



## Ballyhoura Luxury Hostel Statement on Covid-19

Here at Ballyhoura Luxury Hostel, the comfort and wellbeing of our guests and community is our primary concern. Covid-19 has caused an understandable level of concern among families, groups and individuals about where, when and whether to travel. There are no reported cases of Covid-19 in our village of Kilfinane and we are open for business.

Ballyhoura Luxury Hostel is following official guidance from our Health Services Executive (HSE) and we encourage you to do the same.

We have strict hygiene standards in place in the hostel. This is reflected in our five-star cleanliness ratings that we have held throughout our five years in business. Our premises is purpose-built as five-star accommodation, and therefore is designed with the highest standards of cleanliness and comfort in mind. These standards apply throughout the communal areas, shared dormitories and private en-suite bedrooms.

Our key actions in response to Covid-19 include:

1. Strictly following guidelines and recommendations of the HSE and local health authorities
2. Providing clear information and reminders throughout the hostel about hygiene
3. Increased focus on hand hygiene by everybody in the hostel
4. Regular disinfection of exposed surfaces such as door handles, access cards and kitchen surfaces with anti-bacterial cleaning agents.

We are vigilant, and are asking anybody with flu-like symptoms, or who has been in close contact with a confirmed case of Covid-19, or has recently returned from an [affected area](#), not to visit Ballyhoura Luxury Hostel on this occasion. This is to protect other guests, our local community here in Kilfinane, and ourselves.

Again, we encourage everybody to follow the [information and advice](#) of the Health Service Executive.

Our business is built on the trust and enjoyment of our guests, and we are always happy to hear from you. Please call us on +353(0) 63 91625 if you would like to have a chat.

Thanks

Seamus and Teresa.

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