



QUALITY POLICY

SCOPE

This Policy applies to all workers performing work at workplaces under the management and control of Jolly and Sons.

COMMITMENT

Jolly & Sons has an unwavering commitment to the provision of excellent client services and support with every transport and logistics operation.

Jolly & Sons maintain a Management System that fulfils the requirements in the ISO 9001 standard for quality management systems. This is to ensure consistent best results for our clients. We also strive to continually improve the effectiveness of this System. Managers and all personnel contribute to its success.

OBJECTIVES

We aim to operate profitably, safely, and with respect for the environment. At the same time we aim to achieve/maintain these objectives which we measure and report on:

- Deliveries On Time and In Full deliveries (DOTIF);
- Fit-for-purpose vehicles, plant and equipment; and
- Client satisfaction.

This policy and the associated objectives are periodically reviewed at least annually as part of Management Review process to ensure it remains relevant and effective for the company's ongoing success.

A handwritten signature in black ink, appearing to read 'Steele Jolly'. The signature is stylized and cursive.

Steele Jolly
Managing Director
9 March 2021