

At Home

AN ACCESSIBLE PROPERTIES PUBLICATION



BAY OF PLENTY STEAMERS TRADE THE FIELD FOR WAYNE'S BACKYARD

Wayne Harris couldn't believe it when an entire rugby team traded the field for his backyard – all in the name of community spirit.

When Wayne's wife passed away in 2012, he and his family lost the person who held their family together and since her death, they have struggled to overcome their loss.

These feelings were mirrored in the condition of the outdoor area of Wayne's home. Throughout the years, Wayne and his Tenancy Manager, Lynn Prentice had created some plans for the garden. Unfortunately, it was too challenging and attempts to tidy

up were left unfinished.

After some thought, Lynn decided some teamwork and neighbourly support was in order, "I collaborated with Good Neighbour and things just went from there."

Good Neighbour got in contact with rugby team, the Bay of Plenty Steamers and on Monday 16 September, Accessible Properties staff, Good Neighbours volunteers, local police and an entire rugby team were ready to get to work.

Wayne wasn't there on the day but was absolutely wrapped with the show of love and support from people in the community, "I am so grateful for you, Lynn and your co-workers for not giving up."

A REMINDER ABOUT PETS

If you would like to have a pet, you must have written approval from us. Your Tenancy Manager can provide you with an application form.

Your home and surroundings need to be suitable for a pet and you will need to take care of the pet, its registration and make sure it doesn't annoy your neighbours.

Animal types that are likely to be disruptive and aggressive are not allowed. Your Tenancy Manager can provide you with a list of these.

DON'T FORGET TO PAY YOUR RENT

Christmas is expensive and it's easy to fall behind with your rent.

If you think you may have trouble paying your rent over the holiday period, please contact your tenancy manager immediately.

There are agencies who can help you such as Budgetline on 0508 283 438.

Christmas Day, Boxing Day, New Year's Day and January 2 all fall on a Wednesday and Thursday. If your rent is due on a Wednesday or Thursday, you will need to pay your rent on the Tuesday before the public holiday.





From left to right: Future tenant Raymond Holloway, local tenant Teisha Paratene and Associate Housing Minister Kris Faafoi.

MINISTER OPENS TAURANGA HOMES

Associate Housing Minister Kris Faafoi has officially opened six new homes as part of Accessible Properties' plans to help address the Tauranga housing shortage.

Minister Faafoi was joined by National Party leader and local MP Simon Bridges, local dignitaries and members of the community, and Accessible Properties staff in cutting the ribbon at the development at 878 Cameron Road.

"I welcome Accessible Properties' latest contribution to deal with New Zealand's housing shortage, and I acknowledge all the individuals, organisations and communities who have stepped

up to respond," Minister Faafoi said at the ceremony.

Accessible Properties wants to replace 140 former state homes in Tauranga with more than 400 new townhouses and apartments.

Accessible Properties Chief Executive Greg Orchard says housing wellbeing has become an urgent issue for Tauranga and the Western Bay of Plenty, and Accessible Properties wants to take action, with a housing project that stands for inclusion and choice.

"We're ready to work with others to achieve this vision, and we hope our proposal

will contribute to deepening community discussions Council has underway on the future development of the Te Papa Peninsula," says Greg.

"We think we can make a real difference to this community, which has become one of the most unaffordable places to live in the country."

