



Job Posting

About us:

Governors America Corp. (GAC) is a leading provider of engine governing and system controls to a worldwide list of equipment manufacturers and power providers. From isochronous governors and fuel controls to sophisticated multi-engine load sharing/power control systems, GAC has innovative solutions to meet and exceed all of your needs. GAC also provides practical solutions for custom applications with complete design, development, production and marketing capabilities. Manufactured in the USA, GAC products are sold and supported by GAC's established worldwide network of representatives and distributors.

Summary:

Governors America Corporation (GAC), is seeking a detail oriented, organized, dependable Quality Assurance Engineer to join our organization in Agawam, MA. The role of the Quality Assurance Engineer is to drive a culture of quality with team members in the Quality department across all areas within the company. They are responsible for maintaining the Quality program to prevent or eliminate defects in new or existing products by performing the duties identified below. The Quality Assurance Engineer is a detail oriented, organized, dependable team player within GAC. The engineer demonstrates proficiency in a variety of the field's concepts, practices, and procedures as well as relying on experience and judgment to plan and accomplish goals. A wide degree of creativity and latitude is expected.

ESSENTIAL DUTIES AND RESPONSIBILITIES include the following, other duties may be assigned as required.

- Assurance / Compliance - Lead a team ensuring compliance to all company and applicable customer standards.
 - Applies the competency in new or complex situations and advises others.
 - Lead and participate in Certification Audits – ISO9001; AS9100; Type Approval
 - Product / Organization Compliance
 - Assist in audits, training, and improvements anywhere needed including product, process and system audits
 - Assist in development of quality system to meet company and customer goals.



- Supplier Quality Assurance - Responsible to implement and maintain an ongoing program with GAC vendors which will address all aspects of quality.
 - Shall be responsible to evaluate and select suppliers and maintain records accordingly. Assist purchasing with vendor qualification and assessment.
 - Obtain and assess vendor corrective action responses.
 - Assess Vendor First Piece Samples.
- Calibration: Responsible to maintain and operate the calibration system.
 - Assign and control issuance of calibration, inspection and test equipment.
 - Assist in controlling maintenance of equipment.
 - Assist in recalling and calibrating equipment.
 - Write calibration procedures.
 - Provide training and supervision relating to the proper use of calibration equipment.
- Production: Support all Production areas.
 - Work to assist with any product / process related issues to improve process quality. Communicate with other departments to facilitate results.
 - Provide statistical information for quality improvement by identifying testing methods and sample plans.
 - Monitor processes by implementing and supporting statistical process controls.
 - Continuous Process Improvement of products and processes
 - Scrap Reduction
 - Aid in troubleshooting defective products

QUALIFICATIONS

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Adaptability: Adapts to widely varied needs
- Analytical: Good math skills with the ability to analyze process, supplier, and customer product with statistical tools.
- Attention to Detail: Proposes tools and methods to ensure accuracy when completing complex tasks
- Collaborating with Others: Fosters collaboration with exceptional listening skills
- Communication: Excellent communication skills, both written and verbal
- Continuous Improvement: Knowledgeable in lean principles and continuous improvement tools
- Decision Making: Makes complex decisions in the face of ambiguity



- Independence: Able to work independently and within a dynamic and collaborative, cross-disciplined, environment
- Organized: Good organizational and project management skills
- Problem Solving: Strong analytical, troubleshooting and problem-solving skills to solve complex problems

EDUCATION and/or EXPERIENCE

- BS in Engineering. Related work experience preferred.
- Should have knowledge of electronic / electro-mechanical testing and assembly processes including electronic assembly automation and solder methods.
- ISO9001 and AS9100 (or equivalent) experience preferred.
- Proficient in applicable analytical software and Microsoft Office Products including: Word, Excel, PowerPoint, Project, etc.
- Additional software application knowledge, such as statistical analysis tools, a plus.