

# Oracle ERP Cloud Migration

Client: \$4.4B Global Data Center Equipment and Services Provider

## Challenges

- Client needed to adapt their decades old on-premise solution to new Cloud paradigms.
- Constantly changing configurations and future state business requirements.
- Inconsistent and changing Oracle Cloud Security.
- Client’s lack of legacy technical resources due to cutbacks.
- Shifting timelines.
- Both planned and unplanned Oracle Cloud downtime.
- Missing data load functionality and bugs within Oracle ERP Cloud.
- Multiple concurrent projects (Oracle ERP Cloud, PLM Cloud, CPQ Cloud, HCM Cloud, Sales Cloud, and Microsoft Dynamics 365) with inter-dependencies.
- Significant amounts of duplicated Sales Cloud Prospects, Customers and Suppliers within and across the legacy systems.
- Oracle TCA structure and new business needs required complete restructuring of legacy customer data.

## Key Solutions

- Created actionable reports to help the client better understand their legacy data landscape, define requirements, and identify legacy data issues.
- Worked directly with Oracle Engineers to jointly troubleshoot and help develop new load processes.
- Developed and maintained a detailed project plan that tracked dependencies for every step in the data conversion project cycle.
- Worked with the Global MDM team to clearly define matching criteria and auto-merge rules so that Customers, Suppliers, and Sales Cloud Prospects were automatically merged. This saved time on the review of the high volume of duplicate records, while achieving deduplication resolution from the business.
- Leveraged Applaud’s ability to create customized reconciliation reports that could track records from the Legacy aging reports, through the conversion process, and into the final Cloud loads. This ensured that the Client had a full financial reconciliation between the legacy and target systems in preparation for go-live.

*“I wanted to one more time say thanks for the professionalism, commitment to excellence, and extraordinarily hard work demonstrated by every member of the Premier team. Premier provided an exceptional value ... and I personally enjoyed working with your team.”*

- ERP Program Manager

