

# CORPORATE SOCIAL RESPONSIBILITY STATEMENT

At Roadside Services and Solutions, we are an organisation who values socially responsible behaviours and are committed to fulfilling our duty to corporate social responsibility. We conduct business with integrity and meet or exceed corporate governance, law and standards and we give back to the community through fund raiser events, donations and support when possible.

Our culture is supported with policies which ensure the company acts in a safe, environmentally sustainable, ethical and socially responsible manner.

### **Corporate Governance**

Roadside is committed to ensuring the highest standard of corporate governance. This is supported through clearly written policies and procedures which guide behaviours and reduce risk within the business. Our policies and procedures provide surety and accountability for all personnel. We have an Integrated Management System (IMS) in place which provides a framework for the direction and control of the business and a workplace expectations policy which provides personal and corporate integrity standards.

We are committed to ensuring we comply with relevant legislation, appropriate standards and codes of practice.

# **Environmental Management**

We have in place an environmental management strategy to ensure we minimise the impact of our operations on the environment and reduce resource use to meet with community, stakeholder and personnel expectations.

We adhere to our ISO 14001 (Environmental Management Systems) certification in implementing our environmental management policy which focusses on the identification, mitigation and management of environmental risks from our operations. We provide training to our personnel and follow written procedures and strategies for acting responsibly and maintaining the environment in the performance of our tasks.

# **Environmental Sustainability**

It is our aim to be an environmentally responsible neighbour within our community. We contribute toward the protection of our natural environment through ensuring our operations preserve the environmental sustainability of the planet which ensures the sustainability of our business. We aspire to minimise our impact on our environment and maximise the effective use of resources. We strive to achieve this by increasing awareness and communication of our efforts in accordance with our environmental sustainability policy and fostering responsible environmental behaviour amongst personnel, customers and the broader community.

Initiatives employed towards our environmental sustainability policy include favouring recycled materials, clean energy sources, the use of processes which do not adversely affect our environment and protecting our natural environment.

### **Occupational Health and Safety**

Roadside is committed to providing and maintaining a safe and healthy workplace for all personnel, clients, visitors and members of the public. We are certified to OHSAS 18001 (Occupational Health and Safety Management Systems) and endeavour to make health and safety an integral part of

everything we do. Hazards and risks to health and safety will be eliminated or minimised as far as is reasonably practicable.

# **Anti-Slavery**

We have a zero tolerance approach to modern slavery and are committed to minimising the risk of modern slavery occurring within our business, supply chains or through other business relationships and will only do business with organisations which comply with our anti-slavery policy.

# **Privacy and Data Security**

We take the privacy and security of our data seriously. Our privacy policy governs the way we collect, use, disclose, store, secure and dispose of personal information.

Physical, electronic and procedural safeguards are used to provide data security to protect information from misuse, loss and from unauthorised access, modification or disclosure.

For further information on the data we collect and how we protect it, please see our privacy policy.

### Community

Roadside has a history of contributing to the community through fund raiser events and donations and provide support for disadvantaged people through employment programs. We also contribute through a health related program for our employees which gives directly back into community health programs.