from its substrate.
- DO NOT use the laminate for purposes it is not intended for.
- DO NOT iron, slice, chop, hammer or expose the laminate to open flames.
- DO NOT use sharp objects on the laminate surface.
- Outdoor application is not recommended. Exposure to direct sunlight and weather conditions are not recommended and UV rays may alter the color of the laminate.
- High Gloss (HG) surfaces as well as those laminate designs marked for vertical use in our catalogue are recommended ONLY for vertical applications.

PoliLam® Laminates normally conform to internationally recognized technical standards and have a thickness tolerance of +/-10%.

Limited Warranty

PoliLam warrants that within three years (from time of sale), our products are reasonably free of defects and when handled and fabricated properly will comply, within reasonable deviations, to applicable manufacturing specifications. In the events that manufacturing defects occur within the warranty period, our liability is limited to the replacement of the defective sheets or the reimbursement of the cost of the sheet(s) ONLY.

PoliLam's warranty will NOT cover defects and non-compliance arising from and/or otherwise attributable to any other causes, including, but not limited to the:

- Improper installation of the products
- Improper handling, transportation, or storage of product
- Improper or unintended usage of the product
- Lack of proper maintenance to the product
- Exposure of the product to extreme temperature
- Unauthorized alteration to the product
- Outdoor application

Clients are advised and expected to inspect products thoroughly upon arrival and prior to installation. We warrant only the original buyer.