



# Metropolitan Behavioral Services

"Helping you to live in your reality"  
4741 Atlantic Blvd. Ste. C Jacksonville, Florida 32207  
Phone: 904-562-1391 Fax: 904-374-3057

## COUNSELING SERVICES CLIENT CONSENT FORM

**COUNSELING** is a confidential process designed to help you address your concerns, come to a greater understanding of yourself, and learn effective personal and interpersonal coping strategies. It involves a relationship between you and a trained therapist who has the desire and willingness to help you accomplish your individual goals. Counseling involves sharing sensitive, personal, and private information that may at times be distressing. During the course of counseling, there may be periods of increased anxiety or confusion. The outcome of counseling is often positive; however, the level of satisfaction for any individual is not predictable. Your therapist is available to support you throughout the counseling process.

### **CONFIDENTIALITY:**

**All interactions with Counseling Services, including scheduling of or attendance at appointments, content of your sessions, progress in counseling, and your records are confidential. No record of counseling is contained in any academic, educational, or job placement file. You may request in writing that the counseling staff release specific information about your counseling to persons you designate.**

### EXCEPTIONS TO CONFIDENTIALITY:

- The counseling staff works as a team. Your therapist may consult with other counseling staff to provide the best possible care. These consultations are for professional and training purposes.
- If there is evidence of clear and imminent danger of harm to self-and/or others, a therapist is legally required to report this information to the authorities responsible for ensuring safety.
- Florida state law requires that staff of Counseling Services who learn of, or strongly suspect, physical or sexual abuse or neglect of any person under 18 years of age must report this information to county child protection services.
- A court order, issued by a judge, may require the Counseling Services staff to release information contained in records and/or require a therapist to testify in a court hearing.

We appreciate prompt arrival for appointments. Please notify us at 904-562-1391 if you will be late. Twenty-four-hour notice of cancellation allows us to use the time for others, however, there is a \$45 fee for no shows and not canceling within the 24-hour window.

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**I have read and discussed the above information with my therapist. I understand the risks and benefits of counseling, the nature and limits of confidentiality, and what is expected of me as a client of the Counseling Services.**

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*Signature of Client*

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*Signature of Therapist*

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*Date*