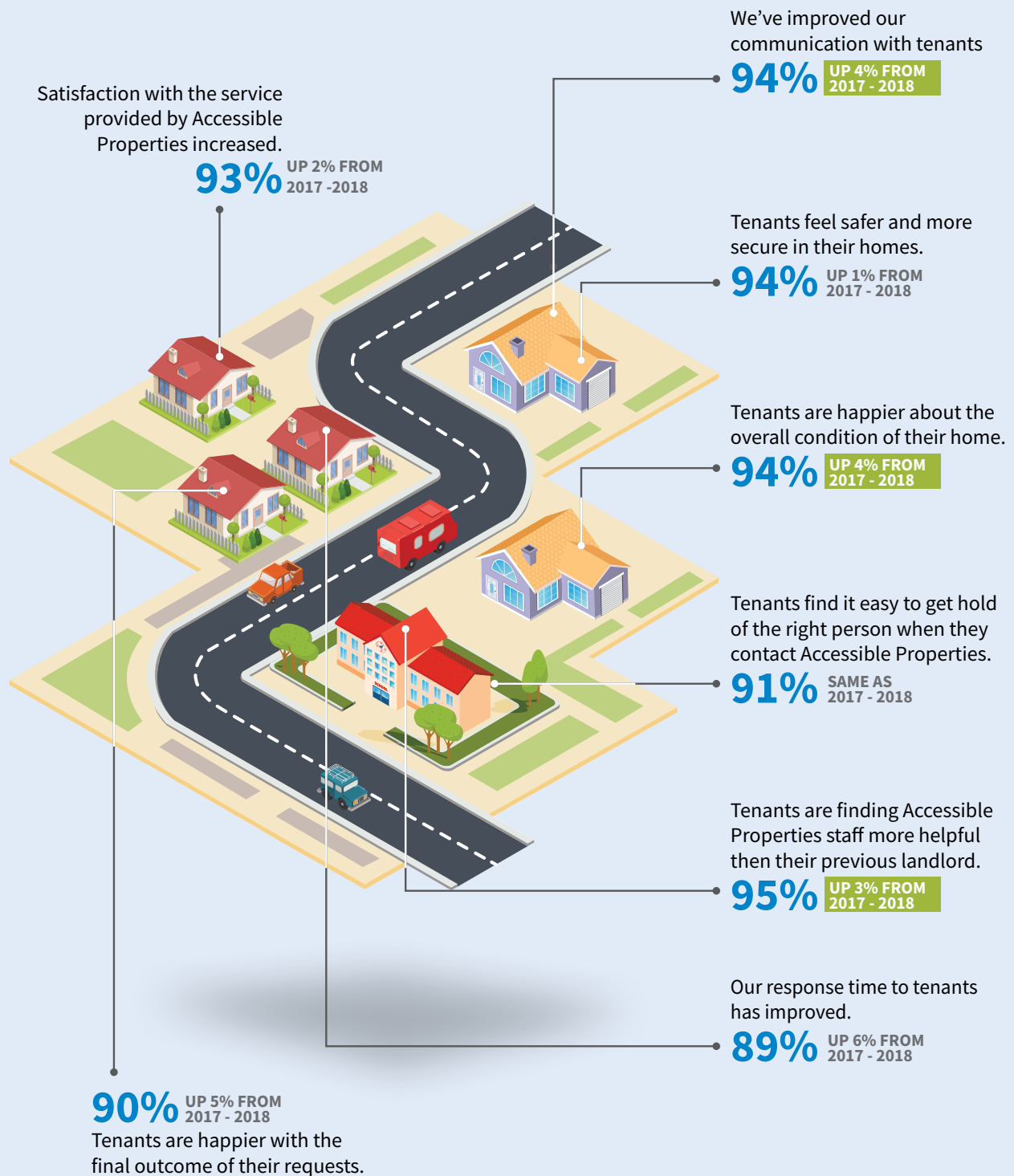
One of the new tenants, Raymond, was pleased to see his new home, which he has watched being built from his previous accommodation across the road.

2019 TENANT SURVEY

Accessible Properties wants you to feel supported to thrive in your home and in your community.

As part of our ongoing commitment to you as tenants, we aim to talk with you, listen to you, and find out how we can better support you to live happily and healthily in your home.

In the responses from our 2019 Tenant Survey, we are thrilled to see an increase in satisfaction with the service we provide you. You also let us know that you're feeling safer and more secure in your home.



HEALTHY HOMES

Accessible Properties is committed to ensuring all our homes meet the healthy homes standard by 1 July 2023.

Contractors began assessing our properties on 1 November. If your home has not yet been assessed, expect a phone call from one of our contractors to make an appointment at a time that suits you.

All contractors have identification cards that you can ask to see before letting anyone into your home.

If you have any questions or concerns, please contact your Tenancy Manager.

ACCESSIBLE PROPERTIES HOLIDAY CONTACT

From Friday 20 December until Monday 6 January, Accessible Properties will be operating with a reduced number of staff.

If you need to get in touch with a Tenancy Manager during this time, please call 0800 862 769.

ARE YOUR CONTACT DETAILS UP TO DATE?

Have your details, or your emergency contact details changed recently? If you've got a new phone number or email address, or your emergency contact has changed, please let us know.

NEED HELP?

Christmas can create extra pressure on money and relationships. It can also be a time of year when we feel alone.

Samaritans offer confidential telephone support. You can call them if you're suffering from depression, suicidal thoughts, drug or alcohol abuse, bereavement or other concerns. Call them on **0800 726 666** 24 hours, 7 days a week.

Christmas Day Events – if you want to go to a community Christmas dinner, contact your local Citizens Advice Bureau to see what is on in your area **0800 367 222**.

Budgetline can put you in touch with free local budgeting services to help you if you need assistance with managing money. Call them on **0508 283 438** 8am – 4:30pm, Monday to Friday

Women's Refuge can help women and families who are subjected to physical, sexual, emotional or psychological violence. Call them on **0800 REFUGE (733 843)** 24 hours, 7 days a week.



Accessible Properties
For thriving communities

Phone us: 0800 862 769

Email us: info@accessibleproperties.co.nz

Website: www.accessibleproperties.co.nz

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