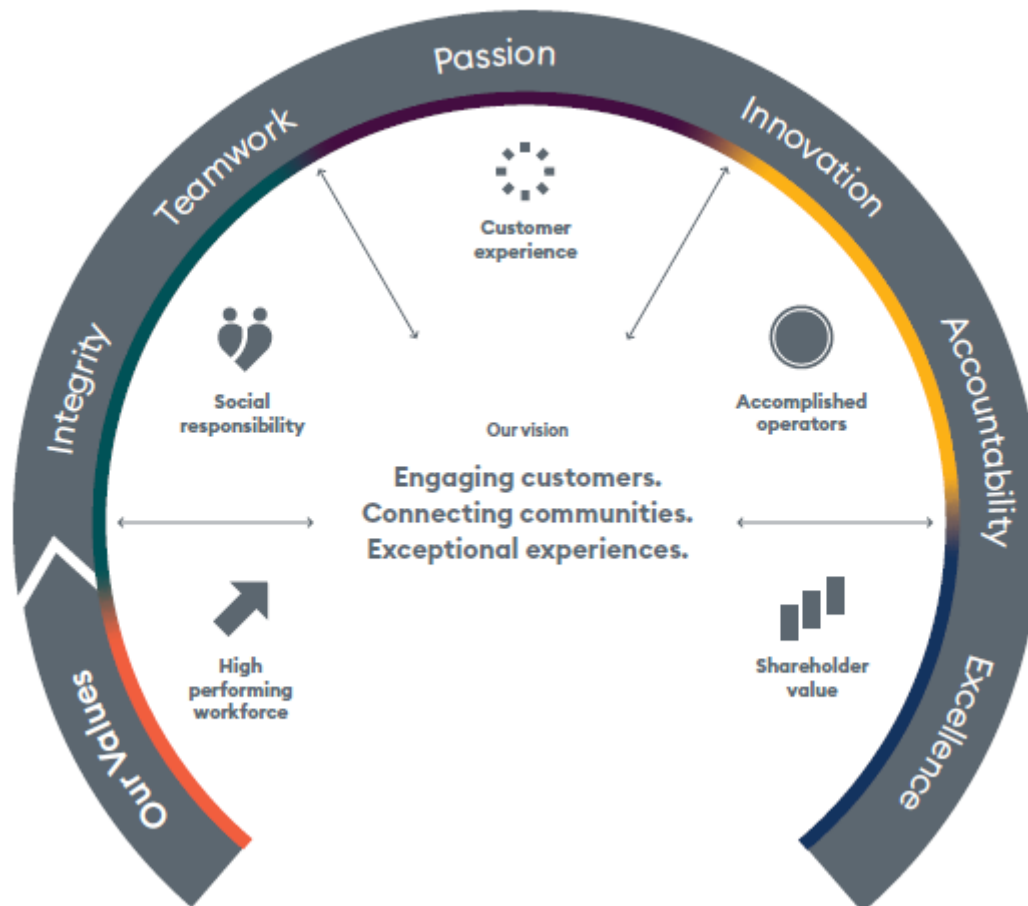


## Queensland Airports Limited

### Role Description



Our Vision defines our purpose. Our five pillars guide our strategic direction. Within each pillar are strategies to deliver our goals and realise our vision. These strategies drive our existing business and underpin any acquisitions. Our Values influence the right behaviours when making decisions to achieve our Vision.

**Position Title:** Technology Product Owner

**Location:** Gold Coast

**Department:** QAL Technology

**Reports to:** Business Technology Manager

**Reporting to this position:** Nil

## Position Purpose

The Technical Product Owner is responsible for driving the vision and product roadmap for applications or tools, in their departmental portfolio. Responsible for driving business value and return on investment provided by their department. Working with their key stakeholders across all QAL locations, to ideate, prioritise, analyse and deliver high-value features that drive ROI for their departments, and the Queensland Airports Group.

The Technical Product Owner, in partnership with the Business Technology Manager, is responsible for the end to end ownership of all technology for their allocated departments, which includes but not limited to;

- Growth and future planning
- Run and operational costs
- Support and SLAs

This role requires the individual to work closely with their allocated department stakeholders, and will be responsible for answering to Technology Leadership and Business Owners.

