

No Show Policy

Your appointments are very important to all members of our team at ***Instabeauty Salon & Spa***. Time allocated for an appointment is reserved especially for you. When you forget to cancel your appointment without giving enough notice, we not only miss the opportunity to fill your appointment time, but the opportunity for other guest to receive services.

We know it is easy to forget appointments booked months in advance, so we will call/text and confirm our appointment 24 hours in advance. However, if we are unable to reach you, please understand it is your responsibility to remember your appointment times to avoid missed appointments & no show fees.

- **FIRST TIME NO SHOW**

A 50% deposit is required to schedule your next appointment.

- **SECOND TIME NO SHOW**

Your service is required to be prepaid in FULL for your next appointment.

Cancellation Policy

Notice given **24 HOURS PRIOR** to your appointment will receive **NO CHARGE**.

Notice given **LESS THAN 24 HOURS PRIOR** to appointment time will result in a **50% SERVICE CHARGE**.

For packages and group services, a credit card number will be taken to secure the appointment. If package or group appointments are not cancelled within 24 hours of the scheduled appointment time, the appointments will be charged in full.

Gift Card Policy

Gift Cards are non-refundable and must be presented at ***Instabeauty Salon & Spa*** at the time service is rendered. Lost, misplaced, or stolen gift cards are **NOT** refundable, replaceable, nor valid.

Late Policy

At ***Instabeauty Salon & Spa***, we do our best to accommodate everyone. We understand that sometimes life happens. Traffic, weather, accidents, ETC., however, this has a huge impact on our salon and our clients! It causes appointments to run too late and takes away from the top service we aim to provide. With that being said, ***Instabeauty Salon & Spa***, offers a **TEN-MINUTE** grace period from the allocated appointment time. After the **TEN-MINUTE** mark, your appointment is subject to change depending on the stylists/technicians' discretion and or appointments that are proceeding yours. If you know you will be running late, please let us know as soon as you can, and we will do our best to accommodate you. Please be aware you will be penalized accordingly by our **NO SHOW POLICY** if you are over ten minutes late. We thank you in advance for your consideration!