

17th March 2020

Dear Climbers,

It is with a heavy heart that we must now inform you that as of today (10:00am on Tuesday 17th March) Chimera Climbing will be closing its doors to the public at least until further notice. We are dependent on government guidance for further information and will keep you informed as the situation progresses.

We will continue to monitor the situation closely and we shall endeavour to reopen as soon as possible.

Effective immediately, all monthly memberships will be frozen and direct debits will be paused, with no further payments being taken from today.

Once we reopen, and we surely will, any remaining balance on a months pass or hits on accounts will remain valid. For instance, if you currently have 10 days left on a month's pass then, once we reopen, you will still have 10 days on your month's pass. Similarly, if you currently have 10 hits on your account then, upon reopening, you will retain the balance of 10 hits.

The difficult decision to close was not made lightly and follows careful consideration of the advice from the government regarding social distancing.

We feel that it would be untenable to continue to operate, and that a temporary closure is in the best interests of the health and well being of our customers and staff and the country as a whole.

Chimera is not only a sporting venue, it is also a social hub, and for many climbers it is a second home. We realise that the loss of this social space will be difficult for many of you and we encourage you stay in touch, to continue to follow us on social media and, of course, to train hard at home.

We would like to thank you all for your unwavering support and commitment to Chimera. We are proud of the community, and we look forward to climbing with you again once this situation is resolved.

Big love to you all. Stay strong.

Chimera Crew