

Omni Hotline by Digi, The Virtual Phone System For Your Business

ringgitplus.com/en/blog/Sponsored/Omni-Hotline-by-Digi-The-Virtual-Phone-System-For-Your-Business.html

The fastest and most affordable way to get a fixed number and virtual receptionist solutions. Find out why Omni Hotline is the best thing you can get for your business.

Being able to receive calls is very important for every business. After all, no business would ever want to miss a call especially when it's from a customer. But sometimes, businesses aren't always run from physical offices, nor have they got the capacity to hire a receptionist. What then does the savvy entrepreneur who needs a communication system do? You get yourself a virtual phone system that allows a fixed-line number of your choice to be routed to your smartphone – with all the functions of a call centre right in your pocket.

omni
omnihotline.my

Meet Zak, an entrepreneur. He has just started his own business selling freshly roasted Ethiopian coffee beans in KL. Just like any new business owner, he promotes his products on his website and social media platforms. Since he listed his mobile phone number, his customers call him directly for enquiries.

Zak faces a lot of challenges when customers call him.

He cannot differentiate between business and personal calls on his mobile phone anymore.

The infographic features a central illustration of a man (Zak) looking thoughtful with his hand on his head. To the right, a man is shown sitting at a desk with a laptop, representing the difficulty of separating business and personal calls. The background includes icons for a smartphone, a laptop, and a person, along with a green vertical bar and a line connecting the text to the illustration.

As a new business, he gets asked many times if his business is legit because the calls are to a mobile number.



And sometimes, he misses calls because he is doing a delivery or he's resting in the evening.



If he's lucky, his partner will help him pick up the calls. But she's not always around him.



To solve this, Zak needs a fixed number and a receptionist. But it's too costly for his startup.

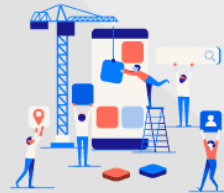
That was when Zak found Omni Hotline.



A virtual receptionist will greet Zak's customers and help re-route them to his staff if he is busy.



Zak subscribed to a fixed number through Omni Hotline and got it activated within minutes.



That's not all. Zak now has an extension to himself, his sales staff, and his office manager.





Omni is the solution for the many problems faced by entrepreneurs who embrace an on-the-go lifestyle. It is virtually a call centre that routes calls to your pre-set extensions and gives you the mobility to receive or make calls from customer wherever you are. Omni is also one of the most affordable and scalable virtual telephone systems in Malaysia, with no contracts, zero start-up cost, and no hardware installation.

If you want to see for yourself what affordable and scalable means, take a look at Omni's pricing plans below. Depending on what your business needs, you can choose which package is the best fit for you.

BASIC	PLUS	PRO
RM60 Price per month + SST	RM100 Price per month + SST	RM200 Price per month + SST
1 fixed line number	1 fixed line number	2 fixed line numbers
2 extensions	5 extensions	20 extensions
3 virtual assistants	3 virtual assistants	3 virtual assistants
Unlimited incoming calls	Unlimited incoming calls	Unlimited incoming calls

No free outgoing minutes	Free 100 outgoing minutes	Free 500 outgoing minutes
RM0.15/minute for outgoing calls	RM0.10/minute thereafter	RM0.10/minute thereafter
Free 5 outgoing SMSes	Free 50 outgoing SMSes	Free 200 outgoing SMSes

Subscription to Omni will only take you 5 minutes and 4 simple steps:

1. Go to www.omnihotline.my
2. Select your package and fixed number of your choice
3. Key in your business details
4. Make the first payment

Find out more about [Omni Hotline by Digi](#) for your business today.

Personal finance tips to help you manage your budget and stay ahead of the banks.

[Find More](#)