

Westcon Quality Policy and Aims

Vision

Westcon - WE Care and deliver!

Quality Policy

Westcon has a defined and documented policy, aims and commitments regarding quality. Managers at all levels are responsible for ensuring that our policy and aims are in compliance with, and understood by, the entire organisation.

The Managing Director has the ultimate responsibility for ensuring that our work is performed systematically and in accordance with the set requirements at all levels.

Westcon shall establish a long-term customer relationship based on honest behaviour and quality for money.

Westcon shall always be competitive on price, quality and agreed delivery time.

Westcon shall treat subcontractors with respect and establish long term relationships. They shall build up a stable base of subcontractors with sufficient capacity quality consciousness and willing to support Westcon's values.

Westcon shall have a stable and competent staff.

Westcon shall continuously improve all processes, products and services including revision of the quality system. Such improvements shall be in accordance with internal and external audits, feed-back from customers, internal users and key suppliers.

Quality Aims

Westcon endeavours to reach the quality policy aims by prioritising the following:

- Complete all project in accordance with agreed requirements
- Identify, evaluate and execute improvement possibilities
- Increase our customers satisfaction

Managing Director

Inwald A Markell

Westcon Power & Automation AS

Gunvald Mortvedt