

At Home

News for Accessible Properties Tenants

April 2017

Welcome Tauranga

Accessible Properties would like to welcome all our new tenants in Tauranga.

"We are looking forward to meeting you all and letting you know a little more about us," says Accessible Properties Chief Executive Greg Orchard. "But we also want to know more about you and your views on what we can improve upon in Tauranga."

We will be holding a number of meetings in the community throughout April and you will have received an invitation to these in your Accessible Properties Welcome packs – we have also included the dates, times and locations on the back of this newsletter. We hope you take this opportunity to come along to meet your new tenancy managers and ask us any questions you may have –



Accessible Properties has taken over ownership and management of more than 1100 tenancies in Tauranga

and also let us know how we can help you.

"We know what a difference good housing makes and with the properties we already

own we are proud to be able to make a difference. We look forward to bringing that experience and expertise to all our tenants in Tauranga," says Greg.

Accessible Properties, ready to work

Accessible Properties is ready to get to work in Tauranga making improvements in housing and the lives of our new tenants.

"All the Tauranga properties have been assessed as being at a very good standard. We will not only maintain these standards but will make improvements including introducing new safety features to homes," says Andrew Wilson, General Manager Tauranga.

In addition to maintenance and improvements, Accessible Properties wants to grow the number of homes provided in Tauranga and to make sure they are the right size to meet the needs of current and future tenants. Another 150 homes are being planned for in the city – primarily one and two bedroom units.

"Our commitment goes further than maintaining and growing the availability of good, quality housing," says Andrew.

"We have employed tenancy managers who can help as community connectors for those who would like to access more

social or community support services or iwi links. We have the support of the Tauranga Moana Iwi Entities and pride ourselves on working with a range of agencies to link people with useful wider support."

"We all want a home that is warm, safe, suits us and is a nice place to be," says Andrew. "We are determined to provide top quality homes and services that make a difference to each and every tenant in Tauranga."

Contact Accessible Properties Tauranga

If you would like to contact us about your tenancy or with any questions you may have or would just like more information about Accessible Properties please either contact your tenancy manager, phone us free on 0800 862 769, or drop in to our new Tauranga office at 141 Cameron Road, Tauranga.

The new Tauranga team

Accessible Properties is entering a new and exciting but significant period following our purchase of more than 1100 state homes in Tauranga.



Front Row from Left: Georgina Willers, Brenda Dobbs, Dora Boca, Jess Berridge
Back Row from Left: Andrew Wilson, Greg Orchard, Andrew Veysey, Judi Little, James Tunney, Lynn Prentice, Suzanne Tana, Absent: Eileen Mclean, Rico Hayden

A lot of changes are being made behind the scenes to ensure we achieve all the goals we have set ourselves to make things better for people.

The first step has been the appointment of Greg Orchard as Accessible Properties Chief Executive. Greg started in January but has previously been on the Accessible Properties Board and has a large amount of experience in the housing sector having worked for Housing New Zealand and at Wellington City Council, managing their portfolio of 2500 homes.

Second, Andrew Wilson has been appointed General Manager Tauranga. Andrew will be in charge of ensuring we deliver the same high standard of services for our new Tauranga tenants as we do throughout the rest of the country.

Finally, we were delighted to have Hon Amy Adams, Minister for Social Housing, attend a formal celebration in March to officially open our new Tauranga office. The opening was a celebration of the Tauranga transfer taking place and a public show of Accessible Properties' commitment to the Tauranga area.

The office is located 141 Cameron Road with ample parking and conveniently on major bus routes so easy for you to access. It will be our central hub for Tauranga and we welcome you to come visit the office to have a chat with us about any issues you may be having and how we can help you.

Meet the team

The Tauranga team is ready and rearing to get started in delivering services to all our new Tauranga tenants.

Two of Tauranga's new tenancy managers will be Suzanne Tana and James Tunney. Both Suzanne and James are new to the Accessible Properties team, having joined us from Housing New Zealand and are looking forward to getting stuck into their new roles:

Suzanne

"It's exciting to be starting from the very beginning of a project and being able to develop and grow in my role. It'll be hard work with a lot to learn but it is my goal to get to know everyone so we can go through this process of development together!"

James

I'm really looking forward to spending more time with tenants. In my previous role with HNZ I was quite hands off, so it'll be great to be able to work alongside people to ensure everything runs smoothly for all involved."

Meet and greet timetable

Date	Day	Venue	Room	Morning Session	Evening Session
April 18	Tuesday	Greerton Community Hall, 1263 Cameron Road		9.30-10.30am	4.30-5.30pm
April 19	Wednesday	Arataki Community Centre, Zambuk Way,	Dotterel Room/ King Fisher Room	11.30-12.30pm	6-7pm
April 20	Thursday	St Stephens Methodist Church, 9 Brookfield Terrace		10-11am	5.30-6.30pm
April 21	Friday	Elizabeth Street Hall, 169 Elizabeth Street		10-11am	5-6pm
April 26	Wednesday	Te Puke War Memorial Hall, 130 Jellicoe Street	Pioneer Lounge	N/A	5-7pm
April 27	Thursday	Welcome Bay Hall, 250 Welcome Bay Road	Welcome Bay Hall	10.30-11.30am	6.30-7.30pm
April 28	Friday	Papamoa Community Centre, 15 Gravatt Rd	Tohora Room	11.30-12.30pm	6-7pm