Exercise: Recognize where doctrine is needed

Reflect on and discuss these questions with your team. Use this worksheet to record your thoughts.

Where in your organization are decisions escalated even though the people on the ground know what to do?

Where do decisions not get delegated that should be?

Where do decisions get delegated and then taken back?

Exercise: Recognize where doctrine is needed (Cont.)

Reflect on and discuss these questions with your team. Use this worksheet to record your thoughts.

Where are there decisions that don't fall cleanly within responsibilities?

Where are there often exceptions?

Where are you wasting time or experiencing stress because decisions hasn't been made or it's not clear who has authority?