



“SAFE PLAY”

GUIDELINES DURING COVID-19



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Much of the language was taken from the New Jersey Attractions Association Guidelines.

INTRODUCTION

For Fun Services, safety has always been and will continue be our #1 priority. It is the foundation upon which our businesses are built. While COVID-19 presents an unprecedented challenge with regard to both guest and employee safety, we believe our historic focus on safety positions us well to deal with and execute protocols to create and maintain a safe environment for all.

This “Safe Play” guideline was developed based on the New Jersey Attractions Association Guidelines. It is designed for opening once Virginia Governor Northam, DC Mayor Bowser and Maryland Governor Hogan remove the Stay-At-Home Executive Orders and allows businesses to reopen for large scale events in their respective states and district.

The following two paragraphs are directly from the New Jersey Guidelines:

We will move forward and include adaptive and innovative strategies to live, work, function, and recover in the time of COVID-19. The principles and considerations outlined below were largely gathered in conjunction with IAAPA, the International Association of Amusement Parks and Attractions, from attractions operators around the world and in consultation with an epidemiologist. The guidance is focused on medical science and operational know-how rather than general perceptions.

In time, as community transmission rates decline in our region and amongst our population, and as we learn more about COVID-19, these guidelines may be adjusted, relaxed, and/or eliminated based on current requirements, guidance from local health authorities and as permitted by local and state government. This guidance will also change and evolve as we learn more about best practices, government guidelines, and the latest recommendations from medical professionals.



HOW ATTRACTIONS ARE SAFE FORMS OF ENTERTAINMENT

CAPACITY/SET-UP

Capacity may be reduced/managed on different attractions to allow for appropriate social distancing. A couple examples:

- Trackless Train being limited to front row of each car. The last car would be available for families of 4 to ride together.
- Micro Reality Race Track. No impact on number of players. The consoles will be set 6 feet apart to allow for full use of the attraction.
- Game Booths will not be placed side by side, but spread out a minimum of 6'. A plastic barrier will also be placed around the top front section of each booth to aid in sanitation.

EXPOSURE

Exposure time is limited. Guests generally move throughout their event; much like on a town main street, public park, golf course, or a pedestrian district or zone within a city. Guests are not sitting in a single location, elbow-to-elbow for an extended period.

Ways to help limit exposure include:

FREQUENT HANDWASHING Frequent handwashing is essential and is the responsibility of all employees and guests. Facilities should remind everyone of the importance of frequently washing their hands with soap and water for 20 seconds.

HAND SANITIZER Hand sanitizing hygiene stations will be stationed at the event locations. The number will depend on the size of the event.

FACE MASKS Face masks will be required for Fun Services employees who are in guest contact (unless the customer prefers no face masks. This may be the case in rural areas with less risk). They are not required for employees protected by physical barriers such as control booths, or distances well-beyond 6 feet.

SOCIAL DISTANCING Guests will be encouraged to space themselves out when waiting in lines.

DISPOSABLE GLOVES Guests will be required to wear disposable gloves on many attractions. For example, on Micro Reality Steering wheels, Rock Climbing Wall Hand Holds, etc.

FAMILY

A large percentage of attraction attendance is made up of family members and others who live in the same home (immediate family members, caretakers, household members, and romantic partners).



GUEST RESPONSIBILITIES

PLANNING

If you or any member of your party is not feeling well, do not visit. Plan to come when everyone is well.

VULNERABLE GUESTS

Currently, government health organizations are recommending people 65 years and older, those who live in a nursing homes or long-term care facilities, and people with underlying medical conditions, particularly if not well controlled, should keep their distance from others. (Underlying medical conditions include chronic lung disease or moderate to severe asthma, serious heart conditions, immunocompromised, severe obesity (body mass index [BMI] of 40 or higher), diabetes, chronic kidney disease undergoing dialysis, liver disease.) Resources: U.S. Centers for Disease Control (CDC)

PROPER HYGIENE

Wash your hands frequently and practice good hygiene while visiting an attraction:

- Wash hands frequently with soap and water for at least 20 seconds throughout your visit. Use hand sanitizer as an alternative. (Wash them after coughing or sneezing, before eating, after toilet use, and when hands are visibly dirty.)
- When coughing or sneezing, cover your mouth and nose with a flexed elbow or tissue. Throw tissue into a trash receptacle after use and wash hands.

PATIENCE

Please be patient and understanding with delays due to necessary operational changes such as enhanced cleanings and reduced capacity. We have enhanced our already-stringent cleaning protocols considering the COVID-19 pandemic. We apologize if you experience any delays or inconvenience as a result of these procedures.

SOCIAL DISTANCING

Follow social distancing guidelines carefully, maintaining 6 feet of space from others. Immediate family members and others (caretakers, household members, and romantic partners) who live in the same household can be closer together. All others should strictly adhere to the social distancing guidelines. This will apply throughout the attraction including on rides, in queue lines, shops, games, in show venues and theaters, and in restrooms.

To facilitate adherence to social distancing guidelines, attractions may reduce capacity or close certain attractions. Please be patient and understanding with these necessary operational changes.

FACE MASKS

Face masks are encouraged for all guests. While face masks will not be required for guests by Fun Services, the host organization may require face masks as a condition of attendance at the event.

PROTECTING OUR GUESTS AND EMPLOYEES

SANITATION & CLEANING

All attractions will be sanitized and cleaned during set-up and take down at each event. Additional cleanings will be performed at appropriate intervals during the event. CDC lists will be used in selection of appropriate cleaning agents.

EMPLOYEE TRAINING

HYGIENE INSTRUCTION Employees have been instructed to wash their hands or use hand sanitizer frequently and after any of the following: using the restroom, sneezing, touching their face, blowing their nose, cleaning, sweeping, mopping, eating, drinking, smoking, entering or leaving a guest area, and before starting their shift.

SICK LEAVE Employees have been encouraged to stay home if they are not feeling well and to not return to work until they are symptom free for 72 hours. Employees have also been encouraged to seek medical advice if they have a fever (over 100.4°F or higher), cough, shortness of breath or difficulty breathing, chills, repeated shaking with chills, muscle pain, headache, sore throat, and a new loss of taste or smell.

PPE

Personal Protective Equipment (PPE) will be worn by employees based on their role and responsibilities and in adherence to local and state guidance and OSHA mandates. Face Masks will be the main PPE product used by Fun Services attendants.

GROUP HOUSEHOLDS

Family members, caretakers, household members, and romantic partners will be grouped together in the same vehicle when possible. This will keep people who have been together closest in order to help maximize attraction use while helping to maintain safe distance.

AVOID CONTACT

Employees will be avoiding physically assisting/lifting guests as much as possible. If a guest needs assistance, we will be asking another member of their immediate family household to help. If none are available, out crews will assist where possible.

CONCLUSION

The following was taken from the New Jersey Attractions Association in regards to safe reopening:

It is safe and practical to begin reopening commercial recreational attractions. Operating and visiting these facilities during the reopening phases of COVID – 19 is a shared responsibility between the public and facility operators. Guidelines such as those listed above, but especially focused on: good communication of requirements, not visiting attractions nor coming to work if you feel ill, hand washing/hand sanitizing, wearing PPE in appropriate circumstances, and social distancing, must be followed by all participants.

NOTE: A copy of the "Safe Play" Reopening Guidelines from the NJAA is available upon request.