The responsibilities of this role include end to end product ownership, business analysis and value identification, business engagement and fostering an engaged set of stakeholders, who are technology advocates.

## Job Role Requirements

### Objective 1: Stakeholder Engagement

- Engagement of stakeholders in the portfolio, ensuring a positive Technology sentiment
- Receives and handles requests from stakeholders of their departments, and analyses and prioritises requests, which contribute to the backlog and ongoing product/technology department roadmap

### Objective 2: Product Management

- Prioritises backlog to deliver to their departments objectives and ROI strategies
- Communicates to stakeholders on progress of initiatives
- Ability to drive process improvements and organisational change through their departments technology
- Considered a product expert by those within their portfolio departments

### Objective 3: Financial Acumen

- Ability to work within a defined budget whilst extracting the highest value possible for stakeholders
- Create reports and summaries for departments, indicating the TCO and ROI for investments

### Objective 4: Project Management

- Creation of Business Case and relevant documentation for enhancements or new technology, able to be presented to Executive Leadership
- Ability to hold Steering level project meetings and stakeholder engagements to drive project outcomes
- Ability to manage multiple projects and project managers
- Advocate for Agile working methodologies

## **Objective 5: Technology Management**

- The identification of new and alternative approaches to performing business activities
- Ensures technology is delivered to SLA's and meets the needs of the business
- Managing suppliers to deliver to their agreed SLAs

## **Objective 7: Workplace Health and Safety, Environmental and Aviation Safety & Security**

- Take reasonable care for your health and safety
- Take reasonable care for the health and safety of others including the implementation of risk control measures within your control to prevent injuries or illnesses
- Comply with any reasonable instruction in relation to WHS by the Company
- Co-operate with any reasonable policies and procedures of the QAL and associated entities including the reporting of hazards or incidents via the QAL reporting process
- Other responsibilities as outlined in the QAL WHS management system
- Adhere to the locations Environmental Management System (EMS) as relevant to your work activities
- Attend EMS related training
- Adhere to relevant aviation safety and security requirements

## **Individual Behaviour Expectations**

QAL employees expected to demonstrate behaviour which is aligned to our core values:

### **Teamwork**

- Together we succeed
- Everyone is a customer
- We are inclusive and support each other

### **Innovation**

- We think differently
- We are creative
- We share our experience to build new ideas

### **Accountability**

- We take responsibility for our actions
- We all lead by example
- Safety and social responsibility are priorities

### **Integrity**

- We value honesty, respect and fairness
- We do what we say
- We act in the best interests

### **Passion**

- We are enthusiastic
- We care about what we deliver
- We take pride in our work

### **Excellence**

- We have high performance standards
- We add value and deliver quality
- We embrace change and deliver outcomes

## **Key Stakeholders**

*Internal:* Employees and management at all levels

*External:* Suppliers, contractors, consultants, stakeholders and the community

### Key Capabilities Required to Perform Role

*Educational Qualifications:*

- Degree in Information Technology or related discipline (advantageous but not mandatory)

*Professional Experience:*

- Min 1 years' experience as a Technology Product Owner or relevant experience  
or
- Min 2 years experience working as a Business Analyst

*Specific Job Knowledge, Skills and Abilities:*

- PC, network, security, service management
- Business analysis experience
- Project management experience
- Business acumen
- Excellent time management and prioritisation skills
- Customer focused and desire to own problem and resolve
- Microsoft excel, word, outlook experience and skills
- Quick learner who can work independently
- Problem solving

*Physical Demands:*

- Must be able to stand and exert well-paced mobility for duration of shift
- Must be able to bend, squat, stretch and lift to fulfil tasks

## ACKNOWLEDGMENT

*I acknowledge that I have read and understood the key result areas described in this Role Description and agree to carry out my duties and responsibilities to the best of my ability. I also understand that at times I may be required to undertake other duties relevant to the position that are not listed in this statement. I acknowledge my employer's right to alter this Role Description from time to time in accordance with company requirements.*

\_\_\_\_\_  
Name

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature

Approved by Line Manager (Signature and Date)		
Reviewed by P&C (Signature and Date)		
Version:		Date: