



Terms and Conditions

- Hours of Service** Monday through Thursday 8:00am – 5:00pm EST
Friday 8:00am – 3:00pm EST
- Pricing** We reserve the right to change prices and improve our modify products without prior notice.
- Payment Terms** Net 30 days. Any account over 30 days will be considered past due.
- Freight Policy** Free UPS ground freight for all cushion orders. Exceptions to free freight:
- Expedited freight requests, dealer will be charged the expedited freight charges.
 - Simulators will be charged ground freight.
 - Sensor arrays will be charged ground freight
 - Shipments to Canada, Puerto Rico, Alaska, and Hawaii.
- Warranties** PRM, Inc. warrants all products when properly installed and used, to be free from defects in material and workmanship for a period of 24 months. Buyer agrees that PRM, Inc. will not be liable for any lost revenue, data or profits, or for any claim or demand against the buyer by any other party. In no event will PRM, Inc. be liable for consequential damages even if PRM, Inc. has been advised of the possibility of such damage. The following are exceptions to the warrantee period:
- Simulator frames will be warranted to be free from defects in material and workmanship for a period of five years.
 - Simulator gearboxes and molding bags will be warranted to be free from defects in material and workmanship for a period of six months.
- All warranted products will be replaced or repaired at the discretion of PRM, Inc. after the following steps are completed:
- Product is returned with a return authorization (RA) number obtained from PRM, Inc.
 - Product is returned within thirty days of receiving the RA number at sender's expense.
 - Product or material has not been misused, abused, altered, or repaired in any way.

PRM, Inc. does not make any warranty, express or implied, other than the limited warranty contained herein.